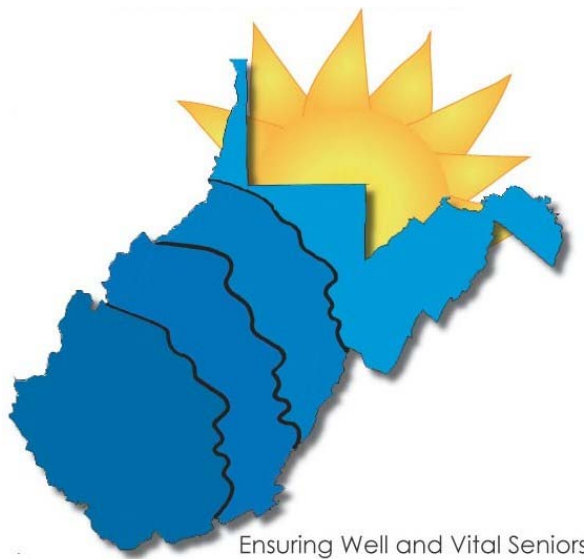


WEST VIRGINIA BUREAU OF SENIOR SERVICES



Ensuring Well and Vital Seniors

2013 ANNUAL REPORT

www.wvseniorservices.gov

WEST VIRGINIA BUREAU OF SENIOR SERVICES

ANNUAL REPORT 2013

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OVERVIEW

The West Virginia Bureau of Senior Services is the designated state agency that acts as the lead entity for programs serving older West Virginians.

The Bureau is located in Charleston, West Virginia, on the third floor of the Charleston Town Center Mall. A Commissioner, Robert E. Roswall, was appointed by the Governor, and is the chief administrative officer and oversees all program and fiscal operations (see Organizational Chart, Exhibit A).

MISSION

To be West Virginia's premier advocate for the provision of in-home and community-based services for the state's seniors and others served by our programs.
To be a faithful steward of the federal and state monies entrusted to our care for the provision of services throughout West Virginia.

HIGHLIGHTS

West Virginia State Health Insurance Assistance Program (SHIP) Website

The West Virginia SHIP website provides an invaluable service to Medicare beneficiaries and their families. During State FY2013, there have been 8,775 visitors to the website, and its pages have received 33,140 hits. These numbers reflect an increase of 1,803 visitors (25.8% increase) and 4,320 hits (15% increase) over last year.

Alzheimer's Outreach and Registry Program

The Alzheimer's Outreach and Registry Program (AORP) is a partnership of the Blanchette Rockefeller Neurosciences Institute; West Virginia Medical Foundation; Alzheimer's Association, West Virginia Chapter; and the West Virginia Bureau of Senior Services. The goals of the partnership are to improve diagnosis and treatment for West Virginians with Alzheimer's disease and to increase support for individuals with Alzheimer's and their caregivers. One component of the project is a two-hour continuing medical education activity, *Alzheimer's Disease Basics for West Virginia Physicians*, which was developed by the partners in 2009 and continues to be presented by them to physician groups and other health care providers throughout the state. The Bureau also participated in a day of Alzheimer's education at the West Virginia Academy of Family Physicians' Annual Scientific Assembly in April.

The Blanchette Rockefeller Neurosciences Institute and its partners were also charged with creating and maintaining the first ever West Virginia Alzheimer's Disease Registry to collect information on Alzheimer's diagnoses from hospitals and physicians and create reports—without identifying data—that will allow policymakers and researchers to develop more effective means of dealing with the growing number of West Virginians with Alzheimer's disease. The Registry was launched in May 2011. Alzheimer's Outreach and Registry Program partners, including the WV Bureau of Senior Services, promote and encourage participation in the registry whenever possible. At the time of this report, 3,544 individuals had been registered, and data continues to be collected.

Title IV Model Approaches Grant

West Virginia Senior Legal Aid, Inc. completed its Title IV Model Approaches demonstration grant from the Administration on Aging to create an improved, efficient, and effective civil legal services system for older West Virginians. The project period ended June 30, 2013. The eight objectives for the project were: 1) Convene an Elderlaw Advisory Group to make our legal services delivery efficient, effective, higher quality, targeted, and broader access. 2) Do a legal needs assessment and delivery system assessment. 3) Cost-effectively dispel mythology among seniors. 4) Efficiently and cost-effectively provide quality, relevant legal trainings online. 5) Improve our state's system of response to financial exploitation of seniors by people in positions of trust. 6) Reach out to and serve the special needs of LGBT seniors. 7) Bring WVSLA and LAWV

together to carefully integrate our programs' services to seniors. 8) Enhance pro bono referral, especially to our target populations.

H.B. 4062 Interpretative Rule In-Home Care Worker Registry

The Registry (www.inhomecare.wv.gov) will provide the public a list of in-home care workers, along with their qualifications, who voluntarily agree to be included and who have completed a criminal background check and meet the other requirements of the Registry. The Registry is maintained by the Bureau. For assistance with the Registry, call the State Aging and Disability Resource Network at 1-877-987-3646, or email the ADRN at inhomecare@wv.gov.

Golden Mountaineer Card

The Golden Mountaineer Card discount program has been redesigned. West Virginia seniors who are 60 or older are eligible to enroll in the program. Hundreds of merchants are participating by offering discounts on goods and services throughout the state.

Seniors and merchants can enroll in the program online at www.goldenmountaineer.wv.gov. The website is user friendly and seniors can search for participating merchants by name, service type, or county. Links to participating merchants' websites and Facebook pages are also available. This is both a great service to West Virginia seniors and a marketing tool for local businesses. Information can also be obtained by calling the Bureau's toll-free number 1-888-968-4462.

Other Highlights

Advance Care Planning

The Bureau offers three publications free of charge to assist with advance care planning decisions and care: *Advance Directives for Health Care Decision Making in West Virginia*, *Five Wishes*, and *End-of Life: Helping with Comfort and Care*. These publications are available upon request from the Bureau. (The publications are further described in the Advance Care Planning Assistance section of this report.)

Aging and Disability Resource Network (ADRN)

- The Bureau of Senior Services receives \$935,000 in State funding annually to operate the ADRN.
- There are currently eleven ADRN office locations across the state.
- During the last fiscal year, the ADRN had 27,558 unduplicated contacts and assisted 12,801 individuals with their long-term care needs.
- The ADRN has a statewide toll-free number, 1-866-987-2372.
- The ADRN has a fully accessible, statewide resource directory located at www.wvnavigate.org. This directory is updated regularly and contains resources for every county in the state.

Bureau of Senior Services Website and Facebook Pages

- The Bureau's website, www.wvseniorservices.gov, was named the #1 state website by the West Virginia Statewide Internet Group, which recognizes excellence in design, content, and accessibility.
- In addition to general information about aging services in West Virginia, the site includes weekly HIPAA/privacy tips and updates; Hot Topics and upcoming events; information on State of Emergencies, and the *Food & Fitness* newsletter, created monthly by the Bureau's Nutrition Consultant.
- During the past twelve months, the website had 49,427 visitors, and its pages received 255,357 hits. The number of visitors increased by 4,835 (10.8%) over last year.
- The Bureau's Facebook page, launched in March 2012, is used to share information and photographs with the public. On average, the page has 400 visitors per week.
- The Bureau launched a Silver Haired Legislature (SHL) Facebook page in October 2012. The page is used to share photographs, SHL Position Papers, and information regarding the SHL with members and the public. The page averages 150 visitors per week.

Conferences and Coalitions

- Two hundred sixty-eight seniors participated in the 2013 Robert W. Jackson Senior Conference at Cedar Lakes in Ripley.
- The 32nd session of the West Virginia Silver Haired Legislature convened on October 16–18, at the Charleston Marriott Downtown. At the conclusion of the conference, 26 position papers were passed for submission to the West Virginia Legislature. (See Exhibit B.)

Family Alzheimer's In-Home Respite (FAIR)



- In 2013, the FAIR Program provided 234,308 hours of service to 1,636 caregivers and individuals with Alzheimer's disease or a related disorder.
- FAIR is a State-funded program available in all 55 counties. It was created by the West Virginia Legislature in 2006 and funded through the West Virginia Lottery. It provides up to sixteen hours of respite per week for family caregivers, based on need and availability of hours and staff.
- Trained workers from each County Senior Center give caregivers a much needed break and, at the same time, offer stimulation and socialization to individuals with dementia.
- FAIR Training is provided by County Senior Center staff, who must take the training themselves before providing it to their workers.
- Payment for FAIR is on a sliding fee scale, based on the income of the care recipient. A minimum \$1.00 contribution is required per hour of service for both FAIR and Lighthouse. \$246,023 in contributions were collected in program year 2013. Contributions are used to provide additional services in these two programs.
- The average hours of service per month per client in 2013 was 42 hours.
- The same dementia care training that FAIR workers receive was provided to Adult Protective Service (APS) staff in three locations throughout the state.
- By the end of FY2013, every Senior Center's FAIR Program had been monitored in person over the previous 24 months.

Legislative Initiative for the Elderly (LIFE) Programs

- Each county receives State funding to expand and enhance Older Americans Act programs.
- This year, 6,338 individuals received 359,300 trips (transportation services) and 153,048 individuals received 417,355 hours of services (adult day care, caregiver counseling/support groups, caregiver information & assistance, caregiver training, case management, chore, LIFE congregate respite, Ensure, group client support, homemaker, individual client support, information & assistance, legal assistance, LIFE in-home respite, nutrition counseling, nutrition education, outreach, personal care, and tax/other financial related assistance), all funded from Lottery and/or LIFE monies.

Lighthouse Program

- Two thousand five hundred and five (2,505) seniors were served this past year through the Lighthouse program, receiving just over 614,500 hours of service.
- The Lighthouse program is available in all 55 counties across the state.

- The average number of unduplicated Lighthouse clients in any given month is 1,566. The average number of Lighthouse clients serviced by each county in any given month was 28.
- The average number of hours of service a Lighthouse client received each month was 31.
- A minimum \$1.00 contribution is required per hour of service and is used to provide additional services. This year's contributions totaled \$645,070.

National Family Caregiver Support Program

- The National Family Caregiver Support Program (NFCSP), considered the most important new provision of the 2000 reauthorization of the Older Americans Act, provides grants to states to fund a range of supports that assist family and informal caregivers to care for their older loved ones at home for as long as possible.
- The NFCSP services to support family caregivers include respite care, information about services, assistance in accessing services, counseling, support groups, and caregiver training. Services are available in all 55 West Virginia counties and vary by county.
- In 2013, 119,763 hours of service were provided to 2,195 families caring for older individuals and persons of any age with dementia.
- Relatives as Parents Program also supports grandparents raising grandchildren, through a grant to Mission West Virginia for counseling, support groups, information and assistance, and caregiver training.

Meals and Nutrition

- In the past year, 30,439 West Virginia seniors received nearly 2.3 million meals, either in their homes (9,275 seniors, 1,363,202 home-delivered meals) or at County Nutrition Sites (22,053 seniors, 959,940 congregate meals).
- Multiple County Aging Programs received nutrition training from the Bureau's Nutrition Consultant. Training consisted of menu planning, meal analysis, and compliance with Older Americans Act Title III guidelines for senior center staff, with the introduction of the 2010 federal dietary guidelines.

Medicaid Programs

- In State FY2013, 8,249 Personal Care Program members were provided in-home, hands-on, medically necessary services.
- The Medicaid Aged and Disabled Waiver (ADW) Program, which offers the same level of care provided in a nursing facility, served 7,107 members in State FY2013.
- The Personal Options Program served more than 800 participants.

WV SHIP Statewide Toll-Free Number

Medicare counselors are located at the Bureau of Senior Services and nine Aging and Disability Resource Network offices statewide. These counselors assist clients who call WV SHIP's toll-free number (1-877-987-4463). Over 15,000 calls were received on the toll-free number. WV SHIP has a total of 125 registered counselors statewide, most of whom are local counselors located within the County Aging Programs and Area Agencies on Aging.

Older Americans Act Programs

- In the past year, 46,526 West Virginians were served through Older Americans Act programs, including nutrition, transportation, chore, and homemaker services.
- 119,763 units of caregiver support services were provided to 2,195 families who care for older loved ones.

Senior Community Service Employment Program (SCSEP)

- The SCSEP is a training program that provides older West Virginians with the needed skills to obtain employment.
- Enrollees in the program provided 97,717 hours of support to a variety of non-profit organizations.
- Unsubsidized employment was secured for 16 enrollees.
- There are 99 slots statewide in 11 counties for employment training.

Wellness Programs

- A staff member conducted workshops at the Dunbar Nutrition Site to provide the evidence-based program "Healthy Steps" and "Take Control with Arthritis."

West Virginia Senior Farmer's Market Program

- Working in conjunction with the West Virginia Department of Agriculture, the Bureau coordinated the distribution of Farmer's Market coupons to seniors aged 60 and older. A total of 21,561 voucher booklets were distributed to seniors throughout the state beginning July 1, 2013. The coupons could be exchanged for garden seeds, fruits, vegetables, and other fresh market items.

West Virginia Long-Term Care Ombudsman Program

- The Ombudsman Program conducted 800 monitoring visits in 275 long-term care residential facilities in 2013.
- Ombudsmen investigated 886 complaints made by or on behalf of long-term care residents in 2013. Two-thirds (2/3) of those complaints were verified. Seventy percent (70%) of the complaints opened were resolved, or partially resolved, to the satisfaction of the resident and/or complainant.
- The ombudsmen worked with resident councils 328 times; participated in 7 community education sessions; conducted 58 trainings for facility staff on the topics of resident rights and abuse and abuse reporting; and

provided 1,471 telephone consultations to individuals in the community and facility staff.

- The program operated within a total budget of \$756,389. This was comprised of \$111,219 Federal Older Americans Act, Title VII Chapter 2 funds; \$50,978 Federal Older Americans Act, Title VII Chapter 3 funds; \$220,000 other Federal (Medicaid) funds; \$331,525 State funds; and \$42,667 Local funds.

Workshops and Trainings

The Bureau offers workshops and trainings throughout the state to meet the needs of seniors, family caregivers, health care providers, other professional agencies and organizations, and the public. Presentations in 2013 included:

- *Title III-D Evidence-Based Programs* – County Aging Program Directors and Area Agencies on Aging
- *Healthy Steps–Moving You to Better Health with the Lebed Method* – Community groups and the public
- *National Diabetes Prevention* – Community groups and the public
- *Inactive – Feel Bad to the Bone; Active – Feel Good All Over*
- *Alzheimer’s Overview* – Community groups
- *Caring, Common Sense and Life Lessons* – Summer Institute on Aging
- *Nothing Ever Prepared Me to Be a Caregiver* – Caregiver groups and the public
- *Practical Tips for a Brain-Healthy Lifestyle* – Senior Conference
- *Resources for West Virginia Seniors* – Rural Housing Conference and Legal Aid of West Virginia
- *Services Available Through the West Virginia Bureau of Senior Services* – WV Academy of Family Physicians
- *Understanding Medicare* – Senior groups and various organizations
- *Direct Care Worker Curriculum and Registry Update* – Partnership for Elder Living Summit, Rural Health Conference, and Department of Education Administrative conference
- *The Person Comes First: A Practical Approach to Alzheimer’s Care* – Adult Protective Services and FAIR Coordinators
 - Defining Dementia and Alzheimer’s Disease
 - Effectively Communicating with a Person Who Has Dementia
 - Understanding and Responding to Behaviors
 - Working with Families
 - Making Activities Meaningful

OLDER AMERICANS ACT PROGRAMS

Overview

The Older Americans Act (OAA) is among the most important contributions of aging legislation ever enacted by Congress; its goal is to provide the framework for the administration of services for Americans age 60 and older, and to provide support to families who care for older individuals. As the West Virginia State Unit on Aging, the Bureau of Senior Services is designated to administer the OAA. As required by the OAA, four Area Agencies on Aging are designated by the Bureau throughout the state to provide short- and long-range planning, act as advocates on behalf of the regions' elderly, and provide monitoring and assistance to the County Aging Providers. (See Exhibit C – County Aging Providers, and Exhibit D – Area Agencies on Aging.) Funds are allocated by a federally-mandated formula to the Area Agencies on Aging. (See Exhibits E, F, and G.) These funds are then distributed to the state's County Aging Programs. (See Exhibit H.) This year, 46,526 West Virginians were served with OAA funding. There is no charge to seniors or their families for OAA services, although contributions are encouraged.

The direct provision of services to seniors is made possible by the efforts of a variety of county-based senior organizations that operate Senior Centers in all 55 counties. Locally constituted boards govern these nonprofit organizations. The mission of the Bureau could not be accomplished without the work of the Local Service Providers.

Older Americans Act Programs

Caregiver Support

Family Caregiver Support Services were provided to 2,195 families who care for older individuals.

Legal Assistance

Legal services are available to West Virginians age 60 and over through a contract with West Virginia Senior Legal Aid, Inc. (WVSLA). WVSLA targets those seniors with the greatest economic and social need including disabled, rural, minority, LGBT, very elderly, and low-income seniors statewide. This year, WVSLA served a total of 684 seniors across all 55 counties, providing 2,095 hours of individual legal assistance, including 120.75 hours of pro bono case services from private attorneys in twenty cases across fourteen counties. WVSLA's client access points include a toll-free number, 1-800-229-5068; their website, www.seniorlegalaid.org; and outreach visits to individual county senior centers and partners. WVSLA delivered substantive elderlaw and issue-spotting trainings and case consultation to legal, aging, and disability advocacy organizations and networks throughout the state, such as the ADRN and SHIP programs. This year, WVSLA published the 15th edition of its manual, *Legal*

Questions Frequently Asked by West Virginia Seniors, both in hard copy and on its website. WVSLA partnered with a large collaborative of disability advocacy and service organizations in WV to publish the handbook *Tenants & Landlords in WV: Rights and Responsibilities*, both in hard copy and on our website. WVSLA continued to publish occasional news posts on its award-winning Aging and Law in West Virginia blog at www.seniorlegalaid.blogspot.com, and published four issues of the quarterly West Virginia Aging and Law News in collaboration with the West Virginia Regional Long-Term Care Ombudsman program. WVSLA joined the WV Coalition Against Domestic Violence's partnership project focusing on abuse in later life this year, partnered with the Federal Trade Commission to help produce the Common Grounds legal services collaboration conference, and participated by invitation in the National White Collar Crime Center's national experts meeting to update their law enforcement curriculum on Financial Crimes Against the Elderly. WVSLA provided legal information to more than 520 workshop participants who included seniors, family caregivers, paid caregivers, social workers, attorneys, and law students this year on topics including the new durable power of attorney law, mental capacity and legal decision-making, special legal issues of LGBT seniors, legal issues for seniors related to Marcellus gas extraction, dealing with debt, preserving autonomy through proactive legal planning, myths and realities of Medicaid estate recovery, grandparent rights in West Virginia, and avoiding financial exploitation.

Long-Term Care Ombudsman Program

The Long-Term Care Ombudsman Program advocates for residents of long-term care facilities—nursing homes, assisted living residences, legally unlicensed homes, and similar care homes. The mission of the ombudsman program is to enhance the quality of life, improve the level of care, protect the individual rights, and promote the dignity of each long-term care resident. This often involves educating residents, their families and/or legal representatives, and providers about residents' rights. Long-term ombudsmen also investigate complaints made by, or on behalf of, long-term care residents and conduct routine unannounced monitoring in long-term care facilities.

The Long-Term Care Ombudsman Program is a statewide program comprised of the State Long-Term Care Ombudsman and the Regional Long-Term Care Ombudsman Program. In 2013, the Regional Program consisted of nine paid ombudsmen, each covering a multi-county region, three volunteers, and a program director/volunteer coordinator.

Nutrition

Congregate meals are served in Senior Centers and their satellite sites. These meals meet federally-mandated nutrition requirements, and the centers offer an opportunity for seniors to socialize. Home-delivered meals, which also meet nutrition requirements, are delivered directly to homebound seniors. This year, West Virginia's aging network served approximately 2.3 million meals to 30,439 seniors. 959,940 of these meals were congregate, and 1,363,202 were home-delivered. The average collected for home-delivered meals was \$.65 and for

congregate \$1.25. These funds are used to increase or maintain nutrition services.

Senior Community Service Employment Program (SCSEP)



The SCSEP is a training program that provides older West Virginians with the needed skills to obtain employment. Targeting those age 55 and older who live at or below 125% of poverty, the SCSEP places seniors at nonprofit organizations for up to 48 months, where they acquire on-the-job skills that will enable them to find gainful employment. The Bureau administers the SCSEP via a contract with the U.S. Department of Labor. In turn, the Bureau contracts with Preston County Senior Citizens, which works directly with seniors in thirteen counties across the state. Remaining counties participate in the SCSEP through either the National Council on Aging or Experience Works.

During the past year, Preston County Senior Citizens provided support to 147 people, with 16 achieving unsubsidized employment. During enrollees' on-the-job training, they provided 64,123 hours to general community service groups, with an additional 33,594 hours to senior specific groups. The Federal funds expenditure for FY2012 (July 1, 2012–June 30, 2013) was \$1,003,492 and non-Federal funds were \$113,503. There were 103 authorized positions with 39 host agencies in thirteen counties.

Supportive Services

Local aging service providers (County Senior Centers) offer a variety of supportive services, including transportation for seniors to senior centers, grocery stores, doctors, and pharmacies. Other services may include health screenings, exercise programs, and information and referral. For seniors who are homebound, some providers offer chore and housekeeping services, assistance with shopping, and telephoning/visiting assurance programs. In FY2013, 948 seniors received 73,155.45 hours of Supportive Services.

OTHER PROGRAMS AND GRANTS

West Virginia Aging and Disability Resource Network



West Virginia's Aging and Disability Resource Network (ADRN) locations are "one-stop shops" where people can turn to access reliable and objective information regarding long-term care services and support options available across the state. Consumers receive a comprehensive needs assessment that helps determine which services best suit their individual long-term care needs. ADRN offices also assist consumers in applying for long-term care services and benefits. In FY2013, the ADRN had close to 28,000 contacts and assisted more than 12,800 unduplicated individuals with their long-term care needs. Currently, there are ten regional ADRN offices operated by the state's four Area Agencies on Aging. An eleventh ADRN, operated by the Bureau of Senior Services, opened in February of this year. The ADRN offices are state funded through the Bureau of Senior Services. The Bureau also receives some federal funding for the ADRN through the Administration for Community Living. The ADRN has a statewide toll-free number, 1-866-987-2372, and a website that contains a comprehensive resource directory searchable by topic or county, www.wvnavigate.org. (See Exhibit I for a map of ADRN locations, Exhibit J for FY2013 budgets by site, Exhibit K for FY2013 unduplicated clients by site, and Exhibit L for FY2013 total contacts by site.)

Advance Care Planning Assistance

For individuals and families to make informed decisions about end-of-life care, they should have access to and understand information that can help them make those decisions. Individuals should be encouraged to reflect on their own personal goals, values, and beliefs as they make care decisions, and they should discuss those decisions with family members. The Bureau continues to make the following information available free of charge to all who request it to assist with advance care planning and end-of-life decision-making and care:

- **Advance Directives for Health Care Decision-Making in West Virginia**, which answers questions about end-of-life care decisions and contains advance directives recognized by West Virginia law to implement those decisions – Medical Power of Attorney, Living Will, and the Combined Medical Power of Attorney/Living Will. This publication is also available for download on the West Virginia Center for End-of-Life Care website, www.wvendoflife.org.
- **Five Wishes**, a product of Aging with Dignity, is a living will that allows individuals to determine how they would wish to be treated if they were seriously ill, including choices related to spiritual, personal, and emotional needs, as well as medical wishes. It is valid under the law in 42 states, including West Virginia.
- **End-of-Life: Helping with Comfort and Care**, from the National Institute on Aging, covers issues and decisions that a caregiver might face when a loved one is near the end of life. This booklet does not replace specific advice from a doctor, but it can help make sense of what is happening, give the family a

framework for making care decisions, and help to ensure that end-of-life treatment and care are consistent with a loved one's wishes. To receive any of the above materials, contact the WV Bureau of Senior Services at 1-877-987-3646.

Family Alzheimer's In-Home Respite (FAIR)

The dictionary defines respite as a brief interval of rest, a break or breathing space. That is what the Family Alzheimer's In-Home Respite (FAIR) Program is for family caregivers of individuals with Alzheimer's disease or a related dementia. FAIR is a state-funded program available in all 55 counties, which was created by the West Virginia Legislature in 2006 and funded through the West Virginia Lottery. It provides up to sixteen hours of respite per week, based on caregiver need and availability of hours and staff. Trained workers from each county senior center give caregivers a much needed break and, at the same time, offer stimulation and socialization to individuals with dementia. The required training for direct care workers was updated in 2012, and representatives from each county senior center received the training, so that they can provide it to their direct care workers before they begin working in the program.

Payment for FAIR is on a sliding fee scale, based on the income of the care recipient. In 2013, FAIR provided 234,308 hours of service to 1,636 caregivers and persons with Alzheimer's disease and related dementias. Monitoring of the FAIR Program is ongoing to ensure that it is effectively serving as many families as possible statewide and also adhering to program guidelines. The fees collected for services averaged \$1.05 for each unit of service and are used to provide additional services in the county.

Legislative Initiative for the Elderly (LIFE)

LIFE is funded by the State Legislature through lottery funds. Services delivered with these funds are modeled after those provided by the Older Americans Act, with each county aging service provider receiving funds to be used to expand and enhance those services. This year, 153,048 individuals received transportation or other services through LIFE funds.

Lighthouse Program

The Lighthouse Program is a personal care service designed to assist seniors who have functional needs in their homes and do not qualify for any Medicaid in-home care programs. Services are provided by a trained caregiver who is employed by the county aging provider. This unique program is funded by the state of West Virginia, and clients pay for services based upon their monthly income. A client can receive up to 60 hours of service each month, including personal care, nutrition, help with mobility, and environmental tasks. To participate in the program, an individual must be at least 60 years old and meet the functional eligibility criteria established by the Bureau, as determined by the aging provider's registered nurse. In this sixth year of the Lighthouse Program, more than 2,500 seniors received over 614,500 hours of service. The fees

collected for services averaged \$1.05 for each unit of service and are used to provide additional services in the county.

Medicaid Aged & Disabled Waiver (ADW) Program

The Bureau of Senior Services conducts the day-to-day operational administration and monitoring of the Medicaid ADW Program, which is available in all 55 counties and provides in-home care for eligible members. The program served 7,107 members in State FY2013. To be eligible for the ADW, individuals must be eighteen years of age or older and residents of West Virginia; they must require the same level of care provided in a nursing facility as determined by a comprehensive medical assessment; and their services cannot exceed the average cost of nursing home care. ADW members can choose to receive their services—case management or personal assistance/homemaker services (which includes transportation and RN assessments)—from an agency, or they can choose Personal Options (see below). Registered nurses at the Bureau provide full-time programmatic monitoring to assure quality services that meet federal and state regulations.

Medicaid Personal Care (PC)

The Medicaid Personal Care Program provides services in the home or in the workplace to members who are certified as requiring these services by a physician. In State FY2013, 8,249 Personal Care members were provided assistance with in-home, hands-on, medically necessary activities, such as dressing, personal hygiene, feeding, self-administration of medications, and meal preparation. Other services include environmental support and assistance outside the home to help obtain/retain competitive employment of at least 40 hours per month. Registered nurses at the Bureau provide full-time programmatic monitoring to assure quality services that meet federal and state regulations.

Medicaid Personal Options

Through a grant from the Robert Wood Johnson Foundation that began in 2004, the Bureau, in cooperation with the West Virginia Bureau for Medical Services, developed a consumer-directed “Cash & Counseling” component in the Medicaid Aged and Disabled Waiver Program, offering participants an additional service model to choose from (i.e., participants can choose to be served by a traditional service provider agency, or they can elect to hire their workers directly). Enrollment for the program, entitled Personal Options, began in May 2007. In State FY2013, over 800 ADW members chose to self-direct their services through this program option.

Wellness Programs

- The Bureau collaborates with the West Virginia Bureau for Public Health in their health promotion activities, such as the Mountains of Hope Comprehensive Cancer Coalition, the West Virginia Asthma Coalition, the Osteoporosis/Arthritis Advisory Council, the Cardiovascular Health Program, and the Dental Coalition. Bureau staff meets quarterly with these health promotion programs to provide information on mini-grants

and education materials and as a referral source to our County Aging Providers.

- Bureau staff attended the annual West Virginia Senior Olympic Games held in Keyser, West Virginia. Staff assisted with the Olympic activities and participated as judges in the bake off and talent competition.
- The Bureau has partnered with West Virginia on the Move (WVOM), a non-profit organization to promote physical activity in West Virginia. The WVOM Board meets every other month. The Bureau Wellness Coordinator is Chair of the WVOM Board.
- The Bureau has collaborated with West Virginia State University to plan and develop the West Virginia Geri Olympics annual competition held at the South Charleston Community Center, April 2013.
- The Bureau Wellness Coordinator participated on the planning and development committee of the Summer Institute on Aging to develop a curriculum for a two year geriatrics certificate that was offered by West Virginia University beginning in January 2013.
- The Bureau's Wellness Coordinator participates on the West Virginia Arthritis Foundation Regional Advisory Council, which meets quarterly in Charleston, West Virginia, to advise the Council of upcoming events for older adults.
- The Bureau has been working with Reconnect McDowell County on issues concerning Seniors in McDowell County. Many children in McDowell County are being reared by their grandparents. This places an additional financial burden on the grandparents. The Bureau has partnered with the National Foundation to End Senior Hunger (NFESH) to develop programs for nutrition, gardening, and working on canning and education. The Five Loaves 2 Fishes Food Pantry is also a Bureau partner for growing fresh produce. NFESH is also working with Walmart in McDowell County on a Reeducation Program.

West Virginia State Health Insurance Assistance Program (SHIP)

(www.wvship.org)



West Virginia SHIP is administered by the Bureau through a grant from the Centers for Medicare & Medicaid Services and serves all West Virginians receiving Medicare. The program provides assistance to beneficiaries by providing one-on-one counseling, in person and via telephone. SHIP also provides educational group presentations and uses media resources for outreach. Information is provided to beneficiaries, their families, and caregivers on a variety of Medicare topics, including assistance with prescription medications, preventative services, Medigap policies, and Medicare Savings Programs. The SHIP statewide toll-free number, 1-877-987-4463, is answered by trained counselors located at the Bureau's SHIP Call Center. Additionally, counselors are located in most County Aging Program offices, Area Agencies on Aging, and Aging and Disability Resource Network offices. SHIP counselors also provide assistance in applying for programs to help with Medicare premiums and co-pays. In the past year, SHIP has served 23,222 Medicare beneficiaries and has provided 883 public media events statewide.

SPECIAL EVENTS

Robert W. Jackson Senior Conference

The annual Robert W. Jackson Senior Conference was held May 22-24, 2013, at Cedar Lakes Conference Center in Ripley. Two hundred sixty-eight seniors participated in a variety of workshops and health and recreational activities that reflected the theme, "Older Americans: Unleash the Power of Age." Workshops and activities at this year's conference included:

- Picnic with various musical entertainment
- Golf
- Bocce Ball
- Understanding Medicare & Social Security Benefits
- Crafts
- Choir
- Facebook for Seniors
- Exercise Workshops
- Heart Healthy Cooking
- Green Thumbs, Healthy Joints (tips for gardening for those with arthritis)
- Legislative Update Presentation
- Fun Dancing
- Archery by Department of Natural Resources
- Senior Legal Issues
- Bonnie's Bus – Mobile Mammography Program
- Senior Olympics
- Alternative Medicine
- Cake Decorating
- Exploring Ways to Unleash the Power of Aging Discussion Panel

Thirty-Second Silver Haired Legislature (SHL)

The 32nd session of the West Virginia Silver Haired Legislature convened on October 16–18 at the Charleston Marriott Downtown. This year's regular session included guest speaker, Delegate Mike Manypenny from Taylor County. The SHL Committees met to discuss proposed amendments to the new position papers that were submitted. Of the 28 position papers submitted, 27 were passed and will be presented to the West Virginia Legislative leadership.

FUNDING

Financial Sources

The Bureau receives funding from five sources under the agency's budget:

- Lottery Appropriations amounted to \$42.8 million, of which \$18.9 million was transferred to the Department of Health and Human Resources to match Medicaid funding for services to seniors;
- General Revenue Appropriations totaled \$23.5 million, of which the full amount was also transferred to the Department of Health and Human Resources to match Medicaid funding for services to seniors;
- License Fee Appropriations from casino license fees in the amount of \$10.5 million fund FAIR, Lighthouse, meals, and transportation;
- Federal Appropriations in the amount of \$14.5 million; and
- Special Revenue Appropriations totaling \$1.8 million.

Exhibits M, N, and O illustrate the Bureau's actual fiscal year 2013 expenditures by program and funding source. Also included in these figures is funding re-appropriated from prior fiscal years. Exhibit P lists the Bureau's grants/detailed expenditures for FY2013.

Senior Centers

In fiscal year 2013, \$2.47 million in Lottery funds were appropriated for Senior Centers and their programs. There were 259 grants designated by the legislature. Those funds not used for senior center repair and renovation were used to support senior center operations and programs, such as family caregiver support, congregate and home-delivered meals, transportation, in-home care, and prescription assistance.

COLLABORATIONS & PARTNERSHIPS

Every year, the Bureau of Senior Services works with many other agencies and organizations to advance the work of the Bureau and provide services to seniors and individuals with disabilities to the fullest extent possible. In 2013, the Bureau collaborated or partnered with all of the following:

- AARP Foundation – SHIP Director served as an advisory member on their Benefit Enrollment Center Program.
- AARP West Virginia – WV SHIP participates in tele-town hall calls with AARP WV during the Medicare Open Enrollment Period to provide educational information regarding Medicare.
- Access and Functional Needs workgroup – Bureau staff participated in this newly created workgroup by the Center for Threat Preparedness to assess the current emergency response system for gaps and to enhance, promote and support emergency response systems to identify, locate and reach all people in West Virginia during threats to the public's health and safety.
- Access Health – WV SHIP has partnered with Access Health with information about Medicare.
- ACCESSWV (Agencies Connecting Comprehensive Effective Senior Services) – Sponsored by the Cabell Huntington Hospital and WV SHIP, provides updates about Medicare to these agencies.
- Administration for Community Living – Administering Older Americans Act programs and ADRN grants. Reporting on ADRN contacts and functions.
- Adult Protective Services (APS) – Consultation regarding APS referrals for members on the ADW and PC programs.
- Aged & Disabled Waiver Quality Council – Development, planning and coordination to meet Centers for Medicare and Medicaid requirements regarding performance measures to ensure continued improvement.
- All4One Disability Expo – Bureau staff participated in this annual expo that aims at ensuring all individuals receive the information and resources they need and deserve to reach their fullest potential, regardless of age, diagnosis or prognosis.
- Alzheimer's Association, West Virginia Chapter – Bureau provides funding for the Alzheimer's Association's 24-hour Helpline.

- Alzheimer's Education Council Work Group – Alzheimer's and dementia care educational opportunities.
- Blanchette Rockefeller Neurosciences Institute – Provide continuing medical education to physicians throughout West Virginia.
- Bureau for Children and Family Services – Working to educate the public on elder abuse, neglect and exploitation. The Bureau has a representative on the West Virginia World Elder Abuse Awareness Day committee.
- Bureau for Medical Services – Participate in the monthly contract meetings, ongoing collaboration regarding the Aged and Disabled Waiver, Personal Care Services, and Money Follows the Person.
- Cabell Huntington Hospital–Senior Wise – WV SHIP provides updated information on Medicare issues.
- Cabin Creek Health Centers – WV SHIP works with Cabin Creek Health Centers to provide information to their clients.
- Camden Clark Hospital – Lifetime Partners
- Centers for Medicare and Medicaid Services (CMS) – WV SHIP participation at various national and regional meetings. Consultation during State monitoring of Aged and Disabled Waiver and Personal Care Services, submitting supporting documentation required for Quality Assurance requirements and Performance Measure report.
- Charleston Area Medical Center – WV SHIP collaborates with CAMC to assist retiring and part-time employees in their Medicare options and other health insurance options.
- Charleston/Kanawha Housing Authority – WV SHIP director visited each of the high rises that are sponsored by the Charleston/Kanawha Housing Authority.
- Coalition Against Domestic Violence – The Bureau is a member of the steering committee for the Coalition's grant to develop a Coordinated Community Response to Elder Abuse.
- Community Resource Education/Capacity Roundtable Committee – WV SHIP participates in this monthly work group which consists of individuals/agencies that are working to increase knowledge of services/providers and to enhance services in West Virginia.

- Direct Care Workforce Curriculum Work Group – Chaired by staff at the Bureau of Senior Services, this group developed a direct care worker curriculum for the state’s in-home services programs, including Family Alzheimer’s In-Home Respite (FAIR), and worked on the development of a statewide registry for direct care workers.
- Federal Emergency Management Agency – Ongoing disaster case management training. Staff members participated in monthly conference calls with FEMA and other emergency management partners.
- Financial Exploitation Task Force – Bureau staff serve as members of this task force on how to reduce the financial exploitation of seniors and other vulnerable adults and report identified incidents of potential financial exploitation of members on the Personal Care and Aged and Disabled Waiver programs.
- Greenbrier Valley Medical Center – W V SHIP partners with to provide educational workshops to Medicare beneficiaries in the Lewisburg and Greenbrier Valley area.
- Legal Aid of West Virginia – Aged and Disabled Waiver program and Personal Care Services member referrals for assistance and interpretation of program policy.
- Make a Plan for Alzheimer’s in West Virginia (MAP) – Bureau staff is involved with the development of a state plan for Alzheimer’s disease.
- Meals on Wheels Association of America (MOWAA) – Bureau works with Association for nutritional training to County Aging Providers.
- Mission West Virginia, Relatives as Parents Program – This program receives a grant from the Bureau of Senior Services through Older Americans Act funding.
- Money Follows the Person, Take Me Home, West Virginia – Bureau staff serves on the advisory council. The state ADRN Director administers a two year grant related to ADRN and this program. Staff also serves on the Take Me Home Team which meets every other week to look at progress and to discuss protocol revisions based upon participant experiences. Bureau staff also serve on the Quality and Housing Committees that are a part of this program.
- National Arthritis Foundation – Participate on the quarterly arthritis advisory panel in West Virginia.
- National Association of State Long-Term Care Ombudsman Programs – Members share the mission of Long-Term Care Ombudsman Programs,

which is to seek resolution of problems and advocate for the rights of residents of long-term care facilities with the goal of enhancing the quality of life and care of residents.

- National Association of States United for Aging and Disabilities (NASUAD) – Bureau is a member of and shares a common agenda of providing the opportunities and supports for older persons to live independent, meaningful, productive, dignified lives and maintain close family and community ties.
- National Foundation to End Senior Hunger – Grant to provide training, gardening and food to McDowell County Seniors and grandchildren.
- Nursing Home Advisory Council – The state Long-Term Care Ombudsman serves as a member of this council.
- Olmstead Council – Work with Council to assure the implementation of and compliance with the 1999 United States Supreme Court Olmstead decision upholding the civil rights of people with disabilities to received community-based services and supports. The State Long-Term Care Ombudsman is a member of this council.
- Public Partnerships, LLC – Under contract with the BMS, conducts monitoring to ensure compliance with program regulations.
- Silver Haired Legislature (SHL) – Per State Code, the Bureau oversees the SHL which is a model legislature composed of 134 members, 60 years of age or older, elected by their peers.
- Social Security Administration (SSA) – Bureau works with SSA to do workshops related to Medicare at local hospitals, and Bureau receives Medicare updates.
- State Health Education Council (SHEC) – Assist in the planning and development of the annual SHEC conference.
- Statewide Independent Living Council – Bureau attends quarterly council meetings and reports to council on the Aged and Disabled Waiver Program and the Personal Care Program.
- West Virginia Asthma Coalition – Attend quarterly meetings and chair the Prevention & Education Committee.
- West Virginia Attorney General's Office – Report and collaborate regarding any unlawful activities of providers, members. Provide program policy interpretation for the Aged and Disabled Waiver and Personal Care Services.

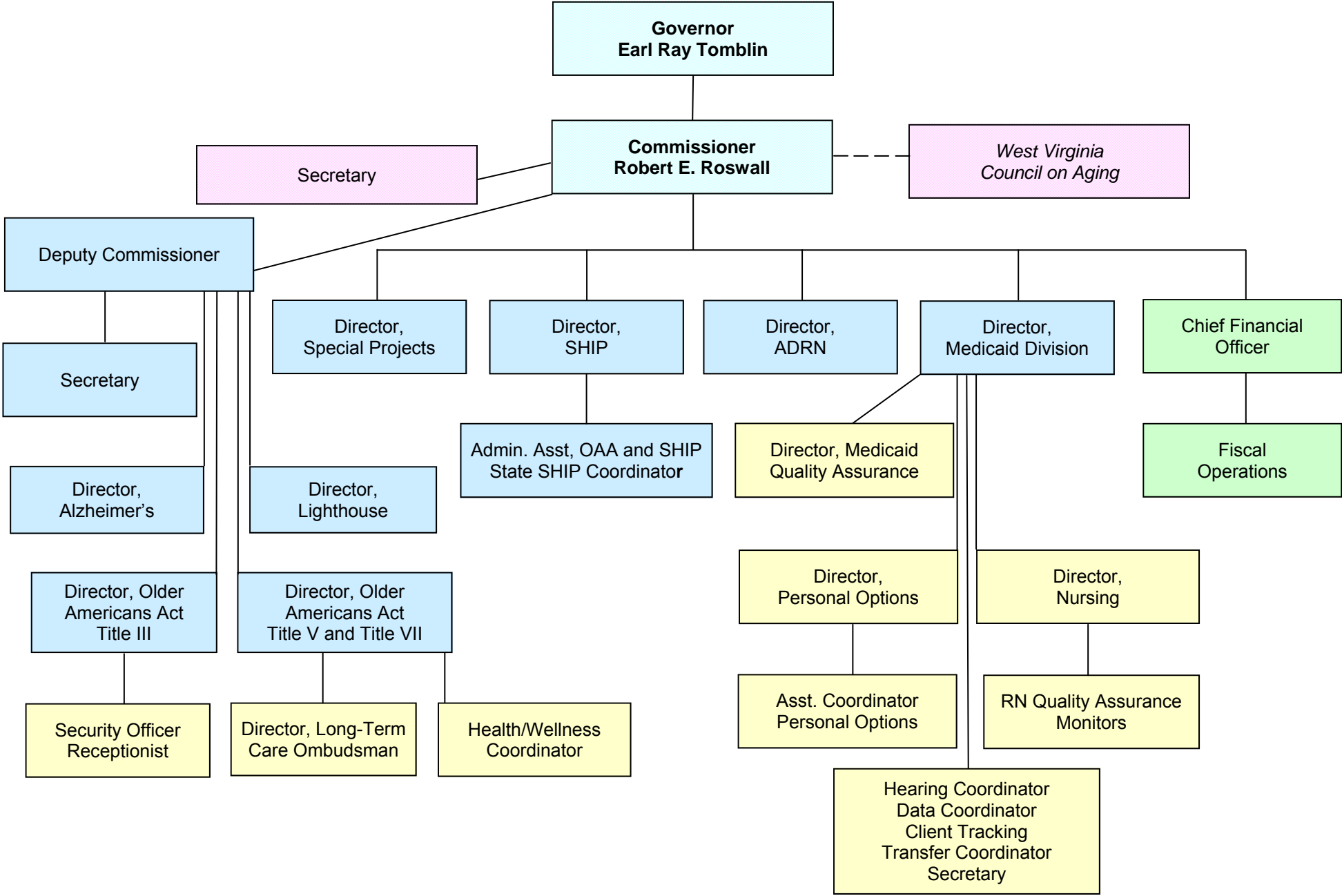
- West Virginia Bureau for Children and Families – Coordinate and improve response to allegations of abuse, neglect and financial exploitation of long-term care residents; consultation on financial eligibility and APS issues.
- West Virginia Bureau for Public Health, Osteoporosis Prevention Education Program – Participate on the quarterly advisory panel in West Virginia.
- West Virginia Center for Threat Preparedness – Bureau staff is partnering with this organization by participating in the West Virginia Access and Functional Needs Workgroup to enhance, promote and support emergency response systems to identify, locate and reach all people in West Virginia during threats to the public’s health and safety.
- West Virginia Center for End-of-Life Care – The Bureau utilizes forms provided on the Center’s website – medical power of attorney, living will, combined medical power of attorney/living will, medical surrogate, do not resuscitate card and others. The State Ombudsman serves on the Center’s Advisory Board.
- West Virginia Comprehensive Cancer Control Coalition – Attend quarterly meeting to obtain information to distribute to the county aging programs.
- West Virginia Department of Agriculture, Senior Farmer’s Market Nutrition Program – Bureau works in conjunction with this program to coordinate distribution of Farmer’s Market coupons to seniors.
- West Virginia Department of Education – A key partner on the Direct Care Worker Curriculum Work Group.
- West Virginia Developmental Disabilities Council – Collaboration with the council regarding the CMS quality assurances and performance measure requirements.
- West Virginia Directors of Senior and Community Services – Bureau works with the Directors’ Association concerning legislation, training and standards.
- West Virginia Geriatric Education Center – Staff member serves on the Alzheimer’s Education Council. Another Bureau staff person was a presenter at the Leadership Summit.
- West Virginia Health Care Authority – Provide information to help promote the rights of nursing home residents; authority on Certificate of Need issues.

- West Virginia Medical Institute (WVMI) – Consultation and collaboration regarding member medical eligibility, dual services, and Level of Service Request changes for the Aged and Disabled Waiver program and Prior Authorization of additional hours of Personal Care Services.
- West Virginia Office of the Insurance Commissioner – Bureau partners to share information on Medicare supplemental plans and on long term care information; Bureau has a Memorandum of Understanding to provide in-person assisters for the Health Insurance Marketplace.
- West Virginia on the Move – Host meeting and Chair the Board to promote physical activity opportunities for seniors.
- West Virginia Partnership for Elder Living – Two Bureau staff serve on the Partnership’s Advisory Council, and several staff members serve on work groups convened by the Partnership for Elder Living.
- West Virginia Rosie the Riveters – Commissioner serves on committee and helps facilitate, locate and provide outreach for the Rosies.
- West Virginia Rural Health Aging Network – Introduced evidence-based poster at annual conference.
- West Virginia Senior Legal Aid – Provide free civil legal services and counsel to senior West Virginians age 60 and older
- West Virginia Senior Medicare Patrol – Works with WV SHIP to provide training throughout the year to all SHIP counselors.
- West Virginia Suicide Prevention Council – Commissioner is a member of the Council.
- West Virginia United Methodist Conference – WV SHIP presents at the annual conference and helps enroll Medicare beneficiaries in Part D plans.
- West Virginia University Center for Excellence in Disabilities – Collaborative efforts on joint projects, including the recent CMS Quality Assurance program development.
- West Virginia University Summer Institute on Aging Steering Committee – Participate on the planning committee to develop and plan their Annual Summer Institute on Aging Conference.
- West Virginia Workforce Investment Council – Assist in implementation and oversight of a comprehensive state workforce system that prepares West Virginia citizens for employment opportunities offered by West Virginia businesses.

EXHIBITS

- Exhibit A – Bureau of Senior Services Organizational Chart
- Exhibit B – 2013 Silver Haired Legislature, Position Papers Passed
- Exhibit C – County Aging Providers
- Exhibit D – Area Agencies on Aging
- Exhibit E – Area Agencies on Aging, FY2013 Operational Funding Source
- Exhibit F – Area Agencies on Aging, FY2013 State/Federal Funding
- Exhibit G – Bureau of Senior Services, FY2013 Regional Funding Allocations All Funds
- Exhibit H – County Aging Programs, FY2013 Funding Allocations
- Exhibit I – West Virginia Aging & Disability Resource Network
- Exhibit J – West Virginia Aging & Disability Resource Network, FY2013 Budgets by Site
- Exhibit K – West Virginia Aging & Disability Resource Network, FY2013 Unduplicated Clients by Site
- Exhibit L – West Virginia Aging & Disability Resource Network, FY2013 Total Contacts by Site
- Exhibit M – Bureau of Senior Services, FY2013 Expenditures by Program
- Exhibit N – Bureau of Senior Services, FY2013 Expenditures by Program, Non-Medicaid Transfers
- Exhibit O – Bureau of Senior Services, FY2013 Expenditures by Funding Source
- Exhibit P – Bureau of Senior Services Grants, FY2013 Detailed Expenditures

West Virginia Bureau of Senior Services Organizational Chart



**2013 WEST VIRGINIA SILVER HAired LEGISLATURE
POSITION PAPERS PASSED**

- S.P. 1113 Rabies Vaccinations
- S.P. 1313 Distribution of Information of State and Federal Services that Provide Help for the Elderly and Disabled
- S.P. 2113 Removal of Personal Property Tax on One Vehicle and Reduction of Vehicle Inspection of Vehicle to Five Dollars for Anyone Over Sixty Years Old and Disabled Veterans
- S.P. 2213 Increase Produce Vouchers Ten Dollars for the Next Three Years
- S.P. 2313 Amendment WV Code §64-13 Health and Human Resources Nursing Home Safety
- S.P. 2413 Drug Testing on Welfare Recipients for Drugs and Alcohol
- S.P. 3113 Create an Office of Ombudsman/Mediator (for children)
- S.P. 4113 Eye Surgery to Be Done by Only Those Who Have Medical School Training to Prepare Them to Do the Surgery
- S.P. 4213 Create a Method to Partially Compensate WV Owners for Losses Due to Damage Caused by Deer/Vehicle Accidents
- S.P. 4313 Renewal of Existing Driver's Licenses of Citizens in Counties Without Regional Offices
- H.P. 1113 Enforcement of Illegal Handicap Parking
- H.P. 1213 Implement a Tax Credit for WV Landowners Allowing Non-Resident Hunting
- H.P. 1313 Stop the Creation of "Regional Boards of Educations"
- H.P. 2113 Increase Public Transportation Options for Seniors and All Citizens of WV by Greater Utilization and Expansion of the Available Rail System
- H.P. 2213 Requiring a Prescription to Receive Drug Products that Contain as an Active Ingredient Ephedrine, Pseudoephedrine, Phenylpropanolamine, and Other Precursors of Methamphetamine
- H.P. 2313 Collect and Track Prescription Information for All Schedule V Controlled Substances Dispensed in WV, e.g., Codeine Containing Cough Mixtures. This Should Include All Patient, Pharmacy and Doctor Information.
- H.P. 2413 Improvement of Educational Qualifications for Magistrate Judges
- H.P. 2513 Decriminalizing, Regulating and Taxing the Marijuana Industry to Fund Rehabilitation Programs and Renovation of the Penal System

- H.P. 2613 Organ Donor Register Should be Changed From an Opt-In To an Opt-Out System
- H.P. 2713 Increase Funding for Senior In-Home Services
- H.P. 2813 Removal of Personal Property Tax on One Vehicle and Reduction of Vehicle Inspection Fee for That Vehicle for Disabled Veterans and Anyone Over Sixty Years of Age for Motorized Vehicles Safety Stickers
- H.P. 3113 Just Label It (Labeling for Genetically Modified Foods)
- H.P. 3213 Create a Uniform Real Property Transfer-On-Death Beneficiary Deed in WV
- H.P. 3413 Amending WV Code Title §64-60-1 to Eliminate Unlicensed Approved Medication Administration Personnel (AMAP)
- H.P. 3513 Enforcement of Staffing Ratios in Long-Term Nursing Care Facilities
- H.P. 4113 Financial Elder Abuse

WEST VIRGINIA BUREAU OF SENIOR SERVICES COUNTY AGING PROVIDERS

Barbour County Senior Center, Inc.

PO Box 146 (101 Church Street)
Philippi, WV 26416
Telephone: 304-457-4545
Fax: 304-457-2017
Email: bcsc@bcscwv.org
Website: www.bcscwv.org
Brenda Wilmoth, Director

Berkeley Senior Services

217 North High Street
Martinsburg, WV 25401
Telephone: 304-263-8873
Fax: 304-263-6598
Email: linda.dir@berkeleyseniorservices.org
Website: www.berkeleyseniorservices.org
Linda Holtzapple, Director

Bi-County Nutrition

(Doddridge and Harrison nutrition)
416 1/2 Ohio Avenue
Nutter Fort, WV 26301
Telephone: 304-622-4075
Fax: 304-622-4675
Email: bicountyseniors@yahoo.com
Wanda Carrico, Director

Boone County Community Organization

PO Box 247 (347 Kenmore Drive, Suite 1-A)
Madison, WV 25130
Telephone: 304-949-3673; 304-369-0451
Fax: 304-949-3673
Email: bcco.jeaster@suddenlinkmail.com
Judy Easter, Director

Braxton County Senior Citizens Center, Inc.

33 Senior Center Drive
Sutton, WV 26601
Telephone: 304-765-4090; 304-765-4091;
304-765-4092; 888-654-9321
Fax: 304-765-4095
Email: dirbcsc@frontier.com
Mary Chapman, Director

Brooke County Committee on Aging

(also nutrition provider for Hancock)
948 Main Street
Follansbee, WV 26037
Telephone: 304-527-3410
Fax: 304-527-4278
Email: brookejoy@aol.com
Website: www.brookecountyseniorcenter.org
Joy Crawford, Director

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724 10th Avenue
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Website: www.ccco.com
Chuck Ricks, Executive Director

Calhoun County Committee on Aging, Inc.

PO Box 434 (#3 Market Street)
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Fax: 304-354-6859
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Website: www.ccco-wv.org
Rick Poling, Executive Director

Clay County Development Corp.

(IIIB only, no nutrition)
PO Box 455 (174 Main Street)
Clay, WV 25043
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Pamela Taylor, Director

Doddridge County Senior Citizens, Inc.

(IIIB only, no nutrition)
PO Box 432 (403 West Main Street)
West Union, WV 26456
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Fax 304-873-1769
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Marvin "Smokey" Travis, Director

Fayette County Office

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Janet Zamiela, Director

Council of Senior Citizens of Gilmer County, Inc.

720 North Lewis Street
Glennville, WV 26351
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Email: gilmerseniors@yahoo.com
Sallie Mathess, Director

Grant County Commission on Aging

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Website: www.grantcountycoa.com
Darlene Keplinger, Director

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Rupert, WV 25984
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Fax: 304-392-5969
Email: gcca@suddenlinkmail.com
Website: www.greenbriercountycoa.com
John Wyman, Director

Hampshire County Committee on Aging

PO Box 41 (24781 Northwestern Pike)
Romney, WV 26757
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304-822-4499
Fax: 304-822-7322
Email: aginginhamp@hardynet.com
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Sandra Viselli, Director

Hancock County Senior Services

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Mark Knabenshue, Director

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Phyllis Helmick, Director

Harrison County Senior Citizens, Inc.

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Fax: 304-623-6798
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Website: <http://wvhcseiorcenter.org/>
Max Francis, Executive Director

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PO Box 617 (121 S. Court Street)
Ripley, WV 25271
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Fax: 304-372-9243
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Website: www.jccoawv.org
Gerry Dunbar, Director

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Amy Wellman, Executive Director

Kanawha Valley Senior Services

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Charleston, WV 25311
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Paulette Justice, Executive Director

Lewis County Senior Citizens Center, Inc.

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Weston, WV 26452
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Fax: 304-269-7329
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Dinah Mills, Director

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360 Main Street
Hamlin, WV 25523
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Fax: 304-824-7662
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Website: www.lincolncountyopportunity.net
Alice Tomblin, Director

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PO Box 1346 (699 Stratton Street)
Logan, WV 25601
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Fax: 304-752-1047
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Vicky Browning, Aging Program Director
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Reggie Jones, Executive Director

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Website: www.marionseniors.org
Debbie Harvey, Director

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Moundsville, WV 26041
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Fax: 304-845-8239
Email: jhoward@swave.net
Website: www.mcseniorcenter.com
Joyce Howard, Director

Mason County Action Group, Inc.
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Point Pleasant, WV 25550
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Fax: 304-675-2069
Email: masonseniors@aol.com
Website: www.masonseniors.com
Renae Riffle, Executive Director

McDowell County Commission on Aging
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Welch, WV 24801
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Fax: 304-436-2006
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Lisa Sanderson, Executive Director

CASE Commission on Aging
(Mercer IIIB only, no nutrition)
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Princeton, WV 24740
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Fax: 304-487-8801
Email: sbgraham@casewv.org
Website: www.casewvprograms.org/CommissionOnAging.html
Sandy Graham, Director

Mercer Community Action of South Eastern WV
(CASE) (nutrition only)
307 Federal Street, Suite 323
Bluefield, WV 24701
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Fax: 304-327-6683
Email: ohubbard@casewv.org
Website: www.casewv.org
Oraetta Hubbard, Director

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Keyser, WV 26726-3127
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Fax: 304-788-6363
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Website: www.wvaging.com
R. Scott Mallery, Director

Coalfield Community Action Partnership, Inc.
(Mingo)
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Williamson, WV 25661
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Fax: 304-235-1706
Email: tsalmons@coalfieldcap.org
Website: www.coalfieldcap.org
Tim Salmons, Director

Senior Monongalians, Inc.

PO Box 653
(5000 Greenbag Rd., Suite 7, Mountaineer Mall)
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Telephone: 304-296-9812
Fax: 304-296-3917
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Betsy Robinson, Director

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Berkeley Springs, WV 25411
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Joel Tuttle, Director

Nicholas Community Action Partnership, Inc.

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Summersville, WV 26651
Telephone: 304-872-1162
Fax: 304-872-5796
Email: anowak@ncapwv.info
Website: www.ncapwv.info
Angela Nowak, Executive Director

Family Service - Upper Ohio Valley

(also nutrition in Marshall and Wetzel)
51 11th Street
Wheeling, WV 26003
Telephone: 304-232-6730; 1-800-631-1954
Fax: 304-233-7237
Email: jleindecker@fsuov.com
Website: www.fsuov.com
June Leindecker, CEO

Pendleton Senior and Family Services, Inc.

PO Box 9 (231 Mill Road)
Franklin, WV 26807
Telephone: 304-358-2421
Fax: 304-358-2422
Email: pendletonseniorcenter@frontier.com
Carolyn Wells, Director

Pleasants County Senior Citizens Center

(IIIB, no nutrition)
209 2nd Street
St. Marys, WV 26170
Telephone: 304-684-9243
Fax: 304-684-9382
Email: pcscjr@frontier.com
Jessica Rupert, Director

Pleasants Senior Nutrition (nutrition only)

PO Box 576 (219 2nd Street)
St. Marys, WV 26170
Telephone: 304-684-9319
Fax: 304-684-9319
Email: seniornutrition@creeds.net
David Hoyt, Director

Pocahontas County Senior Programs

PO Box 89 (State Route 219N, HC69, Box 7)
Marlinton, WV 24954
Telephone: 304-799-6337
Fax: 304-799-4972
Email: pocahontascoseniors@gmail.com
John R. Simmons, Director

Preston County Senior Citizens, Inc.

PO Box 10 (108 Senior Center Drive)
Kingwood, WV 26537
Telephone: 304-329-0464; 800-661-7556
Fax: 304-329-2584
Email: prestonseniors@atlanticbb.net
Janie Lou White, Director

Putnam Aging Program, Inc.

(also nutrition in Clay, Fayette and Kanawha)
694 Winfield Road
St. Albans, WV 25177-1554
Telephone: 304-755-2385
Fax: 304-755-2389
Email: jarthur@putnamaging.com
Website: www.putnamaging.com
Joyce McCormick-Arthur, Executive Director

Raleigh County Commission on Aging

1614 S. Kanawha Street
Beckley, WV 25801-5917
Telephone: 304-255-1397
Fax: 304-252-9360; 304-255-2881
Email: rcoa@raleighseniors.org
Website: www.raleighseniors.org
Jack Tanner, Director

The Committee on Aging for Randolph County, Inc.

PO Box 727 (5th Street & Railroad Avenue)
Elkins, WV 26241
Telephone: 304-636-4747
Fax: 304-637-4991
Email: randolphcountyseniorcenter@yahoo.com,
lward@rcscwv.org
Website: www.randolphcountyseniorcenter.com
Laura Ward, Director

Ritchie County Integrated Family Services

PO Box 195 (S. Court Street & Edgeview Lane)
Harrisville, WV 26362
Telephone: 304-643-4941
Fax: 304-643-4936
Email: rcseniors@zoominternet.net
Lee Jones, Director

Roane County Committee on Aging, Inc.

811 Madison Avenue
Spencer, WV 25276
Telephone: 304-927-1997
Fax: 304-927-2273
Email: jgump@rccoawv.org
Website: www.rccoawv.org
Joshua Gump, Director

Summers County Council on Aging

120 2nd Avenue
Hinton, WV 25951
Telephone: 304-466-4019
Fax: 304-466-1890
Email: sccoalg@suddenlinkmail.com
Website: www.summersseniors.com
Mr. Lin Goins, Director

Taylor County Senior Citizens, Inc.

52 Trap Springs Road
Grafton, WV 26354-7711
Telephone: 304-265-4555
Fax: 304-265-6083
Email: taylorcscfm@aol.com
Frank Mayle, Director

Tucker County Senior Citizens, Inc.

217 Senior Lane
Parsons, WV 26287
Telephone: 304-478-2423
Fax: 304-478-4828
Email: rdnestor@hotmail.com,
sully0818@yahoo.com
Roxanne Tuesing, Director

Council of Senior Tyler Countians, Inc.

PO Box 68 (504 Cherry Street)
Middlebourne, WV 26149
Telephone: 304-758-4919
Fax: 304-758-4680
Email: amy.cstcwv@frontier.com
Amy Haught, Executive Director

Upshur County Senior Citizens Opportunity Center, Inc.

28 North Kanawha Street
Buckhannon, WV 26201
Telephone: 304-472-0528
Fax: 304-472-6424
Email: acook@upwvsc.org
Website: www.upwvsc.org
Allen Cook, Director

Wayne County Community Services Organization, Inc.

3609 Hughes Street
Huntington, WV 25704
Telephone: 304-429-0070
Fax: 304-429-0026
Email: rmeredith@wccso.org
Sr. Center – 1300 Norfolk Avenue, Wayne 25570;
304-272-6060, 304-272-6068
Website: www.wccso.org
Rose Meredith, Director

Webster County Commission of Senior Citizens

148 Court Square
Webster Springs, WV 26288
Telephone: 304-847-5252
Fax: 304-847-7182
Email: webcosencitz@frontiernet.net
Phillip Cooper, Director

Wetzel County Committee on Aging (IIIB)

145 Paducah Drive
New Martinsville, WV 26155
Telephone: 304-455-3220
Fax: 304-455-0280
Email: wetzelccoa@suddenlinkmail.com
Mary Ash, Director

Wirt County Committee on Aging, Inc.

74 Senior Circle
Elizabeth, WV 26143
Telephone: 304-275-3158
Fax: 304-275-4631
Email: wccoa@suddenlinkmail.com
Lorraine Roberts, Director

Webster County Commission of Senior Citizens

148 Court Square
Webster Springs, WV 26288
Telephone: 304-847-5252
Fax: 304-847-7182
Email: webcosencitz@frontiernet.net
Phillip Cooper, Director

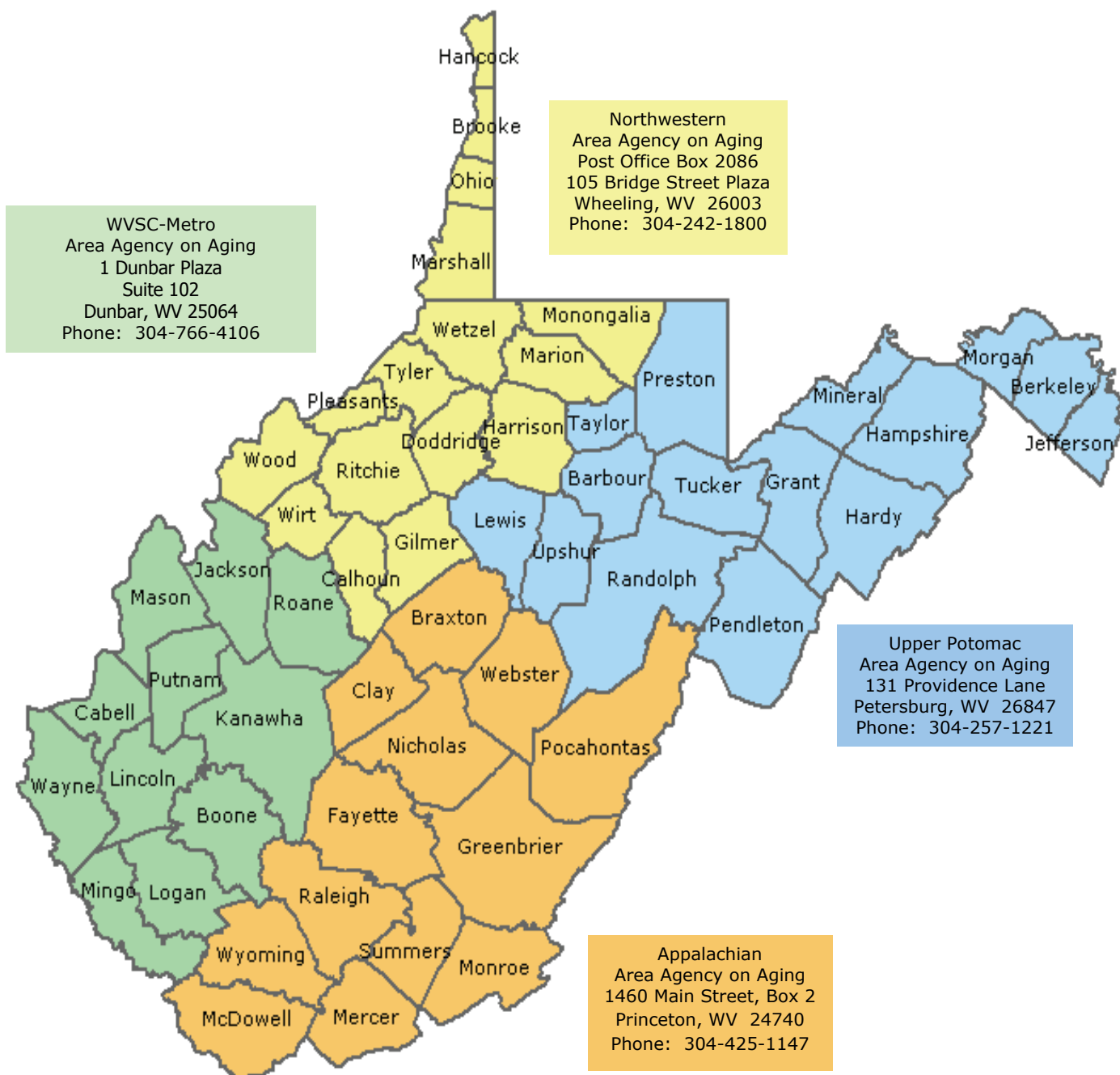
Wetzel County Committee on Aging (IIIB)

145 Paducah Drive
New Martinsville, WV 26155
Telephone: 304-455-3220
Fax: 304-455-0280
Email: wetzelccoa@suddenlinkmail.com
Mary Ash, Director

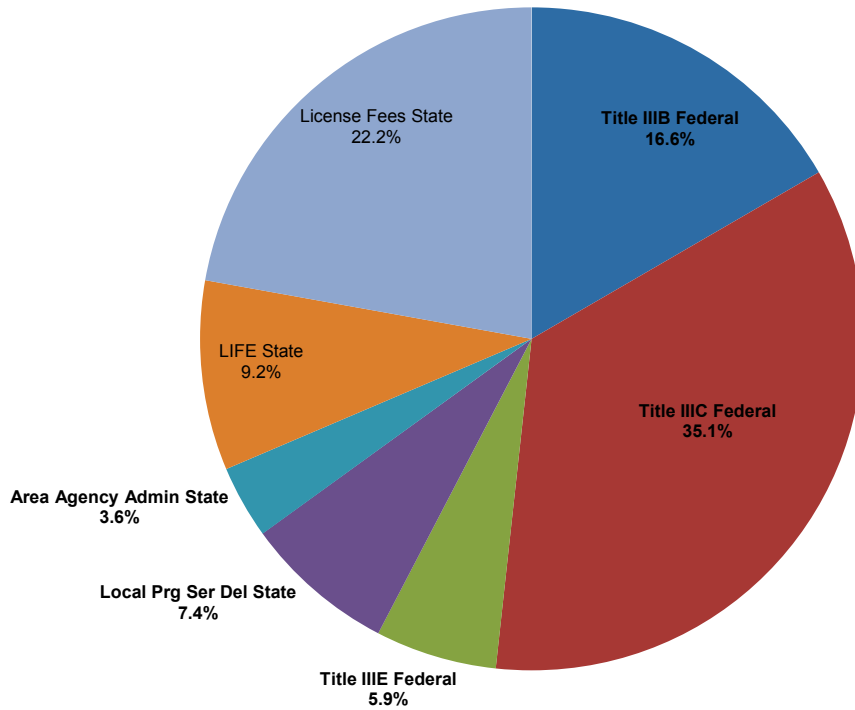
Wirt County Committee on Aging, Inc.

74 Senior Circle
Elizabeth, WV 26143
Telephone: 304-275-3158
Fax: 304-275-4631
Email: wccoa@suddenlinkmail.com
Lorraine Roberts, Director

AREA AGENCIES ON AGING



**BUREAU OF SENIOR SERVICES
FY2013 AREA AGENCIES on AGING OPERATIONAL
FUNDING SOURCE**

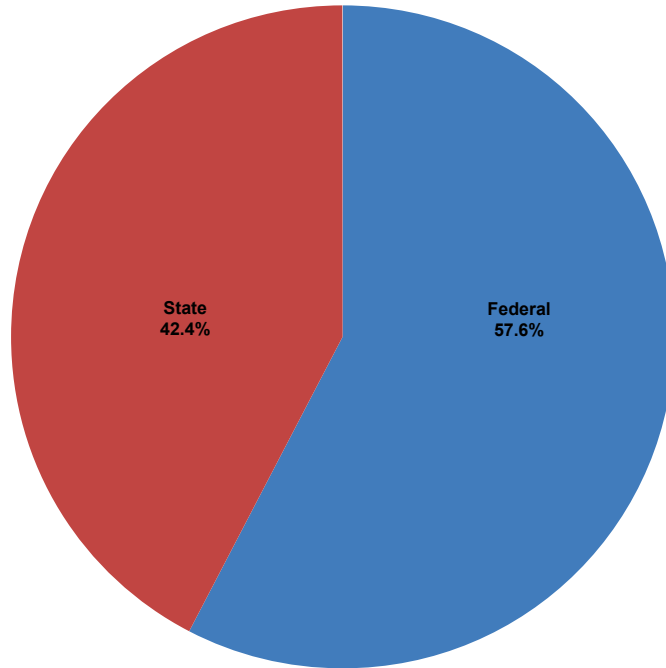


**BUREAU OF SENIOR SERVICES
FY 2013 AAA FUNDING**

Title IIIB Federal	16.63%	180,000
Title IIIC Federal	35.10%	380,000
Title IIIE Federal	5.91%	64,000
Local Prg Ser Del State	7.39%	80,000
Area Agency Admin State	3.57%	38,684
LIFE State	9.24%	100,000
License Fees State	22.17%	240,000
TOTAL	100.00%	1,082,684

Title III Reflects Totals prior to Sequestor Cuts

**BUREAU OF SENIOR SERVICES
FY2013 AREA AGENCIES on AGING
STATE/FEDERAL FUNDING**

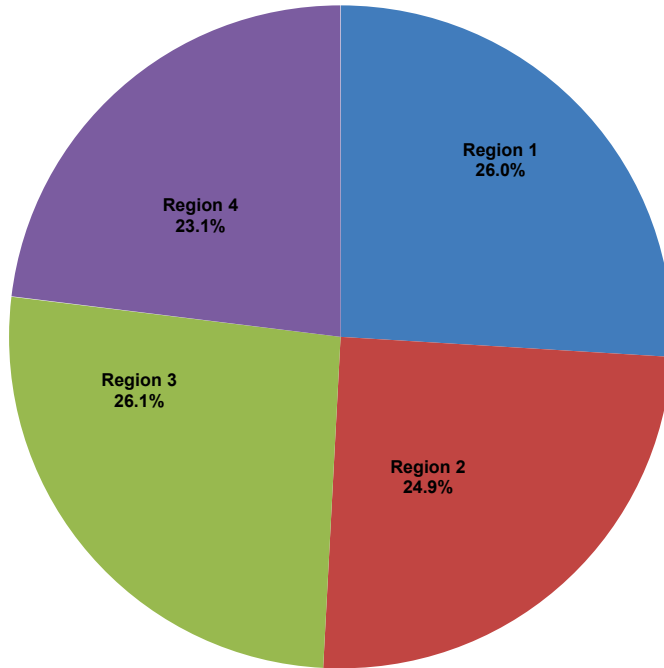


**BUREAU OF SENIOR SERVICES
FY 2013 AAA FUNDING**

Federal	57.6%	624,000
State	42.4%	458,684
TOTAL	100.00%	1,082,684

Title III Reflects Totals prior to Sequestor Cuts

**BUREAU OF SENIOR SERVICES
FY2013 REGIONAL FUNDING ALLOCATIONS ALL FUNDS**



**BUREAU OF SENIOR SERVICES
FY 2013 REGIONAL ALLOCATIONS**

Region 1	25.97%	11,292,657
Region 2	24.87%	10,815,556
Region 3	26.10%	11,350,680
Region 4	23.06%	10,027,218
TOTAL	100.00%	43,486,111

COUNTY AGING PROGRAMS

FY 2013 FUNDING ALLOCATIONS									
	IN-HOME	LIFE	III B	NUTRITION	III D	III E	State Prgm ELDERLY	TITLE VII ELDER ABUSE	Total Funding FY 2013
REGION 1:									
BROOKE	\$203,942	\$187,665	\$31,865	\$304,940	\$1,967	\$13,159	\$34,227	\$0	\$777,765
BI-COUNTY	\$0	\$23,271	\$0	\$456,309	\$0	\$0	\$19,517	\$0	\$499,097
CALHOUN	\$128,293	\$192,519	\$26,246	\$89,537	\$946	\$5,540	\$16,030	\$0	\$459,111
DODDRIDGE	\$129,031	\$193,743	\$26,594	\$0	\$616	\$3,923	\$29,565	\$0	\$383,472
GILMER	\$114,464	\$192,322	\$25,585	\$94,133	\$925	\$5,087	\$12,657	\$0	\$445,173
HANCOCK	\$222,880	\$191,677	\$37,186	\$0	\$2,147	\$18,205	\$33,472	\$0	\$505,567
HANCOCK by Ohio	\$16,640	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$16,640
HARRISON	\$237,164	\$195,658	\$69,665	\$0	\$6,125	\$40,257	\$77,746	\$0	\$626,615
HARRISON by Dodd	\$15,000	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$15,000
HARRISON by Lewis	\$42,240	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$42,240
MARION	\$307,238	\$197,513	\$58,183	\$253,049	\$5,170	\$33,635	\$74,825	\$1,257	\$930,870
MARSHALL	\$228,687	\$188,338	\$34,793	\$0	\$2,680	\$17,334	\$37,279	\$0	\$509,111
MONONGALIA	\$263,236	\$213,074	\$52,186	\$185,583	\$4,184	\$27,483	\$64,252	\$0	\$809,998
OHIO	\$308,274	\$270,793	\$54,901	\$434,592	\$4,333	\$28,718	\$79,332	\$0	\$1,180,943
PLEASANTS	\$59,930	\$181,679	\$25,606	\$73,837	\$460	\$3,355	\$15,793	\$0	\$360,660
RITCHIE	\$142,157	\$186,238	\$26,909	\$108,004	\$1,078	\$5,638	\$21,765	\$0	\$491,789
TYLER	\$149,821	\$182,312	\$26,511	\$80,044	\$862	\$4,968	\$18,048	\$0	\$462,566
WETZEL	\$172,939	\$192,152	\$28,452	\$0	\$1,297	\$9,635	\$13,025	\$0	\$417,500
WIRT	\$140,399	\$191,820	\$25,124	\$80,502	\$530	\$2,807	\$12,640	\$0	\$453,822
WOOD	\$301,542	\$217,767	\$56,663	\$241,275	\$6,062	\$40,055	\$72,882	\$0	\$936,246
REGION 1	\$3,183,877	\$3,198,541	\$606,469	\$2,401,805	\$39,382	\$259,799	\$633,055	\$1,257	\$10,324,185

FY 2013 FUNDING ALLOCATIONS									
	IN-HOME	LIFE	III B	NUTRITION	III D	III E	State Prgm ELDERLY	TITLE VII ELDER ABUSE	Total Funding FY 2013
REGION 2:									
BOONE	\$194,441	\$185,091	\$31,566	\$222,720	\$2,127	\$11,321	\$36,479	\$0	\$683,745
CABELL	\$414,498	\$222,992	\$83,437	\$381,876	\$9,178	\$55,298	\$115,469	\$0	\$1,282,748
JACKSON	\$210,174	\$201,386	\$32,858	\$175,523	\$2,025	\$12,561	\$42,961	\$0	\$677,488
KANAWHA	\$878,601	\$268,329	\$139,124	\$772,345	\$15,491	\$119,324	\$197,111	\$0	\$2,390,325
LINCOLN	\$215,953	\$184,640	\$30,551	\$136,498	\$2,018	\$10,335	\$33,498	\$0	\$613,493
LOGAN by Lincoln	\$111,479	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$111,479
LOGAN-PRIDE	\$146,780	\$188,644	\$38,464	\$196,991	\$3,666	\$23,284	\$50,644	\$0	\$648,473
MASON	\$150,369	\$186,119	\$32,279	\$181,518	\$2,345	\$12,208	\$28,327	\$0	\$593,165
MINGO	\$191,584	\$185,670	\$32,294	\$165,844	\$2,553	\$14,489	\$36,873	\$0	\$629,307
PUTNAM	\$120,408	\$209,972	\$39,698	\$243,359	\$2,843	\$17,114	\$58,551	\$0	\$691,945
PUTNAM by Kanawha	\$85,000	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$85,000
ROANE	\$95,068	\$183,836	\$29,377	\$98,199	\$1,826	\$8,338	\$21,232	\$0	\$437,876
WAYNE	\$270,107	\$189,866	\$39,534	\$216,151	\$3,615	\$20,104	\$51,581	\$0	\$790,958
REGION 2	\$3,084,462	\$2,206,545	\$529,182	\$2,791,024	\$47,687	\$304,376	\$672,726	\$0	\$9,636,002

FY 2013 FUNDING ALLOCATIONS									
	IN-HOME	LIFE	III B	NUTRITION	III D	III E	State Prgm ELDERLY	TITLE VII ELDER ABUSE	Total Funding FY 2013
REGION 3:									
BARBOUR	\$170,890	\$194,094	\$24,629	\$204,825	\$1,436	\$9,153	\$27,435	\$0	\$632,462
BERKELEY	\$329,662	\$207,231	\$48,111	\$128,011	\$4,512	\$29,838	\$44,666	\$0	\$792,031
GRANT	\$167,510	\$191,485	\$26,770	\$86,527	\$980	\$6,299	\$19,883	\$0	\$499,454
HAMPSHIRE	\$188,178	\$198,766	\$29,574	\$126,755	\$1,541	\$10,079	\$26,982	\$0	\$581,875
HARDY	\$167,476	\$191,621	\$27,098	\$125,830	\$907	\$7,271	\$22,030	\$0	\$542,233
JEFFERSON	\$227,288	\$199,566	\$39,489	\$151,317	\$2,498	\$20,096	\$35,892	\$0	\$676,146
LEWIS	\$184,900	\$194,278	\$31,364	\$175,890	\$1,457	\$9,310	\$27,177	\$0	\$624,376
MINERAL	\$196,841	\$200,388	\$32,962	\$155,216	\$2,128	\$13,813	\$29,698	\$0	\$631,046
MORGAN	\$158,191	\$193,265	\$29,902	\$96,825	\$1,127	\$7,437	\$25,272	\$0	\$512,019
PENDLETON	\$152,549	\$195,662	\$26,293	\$93,346	\$870	\$5,574	\$18,920	\$0	\$493,214
PRESTON	\$212,107	\$199,732	\$47,004	\$189,817	\$2,223	\$14,347	\$48,044	\$0	\$713,274
RANDOLPH	\$196,404	\$197,373	\$40,089	\$251,296	\$2,195	\$14,202	\$37,404	\$0	\$738,963
TAYLOR	\$160,935	\$189,522	\$33,022	\$133,272	\$1,065	\$8,555	\$34,539	\$0	\$560,910
TUCKER	\$162,323	\$192,279	\$25,851	\$113,931	\$524	\$4,204	\$22,267	\$0	\$521,379
UPSHUR	\$177,004	\$199,199	\$33,570	\$138,828	\$1,675	\$10,898	\$30,096	\$0	\$591,270
REGION 3	\$2,852,258	\$2,944,461	\$495,728	\$2,171,686	\$25,138	\$171,076	\$450,305	\$0	\$9,110,652

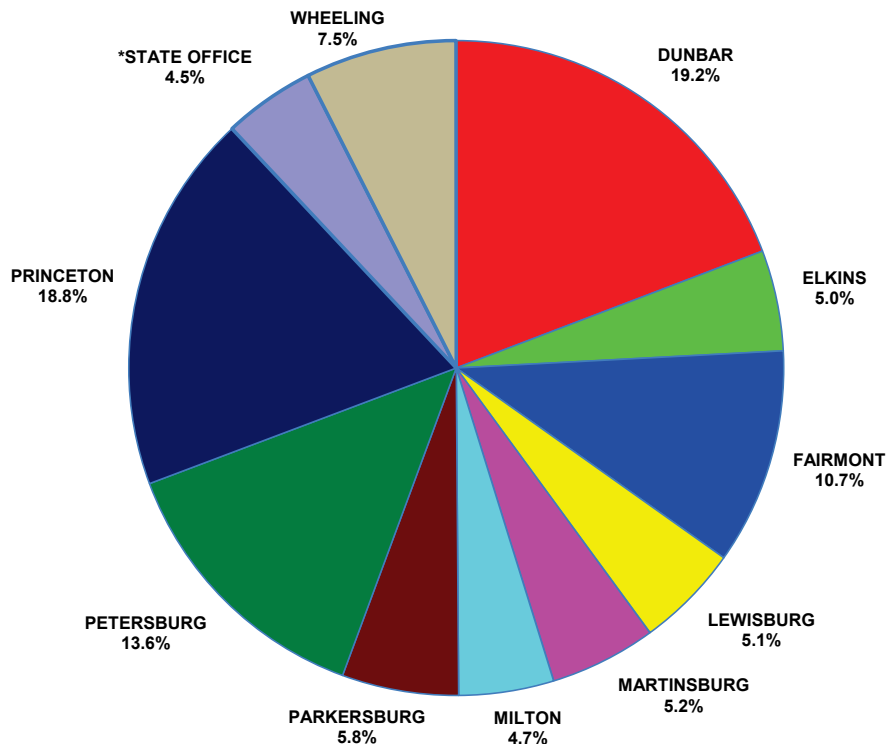
FY 2013 FUNDING ALLOCATIONS									
	IN-HOME	LIFE	III B	NUTRITION	III D	III E	State Prgm ELDERLY	TITLE VII ELDER ABUSE	Total Funding FY 2013
REGION 4:									
BRAXTON	\$164,411	\$195,021	\$28,758	\$110,430	\$1,481	\$9,154	\$21,576	\$0	\$530,831
CLAY	\$123,190	\$182,115	\$26,779	\$80,039	\$992	\$6,069	\$26,736	\$0	\$445,920
FAYETTE by Raleigh	\$183,787	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$183,787
FAYETTE by Putnam	\$78,569	\$197,592	\$56,083	\$297,505	\$5,353	\$33,641	\$67,800	\$0	\$736,543
GREENBRIER	\$179,255	\$191,280	\$50,033	\$212,786	\$3,794	\$23,893	\$56,716	\$0	\$717,757
MCDOWELL	\$217,134	\$198,159	\$40,622	\$227,392	\$4,927	\$32,235	\$49,144	\$0	\$769,613
MERCER	\$336,343	\$202,664	\$55,904	\$322,957	\$6,796	\$42,937	\$74,367	\$0	\$1,041,968
MERCER by Raleigh	\$15,000	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$15,000
MONROE	\$141,836	\$194,674	\$30,595	\$215,451	\$1,344	\$8,413	\$41,467	\$0	\$633,780
NICHOLAS	\$195,487	\$202,736	\$31,813	\$218,934	\$2,106	\$13,188	\$30,098	\$566	\$694,928
POCAHONTAS	\$77,088	\$191,321	\$27,115	\$141,740	\$1,037	\$6,402	\$23,511	\$0	\$468,214
RALEIGH	\$486,635	\$202,506	\$66,441	\$392,371	\$7,916	\$50,591	\$86,939	\$2,024	\$1,295,423
SUMMERS	\$169,187	\$190,264	\$39,257	\$129,549	\$1,609	\$10,014	\$42,515	\$0	\$582,395
WEBSTER	\$155,812	\$194,011	\$26,907	\$138,337	\$995	\$6,105	\$21,822	\$0	\$543,989
WYOMING	\$214,228	\$185,009	\$39,467	\$170,115	\$1,984	\$12,327	\$46,908	\$0	\$670,038
REGION 4	\$2,737,962	\$2,527,352	\$519,774	\$2,657,606	\$40,334	\$254,969	\$589,599	\$2,590	\$9,330,186

TOTAL	\$11,858,559	\$10,876,899	\$2,151,153	\$10,022,121	\$152,541	\$990,220	\$2,345,685	\$3,847	\$38,401,025
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AGING & DISABILITY RESOURCE NETWORK OFFICES



**WEST VIRGINIA AGING & DISABILITY RESOURCE NETWORK
FY2013 BUDGETS BY SITE**



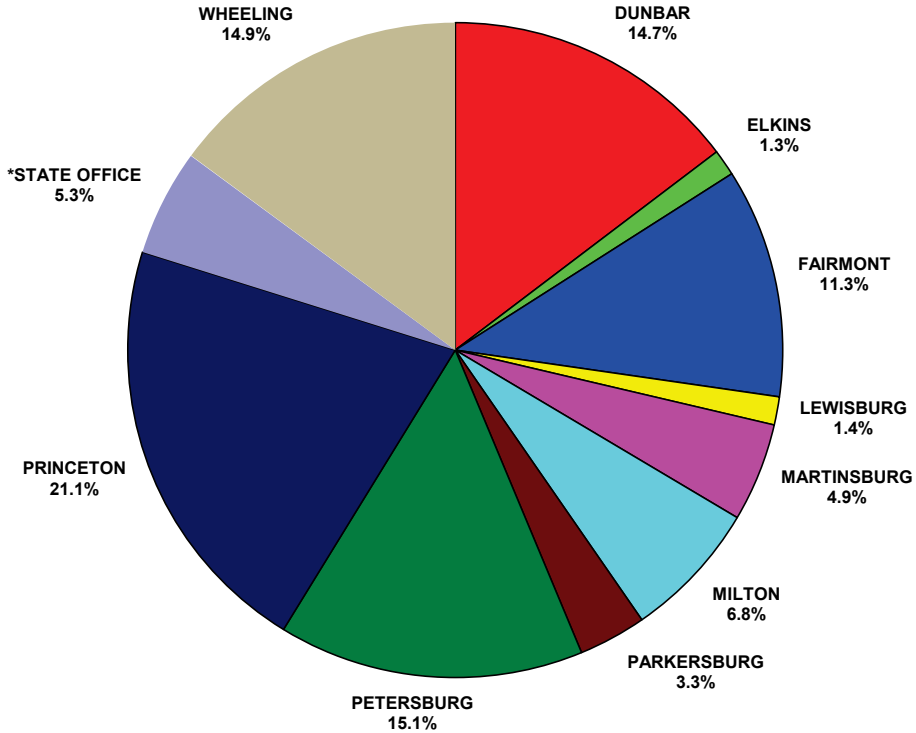
**ADRN
SITE BUDGETS**

DUNBAR	19.19%	\$186,887
ELKINS	4.99%	\$48,560
FAIRMONT	10.65%	\$103,741
LEWISBURG	5.12%	\$49,866
MARTINSBURG	5.25%	\$51,111
MILTON	4.68%	\$45,613
PARKERSBURG	5.76%	\$56,109
PETERSBURG	13.64%	\$132,829
PRINCETON	18.75%	\$182,634
*STATE OFFICE	4.52%	\$44,000
WHEELING	7.46%	\$72,650
**TOTAL	100.00%	\$974,000

*State Office opened February 1, 2013 and is funded with federal dollars, not state

**State funding \$935,000 and Federal funding \$39,000

**WEST VIRGINIA AGING & DISABILITY RESOURCE NETWORK
FY2013 UNDUPLICATED CLIENTS BY SITE**

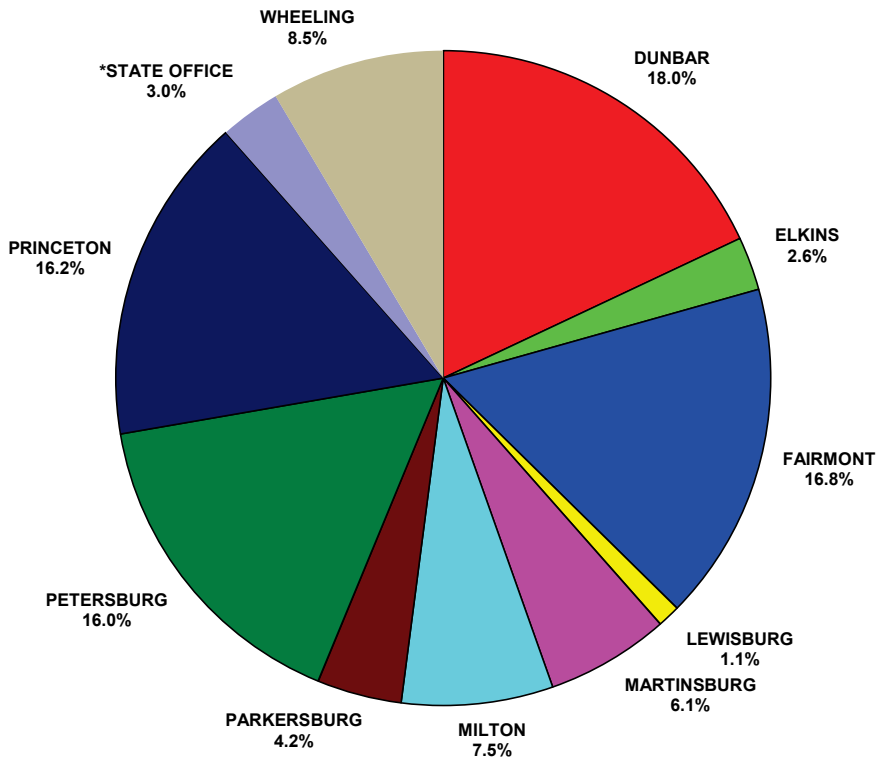


**ADRN
UNDUPLICATED CLIENTS**

DUNBAR	14.68%	1,879
ELKINS	1.29%	165
FAIRMONT	11.32%	1,449
LEWISBURG	1.38%	176
MARTINSBURG	4.86%	622
MILTON	6.84%	876
PARKERSBURG	3.34%	428
PETERSBURG	15.06%	1,928
PRINCETON	21.07%	2,697
*STATE OFFICE	5.26%	673
WHEELING	14.91%	1,908
TOTAL	100.00%	12,801

*State office opened February 1, 2013

**WEST VIRGINIA AGING & DISABILITY RESOURCE NETWORK
FY2013 CONTACTS BY SITE**

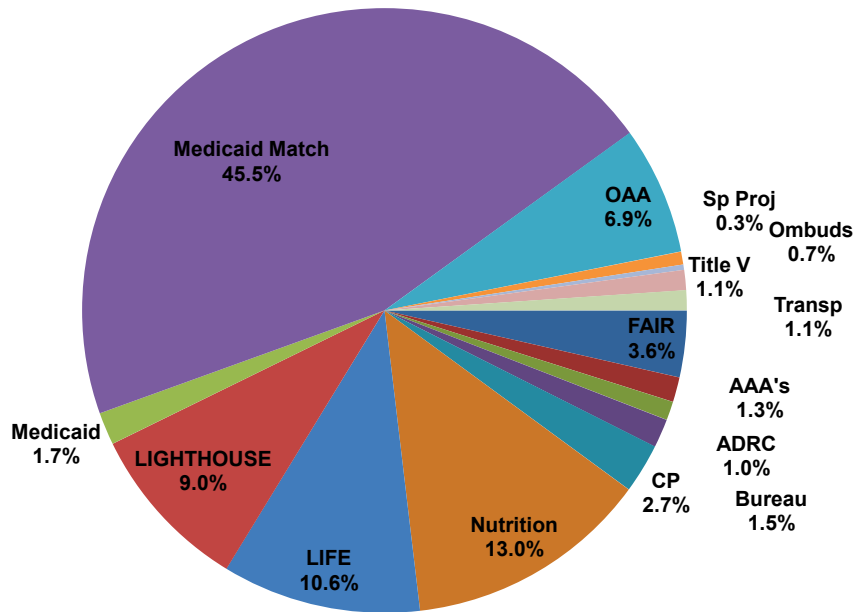


**ADRN
CONTACTS**

DUNBAR	18.01%	4,962
ELKINS	2.62%	722
FAIRMONT	16.75%	4,617
LEWISBURG	1.12%	305
MARTINSBURG	6.08%	1,675
MILTON	7.49%	2,063
PARKERSBURG	4.17%	1,150
PETERSBURG	16.04%	4,421
PRINCETON	16.20%	4,464
*STATE OFFICE	2.99%	825
WHEELING	8.54%	2,354
TOTAL	100.00%	27,558

*State office opened February 1, 2013

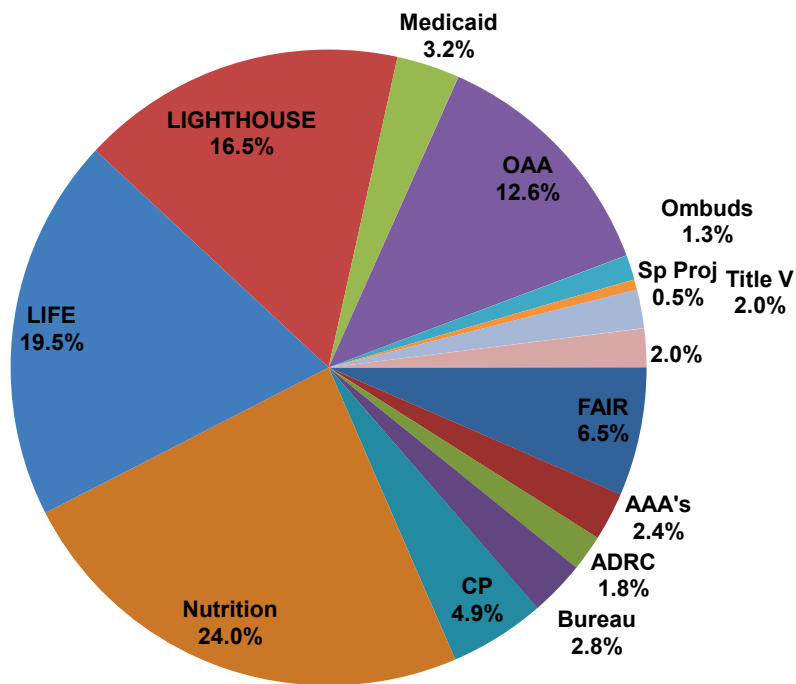
**BUREAU OF SENIOR SERVICES
FY2013 PROGRAMS BY REVENUE**



**BUREAU OF SENIOR SERVICES
FY 2013 PROGRAMS BY REVENUE**

Special Projects	0.27%	\$265,000
Ombudsman	0.68%	\$641,325
Aged & Disabled Resource Centers	0.95%	\$935,000
Transportation	1.01%	\$1,000,000
Title V Employment Programs	1.09%	\$1,000,000
Area Agency Administration	1.34%	\$1,242,684
Bureau Administration	1.49%	\$1,420,571
Medicaid Administration	1.78%	\$1,630,000
Community Partnership	2.50%	\$2,470,000
Alzheimer's Respite (FAIR)	3.44%	\$3,311,576
Older Americans Act (Supportative Servi	6.99%	\$6,383,728
Lighthouse In-Home Service	8.91%	\$8,383,118
L.I.F.E.	10.02%	\$9,900,000
Congregate/Home Deivered Meals	13.10%	\$12,152,211
Medicaid Match Transfer	46.43%	\$42,417,815
TOTAL	100.00%	\$93,153,028

**BUREAU OF SENIOR SERVICES
FY2013 PROGRAMS BY REVENUE
non Medicaid Transfers**

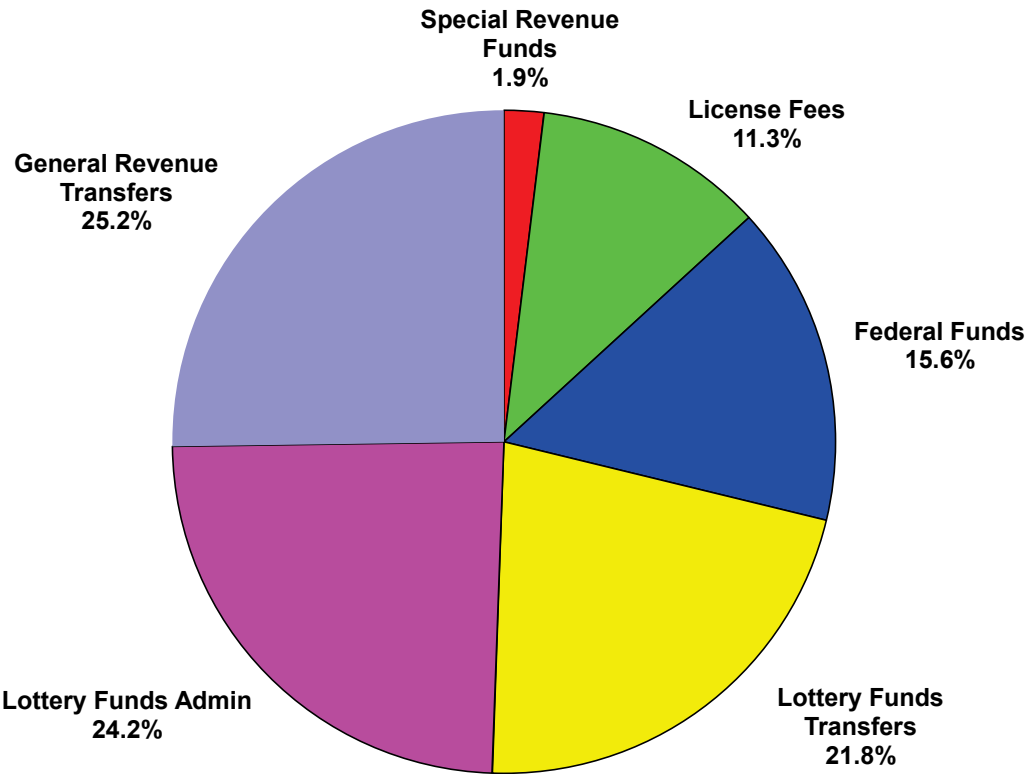


**BUREAU OF SENIOR SERVICES
FY 2013 PROGRAMS BY REVENUE**

(non Medicaid Transfers)

Special Projects	0.51%	\$265,000
Ombudsman	1.26%	\$641,325
Aged & Disabled Resource Centers	1.77%	\$935,000
Transportation	1.89%	\$1,000,000
Title V Employment Programs	2.04%	\$1,000,000
Area Agency Administration	2.50%	\$1,242,684
Bureau Administration	2.78%	\$1,420,571
Medicaid Administration	3.33%	\$1,630,000
Community Partnership	4.67%	\$2,470,000
Alzheimer's Respite (FAIR)	6.42%	\$3,311,576
Older Americans Act (Supportative Serv	13.04%	\$6,383,728
Lighthouse In-Home Service	16.63%	\$8,383,118
L.I.F.E.	18.71%	\$9,900,000
Congregate/Home Deivered Meals	24.45%	\$12,152,211
TOTAL	100.00%	\$50,735,213

**BUREAU OF SENIOR SERVICES
FY2013 REVENUES BY SOURCE**



**BUREAU OF SENIOR SERVICES
FY 2013 REVENUES BY SOURCE**

Special Revenue Funds	1.93%	\$1,800,000
License Fees	11.27%	\$10,500,000
Federal Funds	15.60%	\$14,536,246
Lottery Funds Transfers	21.75%	\$20,264,882
Lottery Funds Admin	24.23%	\$22,568,967
General Revenue Transfers	25.21%	\$23,482,933
TOTAL	100.00%	\$93,153,028

**BUREAU OF SENIOR SERVICES
GRANTS DETAIL EXPENDITURES FY2013**

<u>VENDOR</u>	<u>AMOUNT</u>
AARP Foundation	\$ 88,861.32
Aging & Family Services of Mineral County	18,304.51
Alzheimer's Association	45,000.00
Appalachian Area Agency on Aging	8,969,584.55
Appalachian Outreach, Inc.	5,000.00
Barbour County Senior Center, Inc.	27,000.00
Belomar Regional Council	9,817,336.08
Berkeley Senior Services	131,923.00
Big Otter Community & Senior Center	1,000.00
Boone County Community Organization	8,274.00
Braxton County Senior Citizens Center, Inc.	9,698.00
Brooke County Committee on Aging	30,376.00
Cabell County Community Services	3,860.48
Calhoun County Committee on Aging	1,645.00
City of Westover	5,000.00
Clay Battelle Area Senior Citizens, Inc.	4,835.00
Coalfield Community Action Partnership, Inc.	20,142.00
Committee for Hancock County Senior Citizens, Inc.	40,935.72
Community Action of Southeastern West Virginia	12,845.83
Council of Senior Tyler Countians	3,363.02
Council of Senior Citizens of Gilmer County, Inc.	33,030.00
Council on Aging, Inc.	141,435.00
Doddridge County Senior Citizens, Inc.	5,000.00
Family Service Upper Ohio Valley	64,573.36
Glenwood Park, Inc.	8,250.00
Good Shepherd Interfaith Volunteer Caregivers, Inc.	5,000.00
Grant County Committee on Aging	966.00
Greenbottom Community & Senior Center, Inc.	3,413.56
Greenbrier County Committee on Aging	53,250.00
Hampshire County Committee on Aging	10,532.00
Hardy County Committee on Aging	27,658.00
Harrison County Senior Citizens Center, Inc.	37,511.35
Jackson County Commission on Aging	22,263.95

<u>VENDOR</u>	<u>AMOUNT</u>
Jefferson County Council on Aging	54,448.65
Kanawha Valley Senior Services	136,037.29
Legal Aid of West Virginia, Inc.	640,766.79
Lewis County Senior Citizens Center, Inc.	9,926.00
Lincoln County Opportunity Company	38,921.65
Manna Meal, Inc.	20,000.00
Marion County Senior Citizens	70,585.16
Marshall County Committee on Aging	19,772.02
Mason County Action Group, Inc.	12,119.85
McDowell County Commission on Aging	13,040.00
Meals on Wheels of Randolph County, Inc.	5,000.00
Mission West Virginia, Inc.	19,509.13
Monongalia County Commission	45,806.90
Multipurpose Community Center Sissonville	30,000.00
National Foundation to End Senior Hunger, Inc.	54,539.07
Nicholas County Commission	13,258.05
Pendleton Senior & Family Services	32,217.42
Pleasants County Commission	27,476.76
Pleasants Senior Nutrition, Inc.	11,984.47
Pocahontas County Senior Citizens	25,000.00
Preston County Senior Citizens, Inc.	995,028.00
Pride Community Services, Inc.	28,775.67
Putnam County Aging Program, Inc.	70,116.96
Putnam County Commission	2,678.04
Raleigh County Commission on Aging, Inc.	38,225.24
Raleigh General Hospital	56,932.80
Randolph County Committee on Aging	34,340.00
Region VIII Planning & Development Council	9,250,671.74
Ritchie County Integrated Family Services	22,462.00
Roane County Committee on Aging, Inc.	57,290.00
Senior Monongalians, Inc.	18,353.31
Shepherd of the Hills Mission	20,000.00
St. Marys Roman Catholic Church	5,000.00
Summers County Council on Aging	25,865.52
Taylor County Senior Citizens, Inc.	30,240.00
Town of Mason	5,000.00

<u>VENDOR</u>	<u>AMOUNT</u>
Tucker County Senior Citizens, Inc.	45,250.00
Tyler Mountain Cross Lanes Community Services LTD	27,000.00
Upper Kanawha Valley Community Center	15,000.00
Upper Mason Parish	2,000.00
Upshur County Senior Citizens Opportunity Center, Inc.	253,110.41
Wayne County Community Services Organization, Inc.	81,428.00
Webster Council Commission of Senior Citizens	15,770.11
Wetzel County Committee on Aging	19,815.14
Wirt County Committee on Aging	75,500.00
Wood County Senior Citizens Association, Inc.	61,801.93
WVSU Metro Area Agency on Aging, Inc.	10,070,266.07
WVSU Research & Development Corp.	<u>7,500.00</u>
	\$42,273,697.88