

RESA Quarterly IT Program Report for 1st Quarter, 2014
For Installation, Maintenance and Repair of Technology Equipment

Device Type	Number of Units	Average Turn Around Time (Hours)
Server	559	10
Local Area Network	1096	11
WVEIS	429	32
Computer Workstation	11164	63
Printer	389	69
Other	16442	55

**Other Devices include, but are not limited to: Scanner, UPS, Webcam, Flash Drive, Speakers, Document Camera, Student Responder, Data Projector, Interactive Whiteboard, Tablet, VOIP Device*