

Special Report: 2021 Recommendations Update

The Performance Evaluation and Research Division (PERD) within the Office of the Legislative Auditor conducted this follow-up review of its reports issued in 2021, as directed by the legislative auditor and authorized by West Virginia Code §4-2-5. The objective of this follow-up is to determine the extent to which each agency responded to the recommendations made in the original reports. This update includes the reviews of the following state agencies and regulatory boards:

PERD's Objectives:

To determine the level of compliance for each agency reviewed regarding the 64 recommendations made in PERD reports issued in calendar year 2021.

Key Recommendation:

The Office of the Chief Medical Examiner, through the Department of Health and Human Resources, should approach the Legislature to seek remedy to the cost implications of disposing of unidentified decedent remains between burial and cremation.

- The Office of the Chief Medical Examiner (OCME)
- Child Protective Services (CPS)
- The General Services Division (GSD)
- The Board of Social Work Examiners (SWE)
- The Purchasing Division (Purchasing)
- The Board of Real Estate Appraisers (REA)
- The Bureau of Senior Services (BSS)
- The Hospital Finance Authority (HFA)
- The Nursing Home Administrators Licensing Board (NHA)
- The Board of License Dietitians (BOLD)
- The Board of Examiners in Counseling (Counseling)
- The Department of Transportation (DOT)

What Did PERD Find?

As for the status of the recommendations, 15 are in compliance, 17 are non-compliant, and 15 still require legislative action. Furthermore, 11 are in planned compliance and 6 have partially complied. No recommendations are in dispute. Overall, most recommendations are either in non-compliance or the agency has additional work to complete in order to reach compliance.

Status of Recommendations							
Agency Responses to PERD's 2021 Recommendations							
Agency	In Compliance	Partial Compliance	Planned Compliance	In Dispute	Non-Compliance	Requires Legislative Action	Totals
OCME	1	2	--	--	--	--	3
CPS	2	--	--	--	--	--	2
GSD	1	--	--	--	--	3	4
SWE	1	--	--	--	--	--	1
Purchasing	--	--	--	--	2	--	2
REA	1	--	--	--	--	--	1
BOSS	--	--	--	--	4	4	8
HFA	2	2	6	--	2	--	12
NHA	4	1	2	--	--	2	9
BOLD	--	1	1	--	1	3	6
Counseling	3	--	2	--	8	1	14
DOT	--	--	--	--	--	2	2
Totals:	15	6	11	0	17	15	64