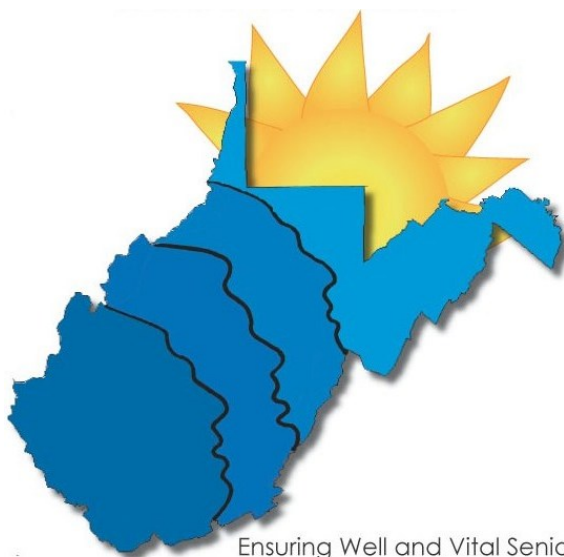


WEST VIRGINIA BUREAU OF SENIOR SERVICES



2016 ANNUAL REPORT

State Fiscal Year 2016
July 1, 2015–June 30, 2016

www.wvseniorservices.gov



WEST VIRGINIA BUREAU OF SENIOR SERVICES

ANNUAL REPORT 2016

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OVERVIEW

The West Virginia Bureau of Senior Services was created per the Senior Services Act of 1997, West Virginia Code, Chapter 16, Article 5P. The Bureau promotes services to enhance the health, safety and welfare of West Virginia's senior population and serves as the primary agency within state government to provide services to the senior population. The Bureau is located in Charleston, West Virginia, on the third floor of Charleston Town Center Mall. Commissioner Robert E. Roswall was appointed by Governor Earl Ray Tomblin, and is the chief administrative officer who oversees all program and fiscal operations (see Organizational Chart, Exhibit A).

MISSION

To be West Virginia's premier advocate for the provision of in-home and community-based services for the state's seniors and others served by our programs.
To be a faithful steward of the federal and state monies entrusted to our care for the provision of services throughout West Virginia.

PROGRAMS

PROGRAMS

OLDER AMERICANS ACT TITLE PROGRAMS

Overview

The Older Americans Act (OAA) is among the most important contributions of aging legislation ever enacted by Congress; its goal is to provide the framework for the administration of services for Americans age 60 and older, and to provide support to families who care for older individuals. As the West Virginia State Unit on Aging, the Bureau of Senior Services is designated to administer the OAA. As required by the OAA, the Bureau established Area Agencies on Aging to provide short- and long-range planning, act as advocates on behalf of the regions' elderly, and provide monitoring and assistance to the County Aging Providers (see Exhibit B – County Aging Providers, and Exhibit C – Area Agencies on Aging). Funds are allocated by an intrastate formula to the Area Agencies on Aging (see Exhibits D, E, F, and G). These funds are then distributed to the state's County Aging Programs (see Exhibit H). This year, 42,737 West Virginians were served with OAA funding. There is no charge to seniors or their families for OAA services, although a confidential donation for service provided via cost share is encouraged.

The direct provision of services to seniors is made possible by the efforts of a variety of non-profit county-based senior organizations that operate senior centers in all 55 counties. Locally constituted boards govern these nonprofit organizations. The mission of the Bureau is greatly enhanced with the work of the local service providers.

Legal Assistance – Title III-B

The Bureau receives funding and provides services through Title III-B. Legal services are available to West Virginians age 60 and over through a contract with West Virginia Senior Legal Aid, Inc. (WVSLA). WVSLA targets those seniors with the greatest economic and social need, including disabled, rural, minority, LGBT, very elderly, and low-income seniors statewide. WVSLA's client access points include a toll-free number, 1-800-229-5068; their website, www.seniorlegalaid.org; and outreach visits to individual county senior centers and partners. WVSLA delivered substantive elderlaw and issue-spotting trainings and case consultation to legal, aging, and disability advocacy organizations and networks throughout the state. This year, WVSLA published the 19th edition of its manual, *Legal Questions Frequently Asked by West Virginia Seniors*. WVSLA continued to publish occasional news posts on its award-winning Aging and Law in West Virginia blog at www.seniorlegalaid.blogspot.com. WVSLA continued to participate in the WV Coalition Against Domestic Violence's partnership project focusing on abuse in later life, the statewide Financial Exploitation Task Force, the ADRN Advisory Council for Regions I and III, the Working Interdisciplinary Networks of Guardianship Stakeholders (WINGS), the National Association of Senior Legal Hotlines, and the WV Access to Justice Commission. This year, WVSLA reached out to

hundreds of senior victims of a \$40 million Ponzi scheme in New Martinsville, WV, and joined the Bureau's Dementia-Capable Outreach, Training, and Supports Leadership Team. WVSLA partnered with the Alzheimer's Association and AARP to present legal workshops as part of day-long programs around the state targeted to caregivers, both family and professional. WVSLA provided legal information to more than 750 workshop participants at these and other events. They included seniors, family caregivers, paid caregivers, social workers, nursing home administrators, attorneys, physicians, geriatrics professionals, and law students. Topics included financial powers of attorney law, mental capacity and legal decision-making and planning for incapacity, special legal issues of LGBT seniors, dealing with debt, preserving autonomy through proactive legal planning, myths and realities of Medicaid estate recovery, grandparent rights in West Virginia, prevention, intervention, and remedy of financial exploitation, avoiding undue influence, and the Transfer on Death deed.

Long-Term Care Ombudsman Program – Title VII

The Bureau receives funding and provides services through Title VII. The Long-Term Care Ombudsman Program advocates for residents of long-term care facilities—nursing homes, assisted living residences, legally unlicensed homes, and similar care homes. The mission of the Ombudsman Program is to enhance the quality of life, improve the level of care, protect the individual rights, and promote the dignity of each long-term care resident. This often involves educating residents, their families and/or legal representatives, and providers about residents' rights. Long-term ombudsmen also investigate complaints made by, or on behalf of, long-term care residents and conduct routine, unannounced monitoring in long-term care facilities. The Long-Term Care Ombudsman Program is a statewide program comprised of the State Long-Term Care Ombudsman and the Regional Long-Term Care Ombudsman Program. In 2016, the Regional Program consisted of nine paid ombudsmen, each covering a multi-county region, three volunteers, and a program director/volunteer coordinator.

National Family Caregiver Support Program – Title III-E

The Bureau receives funding and provides services through Title III-E. The National Family Caregiver Support Program (NFCSP), considered the most important new provision of the 2000 reauthorization of the Older Americans Act, provides grants to states to fund a range of supports that assist family and informal caregivers to care for their older loved ones at home for as long as possible. The NFCSP services to support family caregivers include respite care, information about services, assistance in accessing services, counseling, support groups, and family caregiver training. Services are available in all West Virginia counties and vary by county. Additionally, Title III-E supports the Relatives as Parents Program through a grant to Mission West Virginia for counseling, support groups, information and assistance, caregiver training, and identifying potential adoptive families.

Senior Community Service Employment Program (SCSEP) – Title V



The Bureau receives funding and provides services through Title V. The SCSEP is a training program that provides older West Virginians with the needed skills to obtain employment. Targeting those age 55 and older who live at or below 125% of the federal poverty level, the SCSEP places seniors at nonprofit organizations for up to 48 months, where they acquire on-the-job skills that will enable them to find gainful employment. The Bureau administers the SCSEP via a contract with the U.S. Department of Labor. In turn, the Bureau contracts with Preston County Senior Citizens, Inc., which works directly with seniors in eleven counties across the state. Remaining counties participate in the SCSEP through the National Council on Aging.

Senior Nutrition Services – Titles IIIC-1 and IIIC-2

The Bureau receives funding and provides services through Titles IIIC-1 and IIIC-2. Congregate meals are served in senior centers and their satellite sites. These meals meet federally-mandated nutrition requirements, a minimum of 1/3 of the Recommended Dietary Allowance, and the centers offer an opportunity for seniors to socialize. Home-delivered meals, which also meet nutrition requirements, are delivered directly to homebound seniors. Meals are served in 187 locations throughout the state.



Supportive Services – Title III-B



The Bureau receives funding and provides services through Title III-B. Local aging service providers (county senior centers) offer a variety of Supportive Services, including transportation for seniors to senior centers, grocery stores, doctors, and pharmacies. Other services may include personal care, health screenings, exercise programs, and information and referral. For seniors who are homebound, some providers offer chore and housekeeping services, assistance with shopping, and telephoning/visiting assurance programs.

Wellness Programs – Title III-D

The Bureau receives funding and provides services through Title III-D.

- The Bureau collaborates with the West Virginia Bureau for Public Health in their health promotion activities, such as the Mountains of Hope Comprehensive Cancer Coalition, the West Virginia Asthma Coalition, the Osteoporosis/Arthritis Advisory Council, Change the Future, Suicide Prevention, WV Falls Prevention/WVU Falls Prevention, Retire WV, Tai Chi Health Institute, Healthy Steps, National Diabetes Prevention Program-(WVBPH), Geri-Olympics, and the Summer Institute on Aging. Bureau staff meets quarterly with these health promotion programs to provide information on mini-grants and education materials and as a referral source to our County Aging Providers.
- Bureau staff attended the annual West Virginia Senior Olympic Games held in Keyser, West Virginia. Staff assisted with the Olympic activities and participated as judges in the bake off and talent competition.
- The Bureau has partnered with West Virginia on the Move (WVOM), a non-profit organization to promote physical activity in West Virginia.
- The Bureau collaborated with West Virginia State University to plan and develop the West Virginia Geri Olympics annual competition that was held at the South Charleston Community Center in April 2016.
- The Bureau Wellness Director participated on the planning and development committee of the Summer Institute on Aging to develop a curriculum for a two year geriatrics certificate that was offered by West Virginia University beginning in January 2013.
- The Bureau's Wellness Director participates in and serves as a WV Leadership Board Member on the West Virginia Arthritis Foundation Regional Advisory Council, which meets quarterly in Charleston, West Virginia, to advise the Council of upcoming events for older adults.
- The Bureau sponsors and staff assisted with the Aging and Family Services of Mineral County annual Senior Olympics in June at Potomac State College. More than 120 athletes participated in sports and activities such as bocce, corn-hole toss, horseshoes, football throw, Frisbee toss, poker, and flower arrangements. There were seven baking categories, eleven craft categories, talent events, seven track and field events, basketball shooting, golf putting, bowling, billiards, ping pong, horse shoes, scrabble and a spelling bee.
- The Bureau is working on implementation of the Otago Program. The program's target audience is individuals who are 65 and older and frail. It increases strength, balance and endurance, fall prevention and health promotion, plus increases self-management. It can be implemented in the home, outpatient, assisted living facilities, and the community. The initial evaluation and prescription are done by a licensed physical therapist; follow up visits can be



done by a licensed PT assistant. The exercises can be done independently or supervised in a one-on-one group setting.

- The Bureau is working to implement the Matter of Balance Program. The program's target audience is individuals who are 60+, ambulatory, able to problem-solve, and any older adult who is concerned about falls and interested in improving flexibility, balance, and strength. The program's goal is to reduce fear of falling, stop the fear of falling cycle, and increase activity levels among community-dwelling older adults. In 2013, A Matter of Balance demonstrated a \$938 savings in the area of unplanned inpatient hospitalizations, skilled nursing facilities and home health.
- The Bureau sponsors and staff assist Marshall University in the annual WV Healthy-Steps for Healthy Lives Regional Conference at Marshall University.



OTHER PROGRAMS AND GRANTS

Advance Care Planning

For individuals and families to make informed decisions about end-of-life care, they should have access to and understand information that can help them make those difficult decisions. Individuals should be encouraged to reflect on their own personal goals, values, and beliefs as they make care decisions, and they should discuss those decisions with family members. The Bureau continues to make the following information available free of charge to all who request it to assist with advance care planning and end-of-life decision-making and care:

- **Advance Directives for Health Care Decision-Making in West Virginia** answers the most frequently asked questions about end-of-life care decisions and contains advance directives recognized by West Virginia law to implement those decisions – Medical Power of Attorney, Living Will, and the Combined Medical Power of Attorney/Living Will. This publication is also available for download on the West Virginia Center for End-of-Life Care website, www.wvendoflife.org.
- **Five Wishes**, a product of Aging with Dignity, is a living will that allows individuals to determine how they would wish to be treated if they were seriously ill. It includes choices related to spiritual, personal, and emotional needs, as well as medical wishes. Five Wishes meets the legal requirements for an advance directive in 40 states, including West Virginia.
- **End-of-Life: Helping with Comfort and Care**, from the National Institute on Aging, covers issues and decisions that a caregiver might face when a loved one is near the end of life. This booklet does not replace specific advice from a doctor, but it can help make sense of what is happening, give the family a framework for making care decisions and help to ensure that end-of-life treatment and care are consistent with a loved one's wishes.

To receive any of the above materials, contact the West Virginia Bureau of Senior Services at 1-877-987-3646.

Aging and Disability Resource Network (ADRN)



West Virginia's Aging and Disability Resource Network (ADRN) locations are "one-stop shops" where people can turn to access reliable and objective information regarding long-term care services and support options available across the state. Consumers receive a comprehensive needs assessment that helps determine which services best suit their individual long-term care needs. ADRN offices also assist consumers in applying for long-term care services and benefits. Currently, there are three regional ADRN offices operated by the state's four Area Agencies on Aging and one statewide ADRN, operated by the Bureau of Senior Services. The ADRN offices are State funded through the Bureau of Senior Services. The ADRN has a statewide toll-free number, 1-866-987-2372, and a website

that contains a comprehensive resource directory searchable by service in a specific county or zip code, www.wvnavigate.org. (See Exhibit I for a map of ADRN locations, Exhibit J for FY2016 budgets by site, Exhibit K for FY2016 unduplicated clients by site, and Exhibit L for FY2016 total contacts by site.)

Benefits Enrollment Center Grant

The Bureau of Senior Services applied for and was awarded a Benefits Enrollment Center (BEC) Grant in the amount of \$270,000 from the National Council on Aging (NCOA) to assist current Medicare enrollees to better understand additional benefits for which they may be eligible. In addition to the Bureau of Senior Services, there are four other partners involved with this grant: Lincoln County Opportunity Council, Metro Area Agency on Aging, Appalachian Area Agency on Aging, and the Upper Potomac Area Agency on Aging.

Outreach efforts will be targeted to Medicare recipients in all 55 counties of West Virginia. The overall objective is to raise awareness of available program benefits that when enrolled, will help recipients save money on health care, prescriptions, and food.

The West Virginia Bureau of Senior Services is one of 57 Benefits Enrollment Centers (BECs) funded by NCOA to serve low-income Medicare beneficiaries in 31 states. BECs are supported with funding from the Medicare Improvements for Patients and Providers Act, administered through the U.S. Administration for Community Living. Benefits Enrollment Centers use NCOA's free online BenefitsCheckUp® tool (www.BenefitsCheckUp.org) to screen lower income older adults and younger adults with disabilities, for benefits such as Medicare Savings Programs, Part D Extra Help, and the Supplemental Nutrition Assistance Program (SNAP)—and to help them apply for and use those benefits.

Connecting the DOTS (Dementia-Capable Outreach, Training and Support) in WV

In September 2015, the West Virginia Bureau of Senior Services received a three-year, \$435,000 grant from the Administration on Aging of the Administration for Community Living to develop dementia-capable communities, provide dementia care training to critical pathways staffs and build more awareness of Alzheimer's disease and related dementias throughout the state. [For the purpose of these grants, *community* is defined as a group of people who live in the same area (town, neighborhood, county) and/or share common interests (faith community, provider agencies, organizations, businesses, etc.) and who want to work together to improve their community's ability to provide services to individuals with dementia.]

Through ***Connecting the DOTS (Dementia-Capable Outreach, Training and Support) in WV***, the Bureau awarded seven community grants of \$10,000 each in June 2016 to assess current dementia capability and develop and implement plans to make their communities more dementia capable. The first seven grants were awarded to

Coalfield Community Action Partnership (Mingo County), Committee on Aging for Randolph County, Community Living Initiative Corporation (CLIC – Morgantown), Good Shepherd Interfaith Volunteer Caregivers (Jefferson County), Kanawha Valley Senior Services, Lewis County Senior Citizens Center and Raleigh County Commission on Aging. By the end of 2016, each community grantee had completed a dementia-capable community needs assessment and had begun developing a project work plan that includes a direct service component, training for family caregivers, health professionals, faith groups and the business community and an awareness campaign for the community as a whole.

In 2017, grantees will finalize their plans and begin implementation. Also, early in 2017, up to nine additional community grants will be awarded to follow the same process as above.

Family Alzheimer’s In-Home Respite (FAIR)

The dictionary defines respite as a brief interval of rest, a break or breathing space. That is what the Family Alzheimer’s In-Home Respite (FAIR) Program is for family caregivers of individuals with Alzheimer’s disease or a related dementia. FAIR is a state-funded program available in all 55 counties, which was created by the West Virginia Legislature in 2006 and is funded through the West Virginia Lottery. It provides up to sixteen hours of respite per week, based on caregiver need and availability of hours and staff. Trained workers from each county senior center give caregivers a much needed break and, at the same time, offer stimulation and socialization to individuals with dementia. The required dementia care training for direct care workers was updated in 2012, and representatives from each county senior center received the training, so that they can provide it to their direct care workers before they begin working in the program. Payment for FAIR is on a sliding fee scale, based on the income of the care recipient (and spouse, when there is a spouse). Monitoring of the FAIR Program is ongoing to ensure that it is effectively serving as many families as possible statewide and also adhering to program guidelines.



Golden Mountaineer Card

The Golden Mountaineer Card discount program has been redesigned. West Virginia seniors who are 60 or older are eligible to enroll in the program. Hundreds of merchants are participating by offering discounts on goods and services throughout the state.



Seniors and merchants can enroll in the program online at www.goldenmountaineer.wv.gov. The website is user friendly and seniors can search for participating merchants by name, service type, or county. Links to participating merchants’ websites and Facebook pages are also available. This is both a great service to West Virginia seniors and a marketing tool for local businesses. Information can also be obtained by calling the Bureau’s toll-free number 1-888-968-4462.

Health Insurance Marketplace

The Bureau of Senior Services has a Memorandum of Understanding with First Choice Health Services, which has a Navigator grant through the Centers for Medicare and Medicaid Services (CMS) to house a Health Insurance Marketplace Navigator at the Bureau's location. This Marketplace Navigator is trained to help anyone understand health coverage and assist them in enrolling in coverage through www.healthcare.gov or WV Medicaid if they qualify. West Virginia Bureau of Senior Services also provides information to laid off coal miners and family members by working with the WV Workforce Rapid Response team statewide.



In-Home Care Worker Registry



The Registry (www.inhomecare.wv.gov) will provide the public a list of in-home care workers, along with their qualifications, who voluntarily agree to be included and who have completed a criminal background check and meet the other requirements of the Registry. Phase I is complete and has accurate state Medicaid providers and staff in the Registry. Phase II is for independent providers and agencies who are not providers of state-funded Medicaid services. The Registry is maintained by the Bureau. For assistance with the Registry, call the State Aging and Disability Resource Network at 1-866-987-2372, or email the ADRN at inhomecare@wv.gov.

Legislative Initiative for the Elderly (LIFE)

LIFE is funded by the State Legislature through lottery funds. Services delivered with these funds are modeled after those provided by the Older Americans Act, with each County Aging Service Provider receiving funds to be used to expand and enhance needed services in their county.

Lighthouse Program

The Lighthouse Program is a personal care service designed to assist seniors who have functional needs in their homes and do not qualify for any Medicaid in-home care programs. Services are provided by a trained caregiver who is employed by the County Aging Provider. The Lighthouse Plan of Care is developed by the County Aging Provider registered nurse. This unique program is funded by the state of West Virginia, and clients pay for services based on their monthly income. A client can receive up to 60 hours of service each month, including personal care, nutrition, help with mobility, and environmental tasks. To participate in the program, an individual must be at least 60 years old and meet the functional eligibility criteria established by the Bureau, as determined by the aging provider's registered nurse.



Medicaid Programs



The Bureau of Senior Services contracts with the Bureau for Medical Services for operational oversight, monitoring, and training for the Aged and Disabled Waiver (ADW) Program and the Medicaid Personal Care Program. The ADW program provides home and community-based services to West Virginia residents who are eligible to participate in the program as an alternative to long term care and enables an individual to remain at home rather than being admitted to a long term care facility (LTCF).

To be eligible for the ADW, individuals must be eighteen years of age or older and residents of West Virginia; they must require the same level of care provided in a nursing facility as determined by a comprehensive medical assessment (Nursing Home Pre-Admission Screening or PAS); and their services cannot exceed the average cost of nursing home care. ADW participants can choose to receive their services (Case Management, Nursing Assessment/Supervision, Non-Medical Transportation, and Personal Attendant Services) from an agency, or they can choose Personal Options (see section below). Registered nurses at the Bureau of Senior Services provide full-time programmatic monitoring to assure quality services that meet federal and state regulations.

The program is focused on providing services that are person-centered, that promote choice, independence, participant-direction, respect, dignity, and community integration. The four services available in the Aged and Disabled Waiver program are Case Management, Personal Attendant Services, Nursing Assessment/Supervision, and Non-Medical Transportation. The Aged and Disabled Waiver program has two service delivery models, the Traditional (Agency) Model and the Participant-Directed Model known as Personal Options.

- ADW participants who choose the Traditional Model receive their services from employees of a certified provider agency.
- ADW Participants who choose Personal Options are able to hire, supervise and terminate their own employees and are allocated a monthly budget based on their assessed level of need.

The Bureau of Senior Services contracted with West Virginia Interactive to develop a web-based system for providers to submit documented evidence to the Bureau every 12 months to ensure continuing compliance with all required continued certification regulations. This certification includes staff training, licensure, and criminal investigation background checks. An appropriate official of the provider agency (e.g., Executive Director or Board Chair) must attest to the information submitted for review.

- Number of Staff reported by Traditional Model:
 - Professional Staff: 483
 - Direct Care Staff: 9362
- Number of Staff reported by Personal Options Model:
 - Direct Care Staff: 1223

Medicaid Personal Care (PC)

Personal Care Services is a State program to assist eligible Medicaid recipients to perform activities of daily living and instrumental activities of daily living in the recipient’s home, place of employment, or community. There are no age restrictions for recipients of Personal Care services. In State FY2016, 8,309 Personal Care recipients were provided assistance with in-home, hands-on, medically necessary activities, such as dressing, personal hygiene, feeding, self-administration of medications, and meal preparation. Other services include environmental support and assistance outside the home to help obtain/retain competitive employment of at least 40 hours per month. Registered nurses at the Bureau provide full-time programmatic monitoring to assure quality services that meet federal and state regulations.



To be medically eligible for Personal Care services, Medicaid recipients must have three deficits as assessed on the Nursing Home Pre-Admission Screening (PAS) and require hands-on assistance/supervision/cueing in activities of daily living/instrumental activities of daily living ordered by a physician.

The program has 56 providers located throughout the state who served 8,309 Personal Care recipients. An annual onsite review was conducted by the Bureau of Senior Services Registered Nurse Monitors. They reviewed 593 Personal Care recipients’ records for compliance with Federal and State program regulations.

- Number of Personal Care Staff reported by Personal Care Providers:
 - Direct Care Staff: 8860
 - Professional Staff: 292

Medicaid Personal Options

Through a grant from the Robert Wood Johnson Foundation that began in 2004, the Bureau of Senior Services, in cooperation with the West Virginia Bureau for Medical Services, developed a self-directed “Cash & Counseling” component in the Medicaid Aged and Disabled Waiver Program, offering participants an additional service model from which to choose (i.e., participants can choose to be served by a traditional service provider agency, or they can elect to hire their workers directly). Enrollment for the program, entitled Personal Options, began in May 2007. In State FY2016, 831 ADW recipients chose to self-direct their services through this program option.

No Wrong Door (NWD)

The No Wrong Door initiative in West Virginia, led by a core Steering Committee and stakeholder Advisory Council has a vision to transform the multiple access systems for LTSS into a fully integrated, person-centered NWD system of access for all programs and populations, regardless of age, income level, type of disability or payer source. This will be done by continuing to solicit meaningful input from key stakeholders to identify gaps in the current structure and implementing the strategic plan developed in 2015. This plan will direct us in transforming the long-term services and supports system in West Virginia into a single, coordinated system of information by 2019, which will serve to greatly minimize confusion, enhance consumer choice, support informed decision making and improve the state's ability to manage resources and monitor quality of services.

West Virginia Senior Farmer's Market Program



Working in conjunction with the West Virginia Department of Agriculture, the Bureau coordinated the distribution of Farmer's Market coupons to seniors age 60 and older. A total of 16,481 voucher booklets (seven coupons per voucher booklet, totaling \$461,468) were distributed to seniors throughout the state beginning July 1, 2016. The coupons could be exchanged for garden seeds, fruits, vegetables, and other fresh market items.

West Virginia Senior Medicare Patrol (SMP)

West Virginia SMP is a federal grant that was awarded by the Administration for Community Living to the Bureau of Senior Services in June 2015 to combat Medicare fraud. Counselors and volunteers provided outreach and education to help beneficiaries learn how to protect their Medicare information, as well as how to recognize and report suspected Medicare fraud. The SMP program works closely with the WV SHIP program to reach Medicare beneficiaries and their family members in West Virginia. The WV SMP toll-free number is 1-855-254-1720.



West Virginia State Health Insurance Assistance Program (SHIP) (www.wvship.org)



West Virginia SHIP is administered by the Bureau through a federal grant from the Administration for Community Living and serves all West Virginians receiving Medicare. The program provides assistance to beneficiaries by providing one-on-one counseling, in person and via telephone. SHIP also provides educational group presentations and uses media resources for outreach. Information is provided to beneficiaries, their families, and caregivers on a variety of Medicare topics, including assistance with prescription

medications, preventive services, Medigap policies, and Medicare Savings Programs. The SHIP statewide toll-free number is 1-877-987-4463. Counselors are located within County Aging Program offices, Area Agencies on Aging, and Aging and Disability Resource Network offices, as well as at the Bureau. SHIP counselors also provide assistance in applying for programs to help with Medicare premiums and co-pays through the Medicare Improvements for Patients and Providers Act (MIPPA).

WORKSHOPS AND TRAININGS

WORKSHOPS AND TRAININGS

The Bureau offers workshops and trainings throughout the state to meet the needs of seniors, family caregivers, health care providers, other professional agencies and organizations and the public. Presentations in 2016 and audiences for those presentations included:

- **Adult Abuse/Neglect/Exploitation Identification** – For Aged and Disabled Waiver (ADW) case managers and personal attendants and Personal Care RN's.
- **Alzheimer's Overview** – Community groups.
- **Baby Boomers: Breaking Boundaries, Changing Aging** – MountainHeart Community Services Conference
- **Conflict-Free Case Management** – For ADW case managers.
- **Continuing Certification Provider Reporting System Training** – For Medicaid ADW and Personal Care providers.
- **County Aging Provider/Area Agency on Aging Quarterly Meetings** – The Bureau of Senior Services meets quarterly with all County Provider Agencies and the four Area Agencies on Aging. These meetings are for training purposes and new policy and procedures and program updates. This year, the Bureau also began meeting quarterly with Providers and AAAs on a regional basis. Meetings rotate between the Bureau's offices and central West Virginia and include an exchange of information and issues facing Providers and West Virginia seniors.
- **Cultural Sensitivity Training** – Medicaid Aged and Disabled Waiver and Personal Care providers.
- **Decision-making Capacity** – National State Long-term Care Ombudsman Training; National Association of Social Workers Conference; Summer Institute on Aging.
- **Elder Abuse Training** – Conducted by Dr. James J. Bulot in June at Elder Abuse Day in Charleston, and for County Aging Providers at June quarterly meeting in Flatwoods. Dr. Bulot is Associate Director, Government Healthcare Solutions, for Navigant.
- **Exploitation Prevention: Best Practices** – Medicaid Aged and Disabled Waiver and Personal Care providers.
- **"The Future of Aging Services"** was held August 19 at West Virginia State University. Marisa Scala-Foley, Director of Office of Integrated Care Innovations for the Administration for Community Living, gave the presentation through Skype for County Aging Providers and Area Agencies on Aging.
- **Health Insurance Marketplace Best Practices** – At the HRSA Open Enrollment 2 wrap up meeting, Bureau shared best practices of having assisters in the aging network.
- **Healthy Steps–Moving You to Better Health with the Lebed Method** – Community groups and instructor training for County Aging Providers.
- **Introduction to Facebook and Social Media** – Robert W. Jackson Senior Conference.
- **Long-Term Care Myths & Misconceptions** – Alzheimer's Dementia University.

- **Long-Term Care Ombudsman Program** – Orientation to New Operations, West Virginia Health Care Association
- **Member User Guide and Direct Care Worker User Guide** – Medicaid Aged and Disabled Waiver members, direct care workers.
- **HIPAA** – For ADW case managers and personal attendants.
- **Medicare Minute Presentations** – Produced by the SHIP TA Center, SHIP counselors present around the state. New topics available monthly.
- **New Director Training** – For recently hired directors of County Aging Provider agencies. Training covers Medicaid Aged and Disabled Waiver, Medicaid Person Care, Aging and Disability Resource Network, Older Americans Act Programs, Lighthouse and FAIR, plus financial forms, reporting, and more.
- **Personal Care Webinar** – Medicaid Personal Care providers.
- **Personal Options** – For ADW case managers.
- **Person-Centered Planning and Service Plan Development** – For ADW case managers, RNs, and personal attendants.
- **Person-Centered Planning: What Personal Attendants Need to Know** – For ADW Personal Attendants.
- **Person-Centered Planning for Personal Care Providers** – For Personal Care RN's.
- **The Person Comes First: A Practical Approach to Alzheimer's Care** - Full day dementia care training – Adult Protective Services, County Aging Provider staff, FAIR direct care workers.
- **Planning Webinar: Service Plan and Plan of Care** – Aged and Disabled Waiver providers.
- **Practical Tips for a Brain-Healthy Lifestyle** – Summer Institute on Aging.
- **Provider Privacy Guide** – Aged and Disabled Waiver providers.
- **Quality Training** – Aged and Disabled Waiver Policy Committee, providers and members.
- **Recording and Reporting Services in Harmony** – Aging Network Providers.
- **Senior Health Insurance Assistance Program (SHIP) Annual Training** – training for all counselors and volunteers. Best practices, current topics, and refresher courses.
- **Senior Health Insurance Assistance Program (SHIP) Medicare Open Enrollment Presentations** – Overview of Medicare and importance of reviewing coverage each year. Held at different agencies such as Camden Clark Hospital, Shepherd University, and Kanawha Valley Senior Services.
- **Senior Medicare Patrol (SMP) Outreach and Educational Sessions** – Provide information on how to detect, prevent, and report Medicare fraud and abuse.
- **Services Available Through the West Virginia Bureau of Senior Services** – Chestnut Ridge, other health professionals, WorkForce WV and community and faith groups.
- **Sexuality after Sixty** – Summer Institute on Aging.
- **Smartphones for Beginners** – Robert W Jackson Senior Conference.
- **State Health Insurance Assistance Program (SHIP) Understanding Medicare Workshops** – Bureau of Senior Services, Cabell-Huntington Hospital, Primary

Care Association, and Shenandoah Health Clinic, as well as other senior and community groups

- ***Tai Chi for Arthritis*** – The Bureau of Senior Services, together with Master Trainer Mark Coffindaffer, conducts Level One and Two Leader Instructor Certification workshops.
- ***"The Road Ahead"*** – Monthly television series hosted by Commissioner Roswall and produced by the West Virginia Library Commission. Aimed at keeping seniors around the state informed on a variety of topics of interest. The show debuted in April 2015. Topics in 2016 included: Take Me Home West Virginia, Later Life Living, Transportation Needs for Seniors, Elder Abuse Awareness, Veterans and Aging Services, Affordable Care Act, Medicare Open Enrollment, Senior Fire Safety, and Staying Healthy in the Winter.
- ***Transportation Toolkit Webinar*** – Medicaid Aged and Disabled Waiver providers.
- ***What Does Your Billboard Say?*** - Non-verbal communication workshop – Putnam Aging.
- ***WV SHIP Program Overview and Appropriate Referral*** presentations – provided to different agencies such as Insurance Commission Agent trainings, Social Security, Davita Dialysis, Long-term care ombudsmen.

STATISTICAL INFORMATION

STATISTICAL INFORMATION

OLDER AMERICANS ACT TITLE PROGRAMS

- In the past year, 42,737 West Virginians were served through Older Americans Act programs, including nutrition, transportation, chore, and homemaker services. Of those served, 18% were age 85+, 29% were ages 75-84, 45% were ages 60-74, and 47% lived alone.
- 102,007 units of caregiver support services were provided to 1,686 families who care for older loved ones.

Legal Assistance – Title III-B

- This year, WVSLA served a total of 769 seniors across all 55 counties, providing 2,504 hours of individual legal assistance, including legal advice, counsel, document review and drafting, and out of court advocacy.

Long-Term Care Ombudsman Program – Title VII

- The Ombudsman Program conducted 842 monitoring visits in 273 long-term care residential facilities (nursing homes, assisted living residences, and legally unlicensed homes) in 2016.
- The ombudsmen investigated 881 complaints made by or on behalf of long-term care residents in 2016. Sixty-two percent (62%) of those complaints were verified. Two-thirds (2/3) of the complaints opened were resolved or partially resolved, to the satisfaction of the resident and/or complainant.
- The ombudsmen worked with resident councils 452 times; participated in 28 community education sessions; conducted 61 trainings for facility staff on the topics of abuse and abuse reporting, the ombudsman program, and resident rights; and provided 2,006 telephone consultations to individuals in the community and facility staff.
- The program operated within a total budget of \$863,560. This was comprised of \$107,667 Federal Older Americans Act, Title VII Chapter 2 funds; \$185,800 Federal Older Americans Act, Title VII Chapter 3 funds; \$220,000 other Federal (Medicaid) funds; \$307,426 State funds; and \$42,667 Local funds.

National Family Caregiver Support Program – Title III-E

- In FY2016, 102,007 units of service were provided to 1,686 families caring for older individuals and persons of any age with dementia.

Senior Community Service Employment Program (SCSEP) – Title V

- During Program Year 2015 (July 1, 2015–June 30, 2016), Preston County Senior Citizens provided support to 131 people, with 7 achieving unsubsidized employment. During enrollees' on-the-job training, they provided 53,815 hours to general community service groups, with an additional 22,498 hours to senior specific groups.
- The Federal funds expenditure for Program Year 2015 was \$960,189 and non-Federal funds were \$106,688.
- There were 100 authorized positions and 83 modified positions with 35 host agencies in 11 counties. The counties are: Boone, Clay, Doddridge, Harrison, Kanawha, Monongalia, Preston, Putnam, Raleigh, Taylor, and Wyoming.
- Enrollees in the program provided 76,313 hours of support to a variety of non-profit organizations.
- Unsubsidized employment was secured for 7 enrollees.

Senior Nutrition Services – Titles III-C1 and III-C-2

- In the past year, 26,831 West Virginia seniors received 2.1 million meals, either in their homes (8,399 seniors, 1,288,269 home-delivered meals) or at County Nutrition Sites (19,473 seniors, 823,684 congregate meals).
- The average collected for home-delivered meals was \$.61, and for congregate \$1.47. These funds are used to increase or maintain nutrition services.
- Multiple County Aging Programs received nutrition training from the Bureau's Nutrition Consultant. Training consisted of menu planning, meal analysis, and compliance with Older Americans Act Title III guidelines for senior center staff, with the introduction of the 2010 federal dietary guidelines.



Supportive Services – Title III-B

- In FY2016, 15,873 seniors received 528,951 hours of Supportive Services.

Wellness Programs – Title III-D

- A staff member conducts workshops at the Dunbar Nutrition Site and CANS (Charleston Area Nutrition Site) Tiskelwah Center to provide the evidence-based program “Healthy Steps” and “Tai Chi for Arthritis.”
- The Bureau paid certification fees for County Aging Providers to have staff certified in December 2016 following evidence-based program training.

- The Bureau contracted with Delores Wilder to conduct Healthy Steps instructor training at Kanawha Valley Senior Services in Charleston, February 17-19, 2016, and at Marshall University, October 11-13, 2016, to accommodate County Aging Programs for Title III-D services.

OTHER PROGRAMS AND GRANTS

Aging and Disability Resource Network (ADRN)

- The Bureau of Senior Services receives \$425,000 in State funding annually to operate the ADRN.
- During the last fiscal year, the ADRN had 16,575 total contacts and assisted 9,160 individuals with their long-term care needs.

Family Alzheimer's In-Home Respite (FAIR)

- In 2016, the FAIR Program provided 220,108 hours of service to 961 families (1,922 caregivers and individuals with Alzheimer's disease or a related disorder).
- FAIR is a state-funded program available in all 55 counties. It was created by the West Virginia Legislature in 2006 and is funded through the West Virginia Lottery. It provides a maximum of sixteen hours of respite per week for family caregivers, based on need and availability of hours and staff.
- Trained workers from each county senior center give caregivers a much needed break and, at the same time, offer stimulation and socialization to individuals with dementia.
- Dementia care training for FAIR is provided by trained county senior center staff.
- Payment for FAIR is on a sliding fee scale, based on the income of the care recipient (and spouse, when there is one). A minimum contribution was required per hour of service for both FAIR and Lighthouse. Contributions collected in program year 2016 for both programs totaled \$1,074,494. Contributions are used to provide additional hours of service in these two programs in the county where they are collected. Fees collected for services averaged \$1.31 for each hour of service.
- The average hours of service per month for each client in 2016 was 42 hours.
- FAIR manual training was provided to 22 new county FAIR coordinators during the year.

Legislative Initiative for the Elderly (LIFE)

- Each county receives State funding to expand and enhance Older Americans Act programs.
- Funds are allocated evenly to all counties. Additional funds are allocated to the original in-home service providers from the Department of Health and Human Resources (old Homemaker program).
- County providers may budget these funds based on the county's priority needs.
- This year:
 - 17,510 individuals received 415,013 separate occurrences of transportation or other services through LIFE funds.

- 3,375 individuals received 127,441 trips (transportation services) (1,089 received 24,306 trips under Assisted Transportation, and 2,486 received 103,135 trips under Transportation).
- 1,390 individuals received 91,222 hours of services in their homes and communities (adult day care, case management, chore, homemaker, personal care, and congregate respite or in home respite).
- 3,725 individuals received 66,712 units of caregiver counseling/support groups, caregiver training, individual client support, legal assistance (tax and financial related assistance), group client support, or nutrition counseling services all funded from Lottery and/or LIFE monies.
- In addition 42,416 sessions or contacts were made to 7,036 individuals for information and assistance, nutrition education or outreach services.

Lighthouse Program

- In this ninth year of the Lighthouse Program, 2,468 seniors received 597,877 hours of service.
- The Lighthouse program is available in all 55 counties across the state.
- The average number of Lighthouse clients in any given month is 1,516. The average number of Lighthouse clients served by each county in any given month was 26.
- The average number of hours of service a Lighthouse client received each month was 33.
- Payment for Lighthouse services is on a sliding fee scale, based on the income of the service recipient, and funds are used to provide additional hours of service in the county where they are collected. This year's Lighthouse/FAIR contributions totaled \$1,074,494. This is the first year contributions have been over \$1 million. The fees collected for services averaged \$1.31 per hour of service.

Medicaid Aged & Disabled Waiver (ADW) Program

- In FY2016, 6,385 recipients were served.
- Annual onsite reviews of all providers were conducted by the Bureau of Senior Services Registered Nurse Monitors, who reviewed 680 Traditional Model participant records.

Medicaid Personal Care (PC)

- In State FY2016, 8,309 Personal Care recipients were provided assistance.

Medicaid Personal Options

- In State FY2016, 831 Aged & Disabled Waiver recipients chose to self-direct their services through this program option.
- The Program Manager for Personal Options reviewed 81 participant records for compliance with federal and state program regulations.

West Virginia Bureau of Senior Services Website and Facebook Pages

- The Bureau's website, www.wvseniorservices.gov, was named the #1 state website by the West Virginia Statewide Internet Group, which recognizes excellence in design, content, and accessibility.
- In addition to general information about aging services in West Virginia, the site includes weekly HIPAA/privacy tips and updates, news of note, upcoming events, information on states of emergency, and the *Food & Fitness* newsletter.
- During the past twelve months, the website had 96,239 visitors, and its pages received 618,190 hits. The number of visitors increased by 23,913 (33%) over the previous year.
- The Bureau's Facebook page, launched in March 2012, is used to share information and photographs with the public. On average, the page has 500 visitors per week. During the past year, the number of "Likes" increased from 2,776 to 2,860 (3% increase).
- The Bureau launched a Silver Haired Legislature (SHL) Facebook page in October 2012. The page is used to share photographs, SHL position papers, and other information regarding the SHL with members and the public. The page averages 150 visitors per week.

West Virginia State Health Insurance Assistance Program (SHIP)

- In the past year (October 2015–September 2016), SHIP has served 25,584 Medicare beneficiaries and has provided 950 public media events statewide.

West Virginia State Health Insurance Assistance Program (SHIP) Website

- The West Virginia SHIP website, www.wvship.org, provides an invaluable service to Medicare beneficiaries and their families.
- During State FY2016, there were 17,160 visitors to the website, and its pages have received 107,958 hits. These numbers reflect an increase of 3,535 visitors (26% increase).

WV SHIP Statewide Toll-Free Number

- Medicare counselors are located at the Bureau of Senior Services, two Aging and Disability Resource Network offices, and five Regional County Aging SHIP Providers statewide. These counselors assist clients who call WV SHIP's toll-free number (1-877-987-4463).
- More than 18,000 calls are received annually on the toll-free number.
- WV SHIP has a total of 73 registered counselors/volunteers statewide, most of whom are local counselors located within the County Aging Programs and Area Agencies on Aging.
- The SHIP program is federally administered by the Administration for Community Living. Training and updates on Medicare are provided by the Centers for Medicare and Medicaid Services.

SPECIAL EVENTS

SPECIAL EVENTS

Robert W. Jackson Senior Conference

The annual Robert W. Jackson Senior Conference was held May 17–19, 2016, at Cedar Lakes Conference Center in Ripley. Two hundred seventy seniors participated in a variety of workshops and health and recreational activities that reflected the theme, “Blaze a Trail.” Workshops and activities at this year’s conference included:



- Corn Hole
- Ladder Ball
- Empowering Seniors about Medicare Fraud
- Crafts
- Line Dancing
- Smart Phones for Seniors
- Exercise Workshops such as Healthy Steps, Matter of Balance and Tai Chi
- Vespers
- Microwave in a Mug
- Western Themed Photos
- AEP Ways to Save Energy
- Connecting in a Digital World
- Ready WV Emergency Prep Workshop
- Mind/Body Skills for Wellness & Relaxation
- Intro to Computers
- On the Road Again Bus & Motor Coach Travel 101
- Common Sense, Life Lessons and the Important Things
- Stay Safe in Your Home (Aging in Place concept)
- Murder Mystery Dinner Theater

Thirty-Fifth Silver Haired Legislature (SHL)



The 35th session of the West Virginia Silver Haired Legislature convened on August 25–26, 2016, at the Days Inn Conference Center in Braxton County, WV. During this time, new leadership was elected, and committees formed to begin work on position papers for the upcoming year.

SHL Senate Leadership:

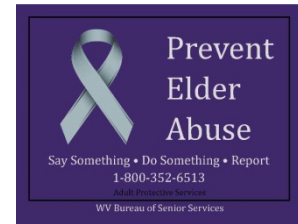
President – Erma Harris
President Pro Tempore – Linda Waybright
Majority Leader – Vallie Huffman
Minority Leader – Lucille Chandler

SHL House Leadership:

Speaker – George Moore
Speaker Pro Tempore – Rose McKinney
Majority Leader – Kenneth Jarrell
Minority Leader – Alicia James

Elder Abuse Awareness Day

The Bureau collaborated with the West Virginia Department of Health and Human Resources, Bureau for Children and Families, in recognizing June 15, 2016, as World Elder Abuse Awareness Day. An event was held on June 13 at the West Virginia Culture Center in Charleston. Speakers included Karen L. Bowling, Secretary of the West Virginia Department of Health and Human Resources, Chief Chad Barker of Boone County Sheriff's Office and the key note speaker was Dr. James J. Bulot, Associate Director, Government Healthcare Solutions, Navigant. Each year, the Ron Nestor award is presented to an individual who has advocated ending elder abuse and has helped raise awareness in West Virginia. The 2016 recipient was Drema Stanley, an Adult Protective Services worker in Greenbrier County.



FUNDING

FUNDING

Financial Sources

The Bureau receives funding from five sources under the agency's budget:

- Lottery Appropriations amounted to \$49.3 million, of which \$29.3 million was transferred to the Department of Health and Human Resources to match Medicaid funding for services to seniors;
- General Revenue Appropriations totaled \$13.9 million, of which the full amount was also transferred to the Department of Health and Human Resources to match Medicaid funding for services to seniors;
- License Fee Appropriations from casino license fees in the amount of \$10.5 million fund FAIR, Lighthouse, meals, and transportation;
- Federal Appropriations in the amount of \$14.5 million;
- Special Revenue Appropriations totaling \$1.9 million; and
- Project Income collected by providers in FY2016 totaled \$3.4 million (Title III \$2.3 million, In-Home Services \$1.1 million). These funds are used to provide additional services.

Exhibits M, N, and O illustrate the Bureau's actual Fiscal Year 2016 expenditures by program and funding source. Also included in these figures is funding re-appropriated from prior fiscal years. Exhibit P lists the Bureau's grants/detailed expenditures for FY2016.

COLLABORATIONS & PARTNERSHIPS

COLLABORATIONS & PARTNERSHIPS

Every year, the Bureau of Senior Services works with many other agencies and organizations to advance the work of the Bureau and provide services to seniors and individuals with disabilities to the fullest extent possible. In 2016, this is who the Bureau collaborated and/or partnered with and how:

- **AARP West Virginia** – WV SHIP participates in tele-town hall calls with AARP WV during the Medicare Open Enrollment Period to provide educational information regarding Medicare. WV SHIP partners to provide workshops on Medicare Fraud and Abuse. AARP representatives serve on the Long-Term Care Advisory Council, the West Virginia Financial Exploitation Task Force and the DOTS (Dementia-Capable Outreach, Training and Support) Leadership Team.
- **Access and Functional Needs Workgroup** – Bureau staff participates in this Center for Threat Preparedness workgroup to assess the current emergency response system for gaps and to enhance, promote and support emergency response systems to reach all people in West Virginia during threats to the public's health and safety.
- **Access Health** – WV SHIP and Senior Medicare Patrol (SMP) have partnered with Access Health to provide information about Medicare.
- **ACCESSWV** (Agencies Connecting Comprehensive Effective Senior Services) – Sponsored by Cabell Huntington Hospital and WV SHIP, provides updates about Medicare to these agencies.
- **Administration for Community Living** – Administers Older Americans Act programs, ADRN (Aging and Disability Resource Network) grants, SHIP grant, MIPPA grants, SMP grant, and a dementia-capable communities grant that was awarded to the Bureau in 2015.
- **Adult Protective Services (APS)** – Consultation regarding APS referrals for members on the Medicaid Aged and Disabled Waiver and Personal Care programs. Dementia care and other training and education provided for APS staff. Representative serves on the Long-Term Care Advisory Council and the West Virginia Financial Exploitation Task Force.
- **Advanced Patient Advocacy** – Health Insurance Marketplace Navigator agency that partners with the Bureau for outreach events with the Health Insurance Marketplace.
- **Aged & Disabled Waiver Quality Council** – Development, planning, and coordination to meet Centers for Medicare and Medicaid Services requirements regarding performance measures to ensure continued improvement.
- **All4One Disability Expo** – Bureau staff participated in this annual expo that aims at ensuring all individuals receive the information and resources they need and deserve to reach their fullest potential, regardless of age, diagnosis or prognosis.
- **Alzheimer's Association, West Virginia Chapter** – Bureau provides partial funding for the Alzheimer's Association's 24-hour Helpline and partners with them on projects to benefit Alzheimer's families, including a grant from the

Administration on Aging, *Connecting the DOTS (Dementia-Capable Outreach, Training and Support) in WV*. A representative also participates on the Long-Term Care Advisory Council.

- **Blanchette Rockefeller Neurosciences Institute (BRNI)** – BRNI representative is on the *Connecting the DOTS in WV* Leadership Team.
- **Cabell Huntington Hospital–Senior Wise** – WV SHIP provides updated information on Medicare issues. Monthly *Understanding Medicare* workshops are held at Cabell Huntington Hospital.
- **Cabin Creek Health Centers** – WV SHIP works with Cabin Creek Health Centers to provide information to their clients, and SHIP participated in the Cabin Creek health fair.
- **Camden Clark Hospital** – Lifetime Partners – Collaborates with SHIP to provide Medicare workshops.
- **Centers for Medicare and Medicaid Services (CMS)** – WV SHIP participates at various national and regional meetings. Consultation during state monitoring of Aged and Disabled Waiver and Personal Care services, submitting supporting documentation required for Quality Assurance requirements and Performance Measure report.
- **Charleston Area Medical Center** – WV SHIP collaborates with CAMC to assist retiring and part-time employees in their Medicare options and other health insurance options.
- **Charleston/Kanawha Housing Authority** – WV SHIP and SMP director work with the Charleston/Kanawha Housing Authority to provide outreach and education.
- **Coalition Against Domestic Violence** – The Bureau is a member of the steering committee for the Coalition’s grant to develop a Coordinated Community Response to Elder Abuse. A representative serves on the Long-Term Care Advisory Council.
- **Community Care of WV** – Works with WV SHIP to host town hall meetings about Affordable Care Act and Medicare.
- **Community Education Resource Council** – WV SHIP participates in this monthly work group, which consists of individuals/agencies that are working to increase knowledge of services/providers and to enhance services in West Virginia. Bureau staff presented at one of their monthly meetings.
- **Davita Dialysis Center** – WV SHIP provides Medicare update trainings and presentations about appropriate SHIP referrals.
- **DOTS dementia-capable community grants** – As part of *Connecting the DOTS in WV*, seven “communities” were awarded the first grants to work with the Bureau to assess and enhance the dementia capability of services in their areas. Grantees in 2016 were Coalfield Community Action Partnership, Kanawha Valley Senior Services, Raleigh County Commission on Aging, Committee on Aging for Randolph County, Lewis County Senior Citizens Center, Community Living Initiative Corporation (CLIC) in Morgantown and Good Shepherd Interfaith Volunteer Caregivers.
- **Direct Care Workforce Curriculum Work Group** – Comprised of representatives from both the public and private sectors, this group is working with the Department of Education, Career Technical Education, to update the

direct care worker curriculum and certificate program for the state's in-home services programs.

- **Domestic Violence Fatality Review Team** – Staff member serves on this team that reviews fatalities and provides reports to the Legislature on ways that domestic violence fatalities can be prevented.
- **Faces of Leadership Conference** – A Bureau staff person presented a workshop at this conference, hosted by the West Virginia Non-Profit Association.
- **Federal Emergency Management Agency (FEMA)** – Staff members participated in ongoing conference calls with FEMA and other emergency management partners following 2016 emergency events.
- **FEMA Feeding Task Force** – Bureau staff participated on this task force for several months following the June 2016 WV flooding, to help coordinate initial food distribution and ongoing needs.
- **Financial Exploitation Task Force** – Bureau staff serve as members of this taskforce on how to reduce the financial exploitation of seniors and other vulnerable adults. The State Long-Term Care Ombudsman serves as the task force chair.
- **Hospice Care WV** – Representative serves on the Bureau's *Connecting the DOTS* Leadership Team.
- **KEPRO**: Utilization Management contractor through Bureau for Medical Services. Consultation and collaboration regarding member medical eligibility, dual services, and level of service request changes for the Aged and Disabled Waiver program and prior authorization of additional hours of Personal Care services.
- **Legal Aid of West Virginia** – Medicaid Aged and Disabled Waiver program and Personal Care services member referrals for assistance and interpretation of program policy. WV SHIP provided Medicare training to all long-term care ombudsmen. Legal Aid of West Virginia is the grantee for the Regional Long-Term Care Ombudsman Program.
- **Meals on Wheels Association of America (MOWAA)** – Bureau works with Association for nutritional training to County Aging Providers.
- **Medicaid Fraud Control Unit** – Conducts investigation of referrals of Medicaid fraud. Collaborating with WV Senior Medicare Patrol to provide outreach and education on fraud and abuse with Medicare and Medicaid. A representative serves on the West Virginia Financial Exploitation Task Force.
- **Mission West Virginia, Relatives as Parents Program** – With a grant from the Bureau of Senior Services through Older Americans Act funding, they provide assistance and resources to families raising their relatives' children.
- **Money Follows the Person, Take Me Home, West Virginia** – Bureau staff person serves on the advisory council. The state ADRN Director administers a two year grant related to ADRN and this program. Staff also serves on the Take Me Home Team, which meets every other week to look at progress and to discuss protocol revisions based on participant experiences. Bureau staff also serves on the Quality and Housing Committees that are a part of this program.
- **MountainHeart Community Services, Inc.** – Bureau staff presented a workshop at their annual conference.

- **National Arthritis Foundation** – Bureau staff serves on the Arthritis Foundation WV Leadership Board.
- **National Association of Social Workers (NASW), WV Chapter** – Staff from the Bureau presented two different workshops at their annual spring conference.
- **National Association of State Long-Term Care Ombudsman Programs** – Members share the mission of Long-Term Care Ombudsman Programs, which is to seek resolution of problems and advocate for the rights of residents of long-term care facilities with the goal of enhancing the quality of life and care of residents.
- **National Association of States United for Aging and Disabilities (NASUAD)** – Bureau is a member and shares a common agenda of providing opportunities and supports for older persons to live independent, meaningful, productive, dignified lives and maintain close family and community ties.
- **National Church Residences** – WV SHIP and SMP provide outreach and education events at local senior and disability housing residences on Medicare benefits and Medicare fraud and abuse.
- **National Federation of the Blind (NFB)** – Bureau staff works in collaboration with NFB to share resource information regarding visual impairment services and adaptive aids.
- **National Foundation to End Senior Hunger** – Grant to provide training, gardening, and food to McDowell County seniors and grandchildren.
- **Nursing Home Advisory Council** – The state Long-Term Care Ombudsman serves as a member of this council.
- **Olmstead Council** – The Bureau works with Council to assure the implementation of and compliance with the 1999 United States Supreme Court Olmstead decision upholding the civil rights of people with disabilities to received community-based services and supports. The state Long-Term Care Ombudsman is a member of this council.
- **Public Partnerships, LLC** – Fiscal/Employer Agency (F/EA) to administer the self-directed service delivery model of the Aged and Disabled Waiver Program.
- **Rebuilding Together Charleston** – ADRN staff serves on the organization's Board of Directors.
- **Retire WV** – Publish *Retirement Times*, which is distributed at Senior Conference and meetings of senior center directors.
- **Shenandoah Community Health Center** – Bureau had an agreement with Shenandoah to provide Health Insurance Marketplace outreach and assistance. Staff provided SHIP Medicare training for staff.
- **Silver Haired Legislature (SHL)** – Per state code, the Bureau oversees the SHL, which is a model legislature composed of a maximum of 134 members, 60 years of age or older, elected by their peers.
- **Social Security Administration (SSA)** – Bureau works with SSA to provide workshops at local hospitals related to Medicare, and Bureau receives Medicare updates.
- **Statewide Independent Living Council (SILC)** – Bureau attends quarterly council meetings and reports to council on the Aged and Disabled Waiver Program and the Personal Care Program.

- **West Virginia Association of Counties** – Representative serves on the Bureau's *Connecting the DOTS* Leadership Team.
- **West Virginia Arthritis Advisory Council** – Staff member serves on this council, which provides arthritis programs, training and special events.
- **West Virginia Attorney General's Office** – Provides program policy interpretation for the Medicaid Aged and Disabled Waiver and Personal Care services. The Bureau reports any unlawful activities of providers, members. A representative serves on the West Virginia Financial Exploitation Taskforce.
- **West Virginia Bureau for Behavioral Health and Health Facilities** – Collaborated to share resource information and partnered with the Bureau to develop a strategic plan for a No Wrong Door system of access to long-term services and supports.
- **West Virginia Bureau for Children and Families** – Coordinates and works to improve response to allegations of abuse, neglect, and financial exploitation of long-term care residents; consultation on financial eligibility and APS issues.
- **West Virginia Bureau for Medical Services** – Participate in the monthly contract meetings, ongoing collaboration regarding the Aged and Disabled Waiver, Personal Care services, and Money Follows the Person. Partnered with the Bureau to develop a strategic plan for a No Wrong Door system of access to long-term services and supports. A representative serves on the Long-Term Care Advisory Council.
- **West Virginia Bureau for Public Health, Osteoporosis Prevention Education Program** – Participate on the quarterly advisory panel in West Virginia.
- **West Virginia CARES** – An effort to support individuals living with dementia and their caregivers, through a Benedum grant to the Blanchette Rockefeller Neurosciences Institute. The Bureau's *Connecting the DOTS* and West Virginia CARES are working together to benefit West Virginia families living with dementia.
- **West Virginia Center for End-of-Life Care** – The Bureau utilizes documents provided on the Center's website – medical power of attorney, living will, combined medical power of attorney/living will, medical surrogate, do not resuscitate card, and others. The State Ombudsman serves on the Center's Advisory Board. Bureau participates in National Healthcare Decisions Day that the Center organizes and promotes.
- **West Virginia Center for Threat Preparedness** – Bureau staff participates on the West Virginia Access and Functional Needs Workgroup to enhance, promote and support emergency response systems to reach *all* people in West Virginia during threats to the public's health and safety.
- **West Virginia Comprehensive Cancer Control Coalition** – Bureau staff is a member of the coalition and attends quarterly meetings to obtain information that can be distributed to the County Aging Programs.
- **West Virginia Dementia Care Coalition** – Providers, state agency representatives, and advocates working to reduce the use of antipsychotic medication and improve dementia care in nursing homes. The State Ombudsman is a member of this coalition.

- **West Virginia Department of Agriculture, Senior Farmer's Market Nutrition Program** – Bureau works in conjunction with this program to coordinate distribution of Farmer's Market coupons to seniors.
- **West Virginia Department of Education, Career Technical Education** – A key partner on the Direct Care Worker Curriculum Work Group. Bureau staff serves on their HOSA advisory group.
- **West Virginia Developmental Disabilities Council** – Collaboration with the council regarding the CMS quality assurances and performance measure requirements. Partnered with the Bureau to develop a strategic plan for a No Wrong Door system of access to long-term services and supports.
- **West Virginia Directors of Senior and Community Services** – Bureau works with the Directors' Association concerning legislation, training, and standards.
- **West Virginia Future of Aging and Caregiving Taskforce** – Formed to map a new strategic vision for healthy older West Virginians. A Bureau staff person served on this task force.
- **West Virginia Geriatric Education Center (GEC)** – Bureau staff and the GEC explored ways to work together to advance geriatric education in the state.
- **West Virginia Geri-Olympics** – Bureau staff is on the planning committee that organizes the annual Geri-Olympic event.
- **West Virginia Health Care Authority** – They provide information to help promote the rights of nursing home residents and are the authority on Certificate of Need issues.
- **West Virginia Health Innovation Collaborative** – Formed to map a new strategic vision for a healthy and prosperous West Virginia. The Commissioner serves on the Better Health Work Group, and another staff person serves on the Better Care Work Group.
- **West Virginia Higher Education Policy Commission** – Representative serves on the Bureau's *Connecting the DOTS* Leadership Team.
- **West Virginia Medical Institute (WVMI)** – WVMI representative serves on the Bureau's *Connecting the DOTS* Leadership Team and assisted with development and implementation of the DOTS community dementia-capable assessment.
- **West Virginia Minority Business Expo** – Bureau was a sponsor of and exhibitor at this event.
- **West Virginia Office of the Insurance Commissioner** – Bureau partners to share information on Medicare supplemental plans and long-term care information; Bureau has a Memorandum of Understanding to provide in-person assisters for the Health Insurance Marketplace.
- **West Virginia Partnership for Elder Living** – A Bureau staff person served on the Partnership's Board of Directors, and other staff members serve on work groups convened by the Partnership for Elder Living.
- **West Virginia Rosie the Riveters** – Commissioner serves on committee and helps facilitate, locate and provide outreach for the Rosies.
- **West Virginia Rural Health Association** – Representative serves on the Bureau's *Connecting the DOTS* Leadership Team.

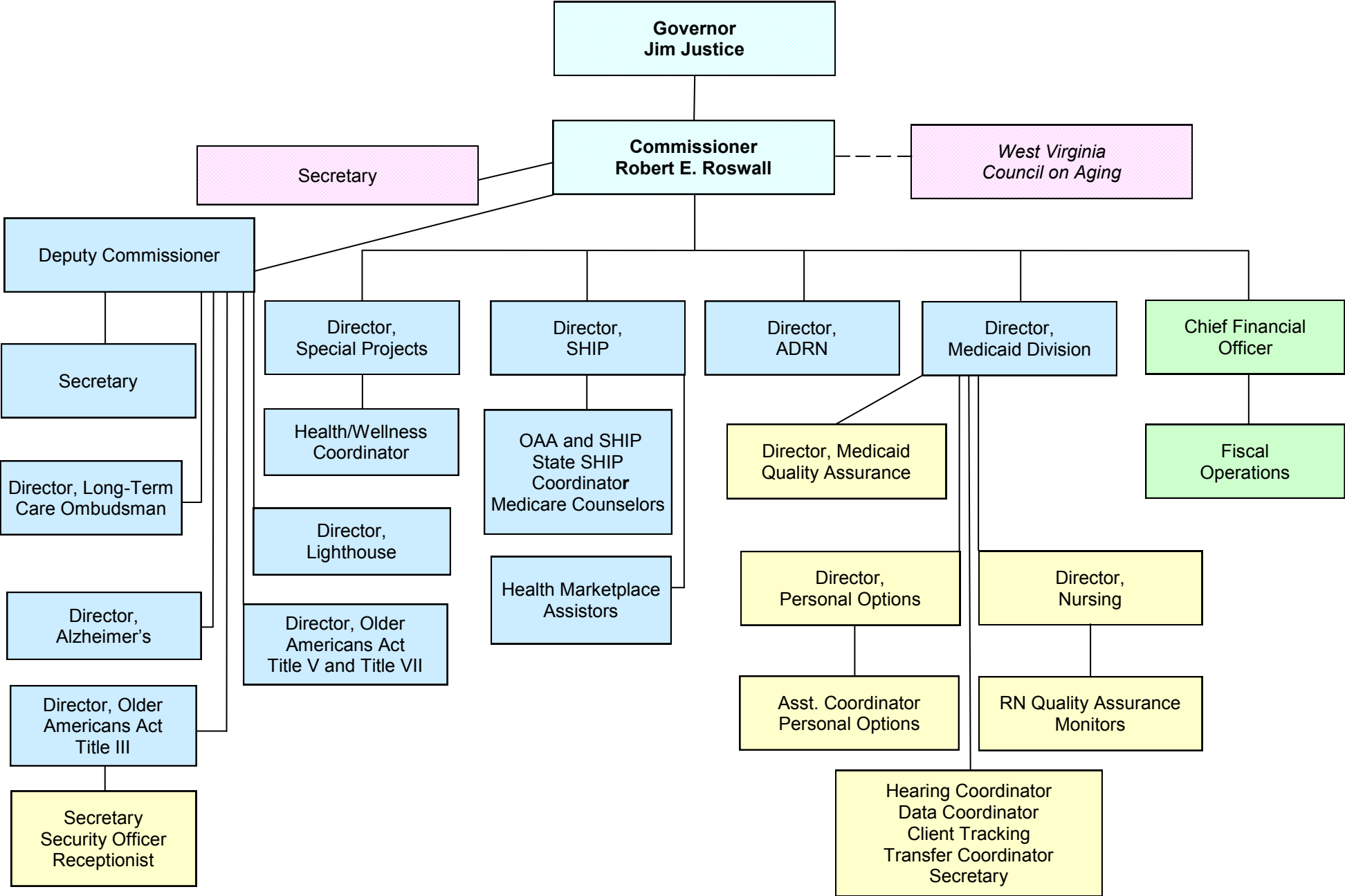
- **West Virginia Senior Legal Aid** – With funding through the Bureau, they provide free civil legal services and counsel to senior West Virginians age 60 and older.
- **West Virginia Suicide Prevention Council** – Commissioner is a member of the Council.
- **West Virginia United Methodist Conference** – WV SHIP presents at the annual conference and helps enroll Medicare beneficiaries in Part D plans.
- **West Virginia University Center for Excellence in Disabilities** – Collaborative efforts on joint projects, including the recent CMS Quality Assurance program development. Entity that holds the contract with DHHR to oversee certification of Specialized Family Care Providers.
- **West Virginia’s Working Interdisciplinary Networks of Guardianship Stakeholders (WV WINGS)** – A workgroup of interested stakeholders working to refine and improve West Virginia’s adult guardianship system. Two Bureau staff (State Long-Term Care Ombudsman and Aging and Disability Resource Network representative) serve on this work group.
- **West Virginia Workforce Investment Council** – Assist in implementation and oversight of a comprehensive state workforce system that prepares West Virginia citizens for employment opportunities offered by West Virginia businesses. Bureau staff serves on the Council.
- **WVU School of Social Work Summer Institute on Aging** – Bureau is represented on the planning committee to help develop and plan the annual conference. Staff presented workshops at the conference.

EXHIBITS

EXHIBITS

- Exhibit A – Bureau of Senior Services Organizational Chart
- Exhibit B – County Aging Providers
- Exhibit C – Area Agencies on Aging
- Exhibit D – Area Agencies on Aging, FY2016 Operational Funding Source
- Exhibit E – Area Agencies on Aging, FY2016 State/Federal Funding
- Exhibit F – Bureau of Senior Services, FY2016 Area Agencies on Aging Operational Funding Source by Agency
- Exhibit G – Bureau of Senior Services, FY2016 Regional Funding Allocations All Funds
- Exhibit H – County Aging Programs, FY2016 Funding Allocations
- Exhibit I – West Virginia Aging & Disability Resource Network
- Exhibit J – West Virginia Aging & Disability Resource Network, FY2016 Budgets by Site
- Exhibit K – West Virginia Aging & Disability Resource Network, FY2016 Unduplicated Clients by Site
- Exhibit L – West Virginia Aging & Disability Resource Network, FY2016 Total Contacts by Site
- Exhibit M – Bureau of Senior Services, FY2016 Expenditures by Program
- Exhibit M – Bureau of Senior Services, FY2016 Expenditures by Program, Non-Medicaid Transfers
- Exhibit O – Bureau of Senior Services, FY2016 Expenditures by Funding Source
- Exhibit P – Bureau of Senior Services Grants, FY2016 Detailed Expenditures

West Virginia Bureau of Senior Services Organizational Chart



**WEST VIRGINIA BUREAU OF SENIOR SERVICES
COUNTY AGING PROVIDERS**

Barbour County Senior Center, Inc.

PO Box 146 (47 Church Street)
Philippi, WV 26416
Telephone: 304-457-4545
Fax: 304-457-2017
Email: bcsc@bcscwv.org
Website: www.bcscwv.org
Sharon Lanham, Director

Berkeley Senior Services

217 North High Street
Martinsburg, WV 25401
Telephone: 304-263-8873
Fax: 304-263-6598
Email: teresa@berkeleyseniorservices.org
Website: www.berkeleyseniorservices.org
Teresa Nelson, Executive Director

**Bi-County Nutrition (Doddridge and Harrison
nutrition)**

416 1/2 Ohio Avenue
Nutter Fort, WV 26301
Telephone: 304-622-4075
Fax: 304-622-4675
Email: bicountyseniors@yahoo.com
Wanda Carrico, Director

Boone County Community Organization

PO Box 247 (347 Kenmore Drive, Suite 1-A)
Madison, WV 25130
Telephone: 304-369-0451; 304-369-2750
Fax: 304-369-1383
Email: bcco.gwilliams@suddenlinkmail.com
Gary Williams, Director

Braxton County Senior Citizens Center, Inc.

23 Senior Center Drive
Sutton, WV 26601
Telephone: 304-765-4090; 304-765-4091;
304-765-4092; 888-654-9321
Fax: 304-765-4095
Email: dirbcsc@frontier.com
Mary Chapman, Director

Brooke County Committee on Aging

(also nutrition provider for Hancock)
948 Main Street
Follansbee, WV 26037
Telephone: 304-527-3410
Fax: 304-527-4278
Email: labrooke@aol.com
Website: www.bccoawv.org
Laura Beckelhimer, Director

**Cabell County Community Services
Organization,
Inc.**

724 10th Avenue
Huntington, WV 25701
Telephone: 304-529-4952
Fax: 304-525-2061
Email: cholley@cccso.com
Website: www.cccso.com
Charles Holley, Director

Calhoun County Committee on Aging, Inc.

PO Box 619 (105 Market Street)
Grantsville, WV 26147
Telephone: 304-354-7017
Fax: 304-354-6859
Email: rpoling@cccoa-wv.org
Website: www.cccoa-wv.org
Rick Poling, Executive Director

Clay County Development Corp.

(IIIB only, no nutrition)
PO Box 455 (174 Main Street)
Clay, WV 25043
Telephone: 304-587-2468
Fax 304-587-2856
Email: claydevcorp@frontier.com
Leslie McGlothlin, Interim Director

Doddridge County Senior Citizens, Inc.

(IIIB only, no nutrition)
PO Box 432 (417 West Main Street)
West Union, WV 26456
Telephone: 304-873-2061
Fax 304-873-1769
Email: dcscoffice@gmail.com
Marvin "Smokey" Travis, Director

Fayette County Office

(administered by Putnam Aging Services)
PO Box 770 (108 Lewis Street)
Oak Hill, WV 25901
Telephone: 304-465-8484
Fax: 304-465-8607
Email: jszamiela@yahoo.com
Janet Zamiela, Director

Council of Senior Citizens of Gilmer County, Inc.

720 North Lewis Street
Glennville, WV 26351
Telephone: 304-462-5761
Fax: 304-462-8239
Email: gilmer seniors@yahoo.com
Sallie Mathess, Director

Grant County Commission on Aging Family Services

111 Virginia Avenue
Petersburg, WV 26847
Telephone: 304-257-1666
Fax: 304-257-9145
Email: gccoafs@frontier.com
Website: www.gcscwv.org
Darlene Evans, Director

Greenbrier County Committee on Aging

PO Box 556 (1003 Greenbrier Street)
Rupert, WV 25984
Telephone: 304-392-5138
Fax: 304-392-5969
Email: gcca@suddenlinkmail.com
Website: www.greenbriercountycoa.com
John Wyman, Director

Hampshire County Committee on Aging

PO Box 41 (24781 Northwestern Pike)
Romney, WV 26757
Telephone: 304-822-4097 (TDD); 304-822-4030;
304-822-4499
Fax: 304-822-7322
Email: aginginhamp@hardynet.com
Website: www.aginginhampshire.us
Julie E. Linger, Director

Hancock County Senior Services

(IIIB only, no nutrition)
647 Gas Valley Road
New Cumberland, WV 26047-1284
Telephone: 304-564-3801
Fax: 304-387-2693
Email: bwolanski@hancocksrsvs.org
Website: www.hancocksrsvs.org
Beth Wolanski, Director

Hardy County Committee on Aging

PO Box 632 (409 Spring Avenue)
Moorefield, WV 26836
Telephone: 304-530-2256; 888-538-2256
Fax: 304-530-6989
Email: hcco1@hardynet.com
Website: www.hardycountycoa.org
Phyllis Helmick, Director

Harrison County Senior Citizens, Inc.

(IIIB only, no nutrition)
500 West Main Street
Clarksburg, WV 26301
Telephone: 304-623-6795
Fax: 304-623-6798
Email: bfitzgeraldhcg@gmail.com
Beth Fitzgerald, Executive Director

Jackson County Commission on Aging, Inc.

PO Box 617 (217 South Court Street)
Ripley, WV 25271
Telephone: 304-372-2406
Fax: 304-372-9243
Email: jccoawv@hotmail.com
Gerry Dunbar, Director

Jefferson County Council on Aging

103 West 5th Avenue
Ranson, WV 25438
Telephone: 304-725-4044
Fax: 304-725-9500
Email: jccoadirector@frontiernet.net
Amy Wellman, Executive Director

Kanawha Valley Senior Services

2428 Kanawha Boulevard, East
Charleston, WV 25311
Telephone: 304-348-0707
Fax: 304-348-6432
Email: pjustice@kvss.org
Website: www.kvss.org
Paulette Justice, LPC, LCSW, Executive Director

Lewis County Senior Citizens Center, Inc.

171 West 2nd Street
Weston, WV 26452
Telephone: 304-269-5738, 1-800-695-4594
Fax: 304-269-7329
Email: dmills45@frontier.com
Website: www.lcseniorcenter.org
Dinah Mills, Director

Lincoln County Opportunity Co., Inc.

360 Main Street
Hamlin, WV 25523
Telephone: 304-824-3448
Fax: 304-824-7662
Email: lcoc@zoominternet.net
Website: www.lincolncountyopportunity.net
William F. Carpenter, Jr., Director

Pride Community Services, Inc. (Logan County)

PO Box 1346 (699 Stratton Street)
Logan, WV 25601
Telephone: 304-752-6868
Fax: 304-752-1047
Website: www.prideinlogan.com
Email: beth.thompson@loganpride.com
Beth Thompson, Aging Program Director
Email: lisha.whitt@loganpride.com
Lisha Whitt, Executive Director

Marion County Senior Citizens, Inc.

105 Maplewood Drive
Fairmont, WV 26554
Telephone: 304-366-8779
Fax: 304-366-3186
Email: debbie@marionseniors.org
Website: www.marionseniors.org
Debbie Harvey, Director

Marshall County Committee on Aging

(IIIB only, no nutrition)
805 5th Street
Moundsville, WV 26041
Telephone: 304-845-8200
Fax: 304-845-8239
Email: jhoward@swave.net
Website: www.mcseniorcenter.com
Joyce Howard, Director

Mason County Action Group, Inc.

101 2nd Street
Point Pleasant, WV 25550
Telephone: 304-675-2369
Fax: 304-675-2069
Email: masonsensors@aol.com
Renaef Riffle, Executive Director

McDowell County Commission on Aging

725 Stewart Street
Welch, WV 24801
Telephone: 304-436-6588
Fax: 304-436-2006
Email: michellecook@mcdowellcoa.org
Website: www.mcdowellcoa.org
Michelle Cook, Executive Director

CASE WV Commission on Aging (Mercer)

PO Box 1507
(Main Office – 600 Trent Street)
Princeton, WV 24740
Telephone: 304-425-7111
Fax: 304-487-8801
Email: sbgraham@casewv.org
Website: www.casewvprograms.org/CommissionOnAging.html
Email: sbgraham@casewv.org
Sandy Graham, Aging Program Director
Executive Offices:
355 Bluefield Avenue
Bluefield, WV 24701
Email: ohubbard@casewv.org
Oraetta Hubbard, Director, CASE WV

Aging and Family Services of Mineral County, Inc.

1 South Main Street
Keyser, WV 26726-3127
Telephone: 304-788-5467
Fax: 304-788-6363
Email: smallery@wvaging.com
Website: www.wvaging.com
R. Scott Mallery, Director

Coalfield Community Action Partnership, Inc.

(Mingo County)
PO Box 1406 (1626 W. Third Avenue)
Williamson, WV 25661
Telephone: 304-235-1701
Fax: 304-235-1706
Email: tsalmons@coalfieldcap.org
Website: www.coalfieldcap.org
Tim Salmons, Director

Senior Monongalians, Inc.

PO Box 653
(5000 Greenbag Rd., Suite 7, Mountaineer Mall)
Morgantown, WV 26507-0653
Telephone: 304-296-9812
Fax: 304-296-3917
Email: cliddle@seniormons.org
Website: www.seniormons.org
Calleen Liddle, Executive Director

Monroe County Council on Aging

PO Box 149 (Route 219)
Lindside, WV 24951
Telephone: 304-753-4384
Fax: 866-247-7077
Email: burl.smith@mccoawv.org
Burl Smith, Director

Senior Life Services of Morgan County

106 Sandmine Road, Suite 1
Berkeley Springs, WV 25411
Telephone: 304-258-3096
Fax: 304-258-3190
Email: joeltut32@hotmail.com
Website: www.slsmc.org
Joel Tuttle, Director

Nicholas Community Action Partnership, Inc.

1205 Broad Street
Summersville, WV 26651
Telephone: 304-872-1162
Fax: 304-872-5796
Email: awilliams@ncapwv.org
Website: www.ncapwv.org
Angela Williams, Executive Director

Family Service - Upper Ohio Valley

(also nutrition in Marshall)
51 11th Street
Wheeling, WV 26003
Telephone: 304-233-2350
Fax: 304-233-7237
Email: pcalvert@fsuov.com
Website: www.fsuov.com
Paula Calvert, CEO

Pendleton Senior and Family Services, Inc.

PO Box 9 (231 Mill Road)
Franklin, WV 26807
Telephone: 304-358-2421
Fax: 304-358-2422
Email: lshreve@psfsi.org
Website: www.psfis.org
LeeAnn Shreve, Director

Pleasants County Senior Citizens Center

(IIIB, no nutrition)
209 2nd Street
St. Marys, WV 26170
Telephone: 304-684-9243
Fax: 304-684-9382
Email: pcscjr@frontier.com
Jessica Rupert, Director

Pleasants Senior Nutrition (nutrition only)

PO Box 576 (219 2nd Street)
St. Marys, WV 26170
Telephone: 304-684-7697
Fax: 304-684-9319
Email: pcseniornutrition@suddenlinkmail.com
David Hoyt, Director

Pocahontas County Senior Citizens, Inc.

20626 Seneca Trail
Marlinton, WV 24954
Telephone: 304-799-6337
Fax: 304-799-4972
Email: pocahontascoseniors@gmail.com
John R. Simmons, Director

Preston County Senior Citizens, Inc.

PO Box 10 (108 Senior Center Drive)
Kingwood, WV 26537
Telephone: 304-329-0464; 800-661-7556
Fax: 304-329-2584
Email: prestonseniors@atlanticbb.net
Janie Lou White, Executive Director

Putnam Aging Program, Inc. (also nutrition in Clay and Fayette)

2558 Winfield Road
St. Albans, WV 25177-1554
Telephone: 304-755-2385
Fax: 304-755-2389
Email: jsutherland@putnamaging.com
Website: www.putnamaging.com
Jenni Sutherland, Executive Director

Raleigh County Commission on Aging

1614 S. Kanawha Street
Beckley, WV 25801-5917
Telephone: 304-255-1397
Fax: 304-252-9360; 304-255-2881
Email: rcco@raleighseniors.org
Website: www.raleighseniors.org
Jack Tanner, Director

The Committee on Aging for Randolph County, Inc.

PO Box 727 (5th Street & Railroad Avenue)
Elkins, WV 26241
Telephone: 304-636-4747
Fax: 304-637-4991
Email: lward@rcscwv.org
Website: www.randolphcountyseniorcenter.com
Laura Ward, Director

Ritchie County Integrated Family Services

PO Box 195 (521 South Court Street)
Harrisville, WV 26362
Telephone: 304-643-4941
Fax: 304-643-4936
Email: csummers@zoominternet.net
Cindy Summers, Director

Roane County Committee on Aging, Inc.

811 Madison Avenue
Spencer, WV 25276
Telephone: 304-927-1997
Fax: 304-927-2273
Email: jhaverty@rccoawv.org
Website: www.rccoawv.org
Julie Haverty, RN, Interim Director

Summers County Council on Aging

120 2nd Avenue
Hinton, WV 25951
Telephone: 304-466-4019
Fax: 304-466-1890
Email: lin.goins@summersseniors.com
Website: www.summersseniors.com
Mr. Lin Goins, Director

Taylor County Senior Citizens, Inc.

52 Trap Springs Road
Grafton, WV 26354-7711
Telephone: 304-265-4555
Fax: 304-265-6083
Email: taylorcscfm@aol.com
Frank Mayle, Director

Tucker County Senior Citizens, Inc.

217 Senior Lane
Parsons, WV 26287
Telephone: 304-478-2423
Fax: 304-478-4828
Email: rdnestor@hotmail.com,
sully0818@yahoo.com
Roxanne Tuesing, Director

Council of Senior Tyler Countians, Inc.

PO Box 68 (504 Cherry Street)
Middlebourne, WV 26149
Telephone: 304-758-4919
Fax: 304-758-4680
Email: amy.cstcwv@frontier.com
Amy Haught, Executive Director

Upshur County Senior Citizens Opportunity Center, Inc.

28 North Kanawha Street
Buckhannon, WV 26201
Telephone: 304-472-0528
Fax: 304-472-6424
Email: acook@upwvsc.org
Website: www.upwvsc.org
Allen Cook, Director

Superior Senior Care (Wayne County)

360 Main Street
Hamlin, WV 25523
Telephone: 304-824-3448
Fax: 304-824-7662
Email: lcoc@zoominternet.net
Website: www.lincolncountyopportunity.net
William F. Carpenter, Jr., Director
(In-home services, meals, and transportation in
Stepptown provided by Coalfield Community
Action Partnership, Inc.)

Webster County Commission of Senior Citizens

148 Court Square
Webster Springs, WV 26288
Telephone: 304-847-5252
Fax: 304-847-7182
Email: webcosencitz@frontiernet.net
Debby Moore, Director

Wetzel County Committee on Aging (IIIB)

145 Paducah Drive
New Martinsville, WV 26155
Telephone: 304-455-3220
Fax: 304-455-0280
Email: wetzelcoa@suddenlinkmail.com
Mary Ash, Director

Wirt County Committee on Aging, Inc.

PO Box 370 (74 Senior Circle)
Elizabeth, WV 26143
Telephone: 304-275-3158
Fax: 304-275-4631
Email: wcoa@suddenlinkmail.com
Lorraine Roberts, Director

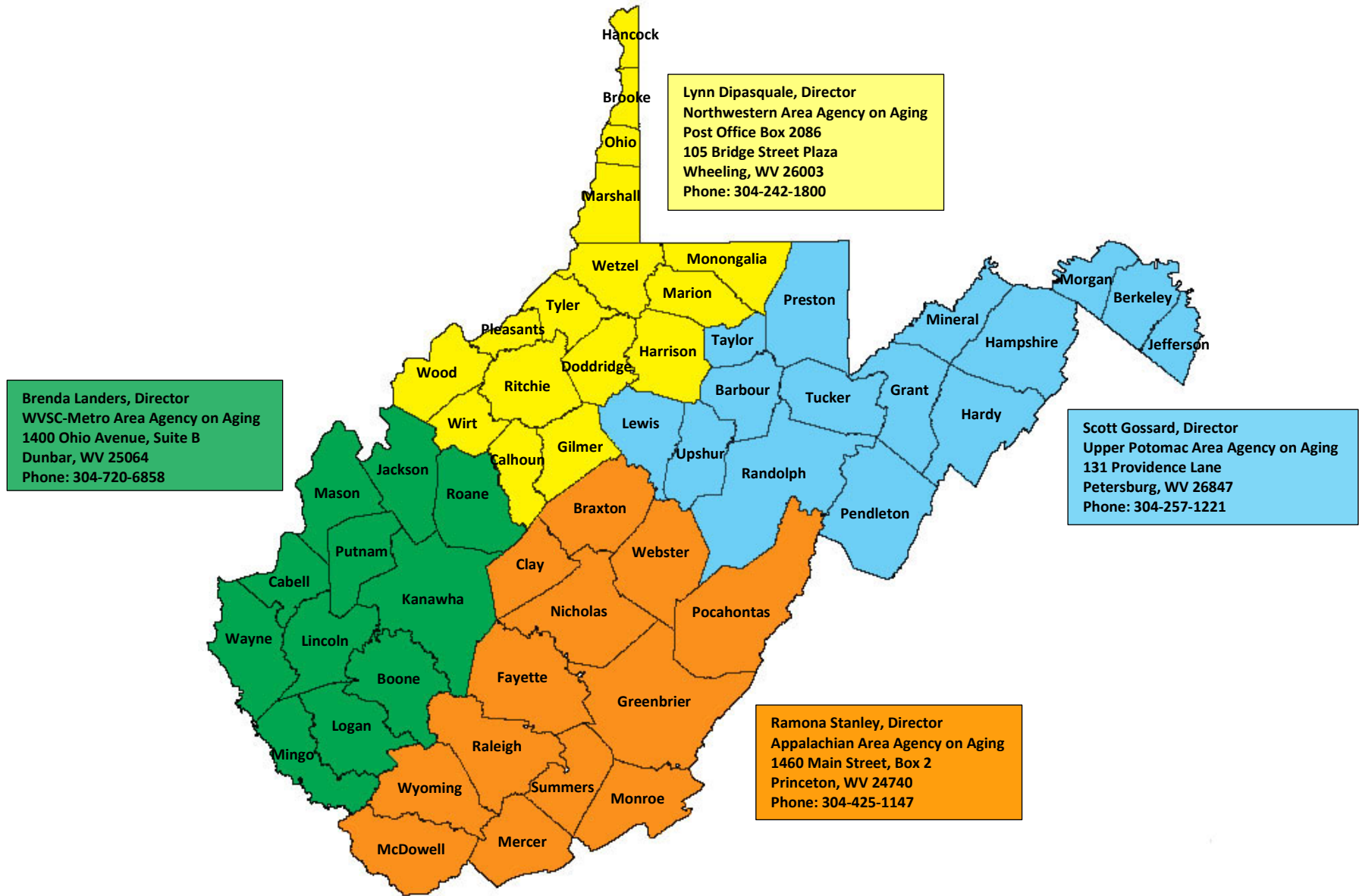
Wood County Senior Citizens Association, Inc.

PO Box 1229 (914 Market Street)
Parkersburg, WV 26102
Telephone: 304-485-6748
Fax: 304-485-8755
Email: e.mark@suddenlinkmail.com
Mark Knabenshue, Director

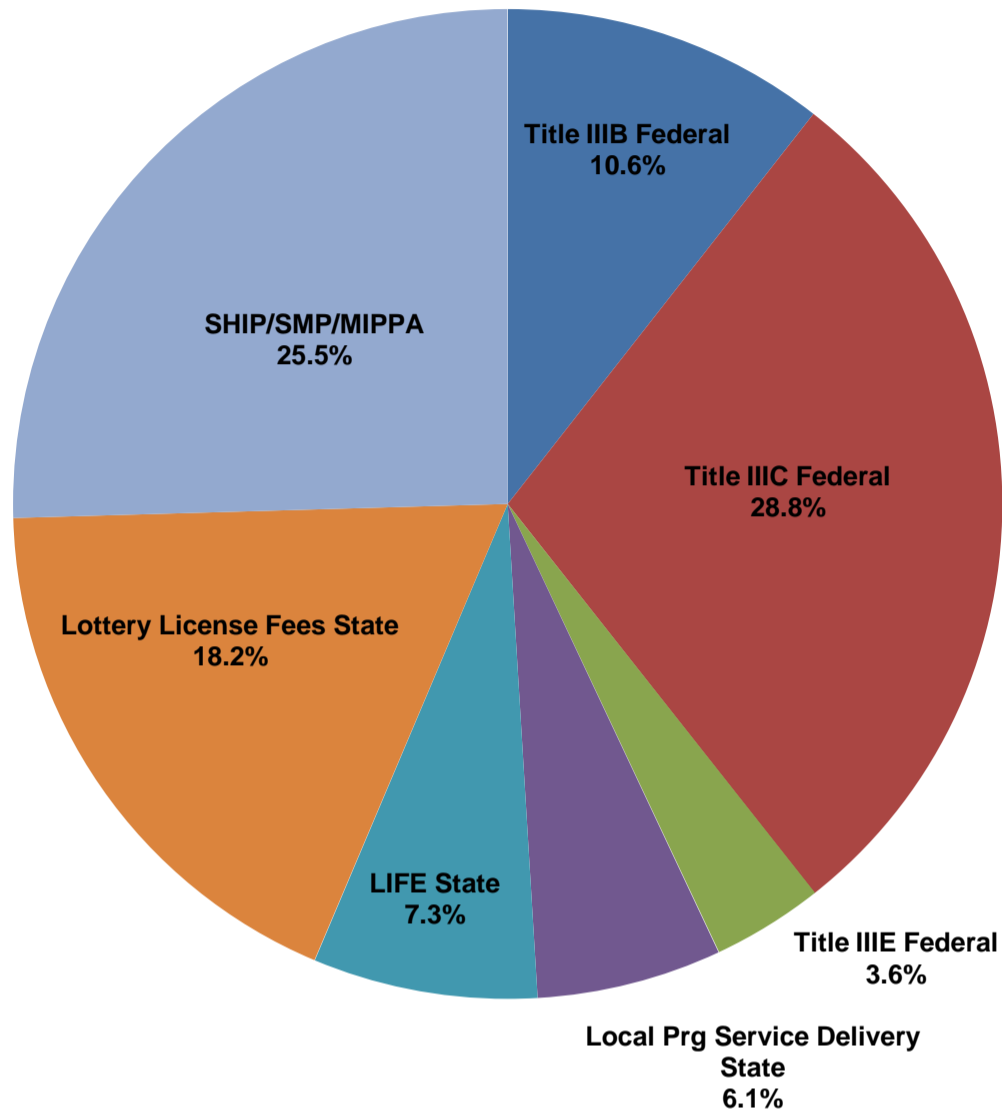
Council on Aging (Wyoming County)

PO Box 458 (695 Mountaineer Highway)
Mullens, WV 25882
Telephone: 304-294-8800; 800-499-4080
Fax: 304-294-8803
Email: gibsonj@wcoa.com
Website: www.wcoa.com
Jennifer Gibson, Director

AREA AGENCIES ON AGING



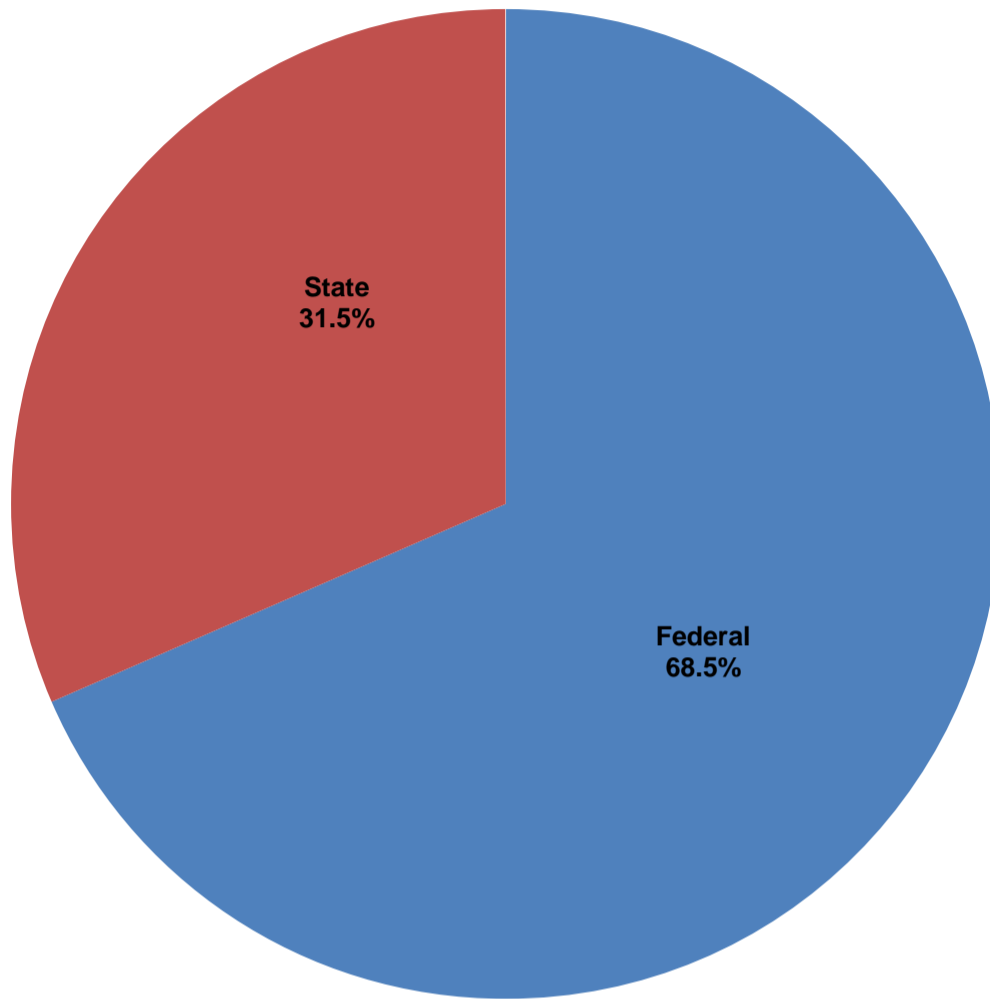
**BUREAU OF SENIOR SERVICES
FY2016 AREA AGENCIES on AGING OPERATIONAL
FUNDING SOURCE**



**BUREAU OF SENIOR SERVICES
FY 2016 AAA FUNDING**

Title III B Federal	10.60%	140,000
Title III C Federal	28.76%	380,000
Title III E Federal	3.63%	48,000
Local Prg Service Delivery State	6.06%	80,000
LIFE State	7.33%	96,808
Lottery License Fees State	18.17%	240,000
SHIP/SMP/MIPPA	25.46%	336,393
	100.00%	1,321,201

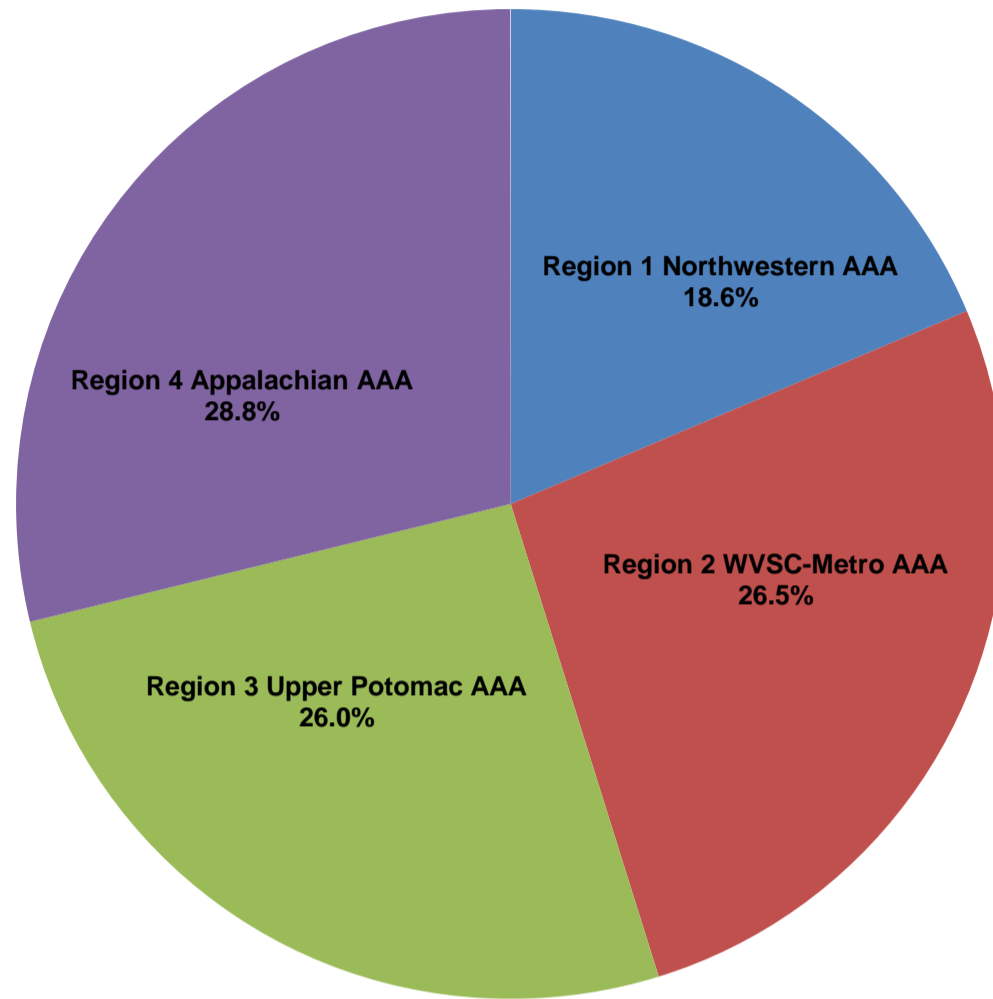
**BUREAU OF SENIOR SERVICES
FY2016 AREA AGENCIES on AGING
STATE/FEDERAL FUNDING**



**BUREAU OF SENIOR SERVICES
FY 2016 AAA FUNDING**

Federal	68.5%	904,393
State	31.5%	416,808
TOTAL	100.00%	1,321,201

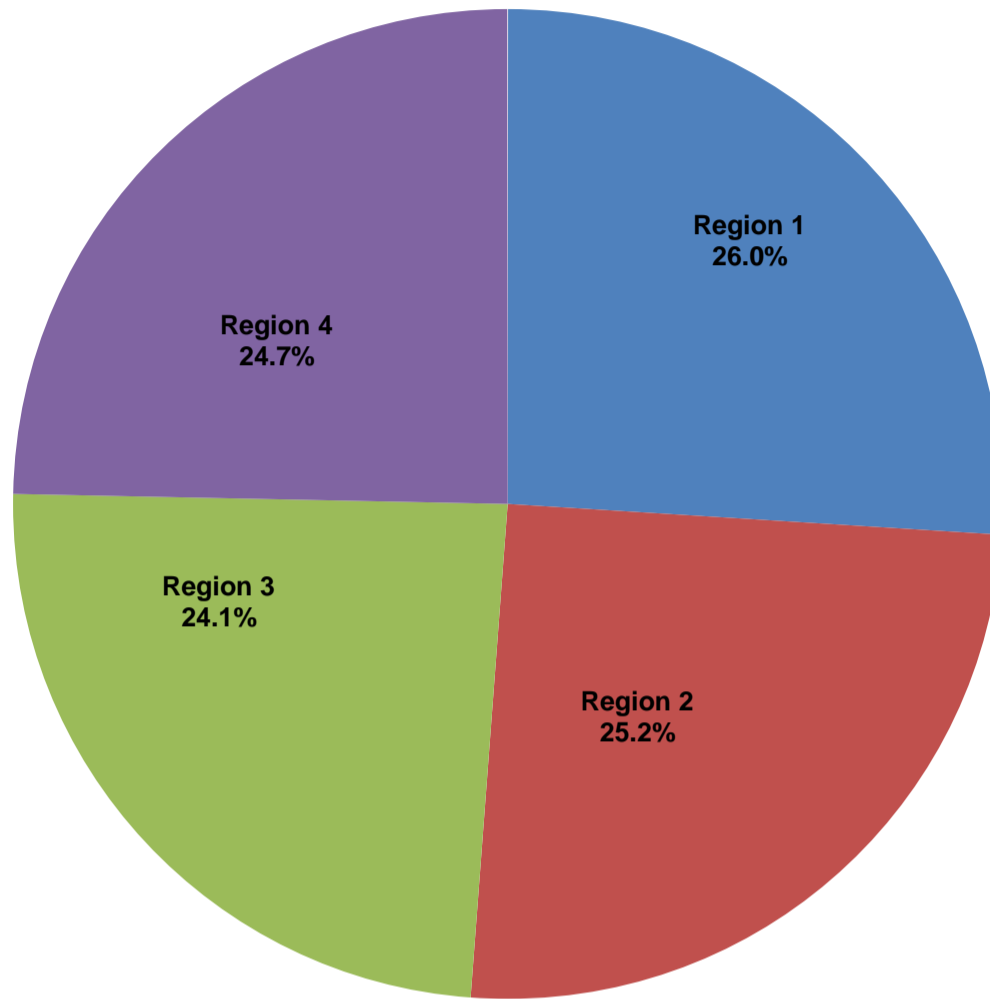
**BUREAU OF SENIOR SERVICES
 FY2016 AREA AGENCIES on AGING OPERATIONAL
 FUNDING SOURCE by AGENCY**



**BUREAU OF SENIOR SERVICES
 FY 2016 AAA FUNDING**

Region 1 Northwestern AAA	18.63%	246,202
Region 2 WVSC-Metro AAA	26.52%	350,440
Region 3 Upper Potomac AAA	26.01%	343,702
Region 4 Appalachian AAA	28.83%	380,857
	100.00%	1,321,201

**BUREAU OF SENIOR SERVICES
FY2016 REGIONAL FUNDING ALLOCATIONS ALL FUNDS**



**BUREAU OF SENIOR SERVICES
FY 2016 REGIONAL ALLOCATIONS**

Region 1	26.00%	10,334,577
Region 2	25.20%	10,015,833
Region 3	24.12%	9,587,053
Region 4	24.68%	9,808,929
TOTAL	100.00%	39,746,392

Aging Services Funds are distributed to County Aging Program Providers in a State Funding Formula based on Federal requirements. The factors in the formula are: 60+ and weighted; seniors 80%, low income seniors 10%, and minority seniors 10%.

FY 2016 FUNDING ALLOCATIONS PROVIDERS										
	State Prgm						TITLE VII		SHIP/MIPPA/ SMP	Total Funding
	IN-HOME	LIFE	III B	NUTRITION	III D	III E	ELDERLY	ELDER ABUSE		FY 2016
REGION 1:										
BROOKE	\$197,128	\$182,217	\$33,219	\$303,918	\$0	\$11,599	\$33,660	\$0	\$4,000	\$765,741
BI-COUNTY	\$0	\$22,529	\$0	\$463,267	\$0	\$0	\$19,517	\$0	\$0	\$505,313
CALHOUN	\$95,000	\$186,771	\$26,658	\$93,653	\$0	\$5,066	\$15,857	\$0	\$5,250	\$428,255
DODDRIDGE	\$115,097	\$187,956	\$27,010	\$0	\$0	\$3,444	\$29,390	\$0	\$2,000	\$364,897
GILMER	\$133,638	\$186,588	\$26,053	\$111,185	\$1,054	\$4,548	\$12,461	\$0	\$6,500	\$482,027
HANCOCK	\$217,129	\$186,233	\$39,392	\$0	\$2,104	\$15,665	\$32,548	\$0	\$8,000	\$501,071
HANCOCK by Ohio	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
HARRISON	\$260,427	\$190,425	\$74,049	\$0	\$0	\$35,208	\$75,909	\$0	\$5,250	\$641,268
HARRISON by Dodd	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
HARRISON by Lewis	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
MARION	\$310,923	\$191,990	\$61,082	\$243,686	\$0	\$30,297	\$73,611	\$1,257	\$11,000	\$923,846
MARSHALL	\$181,064	\$182,933	\$36,563	\$0	\$0	\$15,296	\$36,538	\$0	\$3,500	\$455,894
MONONGALIA	\$225,703	\$207,092	\$55,322	\$188,890	\$3,875	\$23,872	\$62,939	\$0	\$14,500	\$782,193
OHIO	\$184,025	\$262,856	\$57,310	\$440,663	\$4,271	\$25,945	\$78,323	\$0	\$14,250	\$1,067,643
PLEASANTS	\$59,000	\$176,267	\$25,963	\$74,664	\$0	\$2,945	\$15,644	\$0	\$10,000	\$364,483
RITCHIE	\$146,187	\$180,711	\$27,459	\$105,587	\$0	\$5,005	\$21,535	\$0	\$8,000	\$494,484
TYLER	\$132,955	\$176,901	\$27,002	\$80,071	\$989	\$4,403	\$17,842	\$0	\$3,750	\$443,913
WETZEL	\$190,330	\$186,493	\$29,365	\$0	\$1,382	\$8,584	\$12,642	\$0	\$9,000	\$437,796
WIRT	\$188,133	\$186,070	\$25,388	\$78,952	\$0	\$2,503	\$12,530	\$0	\$3,750	\$497,326
WOOD	\$268,000	\$211,810	\$60,931	\$269,182	\$5,816	\$35,142	\$71,094	\$0	\$10,250	\$932,225
REGION 1	\$2,904,739	\$3,105,842	\$632,766	\$2,453,718	\$19,491	\$229,522	\$622,040	\$1,257	\$119,000	\$10,088,375

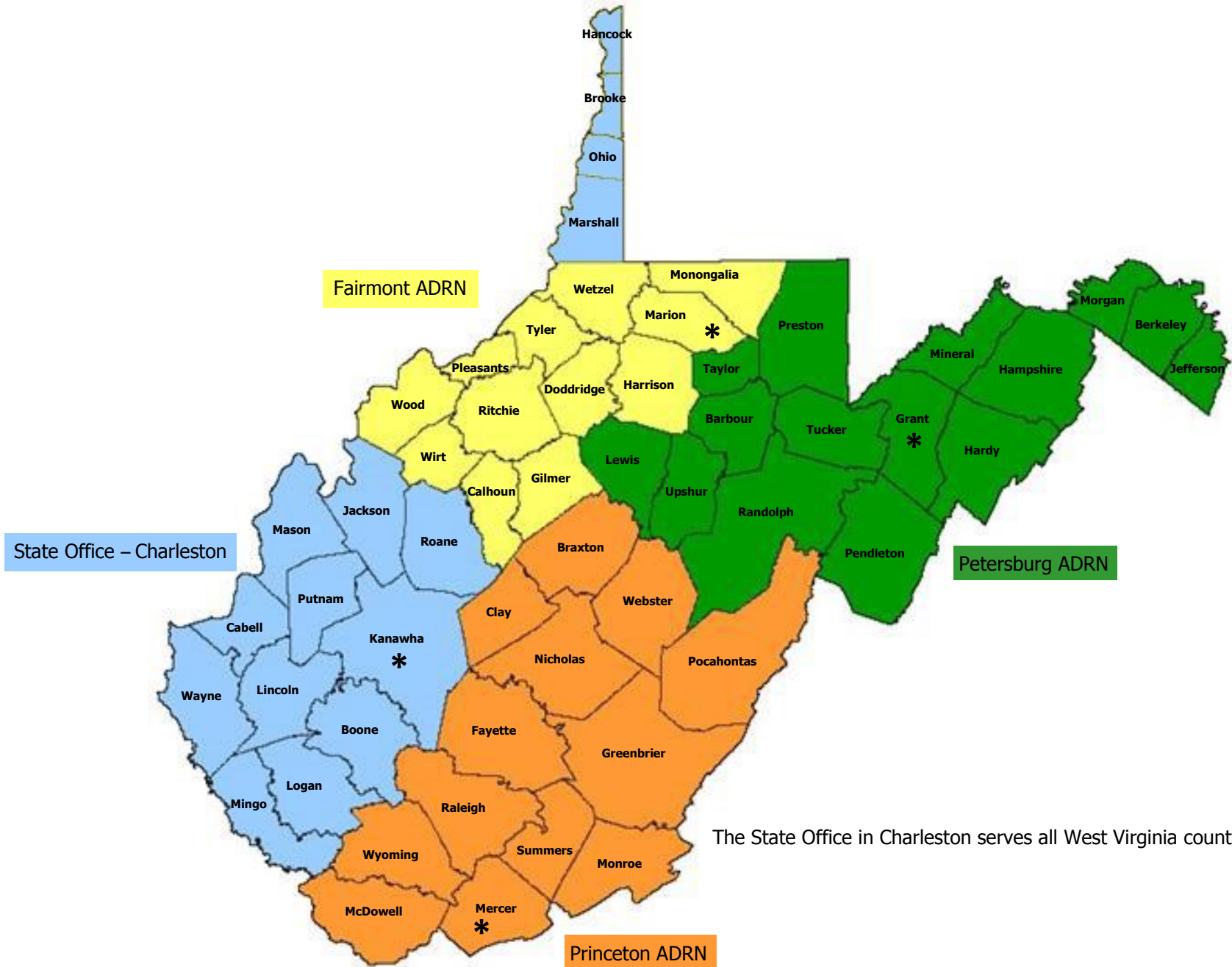
FY 2016 FUNDING ALLOCATIONS PROVIDERS										
	State Prgm						TITLE VII		SHIP/MIPPA/ SMP	Total Funding
	IN-HOME	LIFE	III B	NUTRITION	III D	III E	ELDERLY	ELDER ABUSE		FY 2016
REGION 2:										
BOONE	\$197,535	\$179,682	\$32,646	\$242,088	\$2,196	\$10,077	\$36,026	\$0	\$4,250	\$704,500
CABELL	\$374,756	\$216,975	\$88,393	\$392,578	\$0	\$49,592	\$113,393	\$0	\$0	\$1,235,687
JACKSON	\$212,687	\$195,509	\$34,267	\$183,950	\$0	\$10,939	\$42,371	\$0	\$0	\$679,723
KANAWHA	\$815,060	\$261,759	\$149,837	\$0	\$14,608	\$106,990	\$192,625	\$0	\$15,500	\$1,556,379
LINCOLN	\$257,215	\$179,231	\$31,536	\$133,588	\$2,096	\$9,202	\$33,085	\$0	\$7,750	\$653,703
LOGAN by Lincoln	\$92,000	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$92,000
LOGAN-PRIDE	\$205,000	\$183,240	\$40,299	\$206,309	\$3,659	\$21,172	\$49,875	\$0	\$0	\$709,554
MASON	\$192,077	\$180,712	\$33,578	\$186,399	\$2,392	\$10,712	\$27,783	\$0	\$4,000	\$637,653
MINGO	\$219,459	\$180,262	\$33,497	\$172,737	\$2,609	\$13,103	\$36,369	\$0	\$3,500	\$661,536
PUTNAM	\$126,351	\$203,950	\$41,941	\$1,040,615	\$2,797	\$14,532	\$57,612	\$0	\$0	\$1,487,798
PUTNAM by Kanawha	\$40,000	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$40,000
ROANE	\$72,300	\$178,426	\$30,191	\$103,668	\$3,584	\$7,400	\$20,891	\$0	\$0	\$416,460
WAYNE	\$266,412	\$184,462	\$41,628	\$213,138	\$8,863	\$17,693	\$50,704	\$0	\$7,500	\$790,400
REGION 2	\$3,070,852	\$2,144,208	\$557,813	\$2,875,070	\$42,804	\$271,412	\$660,734	\$0	\$42,500	\$9,665,393

FY 2016 FUNDING ALLOCATIONS PROVIDERS										
	State Prgm						TITLE VII		SHIP/MIPPA/ SMP	Total Funding
	IN-HOME	LIFE	III B	NUTRITION	III D	III E	ELDERLY	ELDER ABUSE		FY 2016
REGION 3:										
BARBOUR	\$188,300	\$188,362	\$25,473	\$206,315	\$0	\$8,181	\$27,082	\$0	\$4,000	\$647,713
BERKELEY	\$317,730	\$201,558	\$52,040	\$141,497	\$4,299	\$25,317	\$43,020	\$0	\$10,000	\$795,461
GRANT	\$166,374	\$185,805	\$27,413	\$89,467	\$0	\$5,558	\$19,613	\$0	\$14,500	\$508,730
HAMPSHIRE	\$181,048	\$192,941	\$30,781	\$128,086	\$1,597	\$8,690	\$26,477	\$0	\$12,500	\$582,120
HARDY	\$224,224	\$185,946	\$27,808	\$130,568	\$1,012	\$6,454	\$21,733	\$0	\$12,500	\$610,245
JEFFERSON	\$223,227	\$193,885	\$41,790	\$165,594	\$2,446	\$17,446	\$34,928	\$0	\$6,000	\$685,316
LEWIS	\$198,341	\$188,547	\$32,247	\$173,080	\$0	\$8,293	\$26,807	\$0	\$13,750	\$641,065
MINERAL	\$204,105	\$194,564	\$34,512	\$166,270	\$0	\$12,027	\$29,048	\$0	\$9,732	\$650,258
MORGAN	\$172,489	\$187,578	\$30,866	\$90,549	\$0	\$6,327	\$24,868	\$0	\$4,000	\$516,677
PENDLETON	\$140,582	\$189,834	\$26,841	\$98,343	\$0	\$4,944	\$18,690	\$0	\$7,250	\$486,484
PRESTON	\$209,428	\$193,925	\$48,522	\$193,718	\$2,248	\$12,599	\$47,408	\$0	\$7,750	\$715,598
RANDOLPH	\$203,687	\$203,267	\$41,629	\$229,929	\$2,218	\$12,428	\$36,759	\$0	\$19,500	\$749,417
TAYLOR	\$141,292	\$183,949	\$33,952	\$129,288	\$0	\$7,483	\$34,149	\$0	\$7,000	\$537,113
TUCKER	\$161,513	\$186,545	\$26,310	\$109,699	\$0	\$3,675	\$22,075	\$0	\$7,500	\$517,317
UPSHUR	\$174,805	\$193,367	\$34,817	\$157,811	\$0	\$9,463	\$29,574	\$0	\$0	\$599,837
REGION 3	\$2,907,145	\$2,870,073	\$515,001	\$2,210,214	\$13,820	\$148,885	\$442,231	\$0	\$135,982	\$9,243,351

FY 2016 FUNDING ALLOCATIONS PROVIDERS										
	State Prgm						TITLE VII		SHIP/MIPPA/ SMP	Total Funding
	IN-HOME	LIFE	III B	NUTRITION	III D	III E	ELDERLY	ELDER ABUSE		FY 2016
REGION 4:										
BRAXTON	\$167,548	\$189,249	\$29,530	\$117,436	\$1,580	\$8,265	\$21,252	\$0	\$10,500	\$545,360
CLAY	\$152,397	\$176,704	\$27,228	\$85,100	\$0	\$5,553	\$26,548	\$0	\$0	\$473,530
FAYETTE by Raleigh	\$177,027	\$192,035	\$58,781	\$0	\$5,262	\$30,535	\$66,669	\$0	\$0	\$530,309
FAYETTE by Putnam	\$78,569	\$0	\$0	\$306,458	\$0	\$0	\$0	\$0	\$0	\$385,027
GREENBRIER	\$135,832	\$185,851	\$52,256	\$210,277	\$3,749	\$21,332	\$55,785	\$0	\$0	\$665,082
MCDOWELL	\$229,181	\$192,426	\$42,295	\$228,400	\$4,937	\$30,308	\$48,443	\$0	\$4,500	\$780,490
MERCER	\$344,728	\$197,109	\$59,654	\$330,453	\$6,601	\$38,621	\$72,797	\$0	\$8,500	\$1,058,463
MONROE	\$165,464	\$188,913	\$31,372	\$226,018	\$1,442	\$7,518	\$41,141	\$0	\$0	\$661,868
NICHOLAS	\$201,183	\$196,800	\$33,118	\$234,146	\$2,153	\$11,685	\$29,551	\$566	\$0	\$709,202
POCAHONTAS	\$76,196	\$185,625	\$27,621	\$130,464	\$1,162	\$5,820	\$23,299	\$0	\$6,500	\$456,687
RALEIGH	\$495,206	\$197,115	\$71,218	\$424,647	\$7,620	\$45,091	\$84,939	\$2,024	\$8,250	\$1,336,110
SUMMERS	\$167,706	\$184,654	\$40,097	\$128,038	\$1,701	\$9,047	\$42,164	\$0	\$4,000	\$577,407
WEBSTER	\$157,972	\$188,224	\$27,383	\$139,818	\$1,123	\$5,557	\$21,623	\$0	\$0	\$541,700
WYOMING	\$222,352	\$179,601	\$40,530	\$196,235	\$2,054	\$11,103	\$46,462	\$0	\$6,500	\$704,837
REGION 4	\$2,771,361	\$2,454,306	\$541,083	\$2,757,490	\$39,384	\$230,435	\$580,673	\$2,590	\$50,750	\$9,428,072

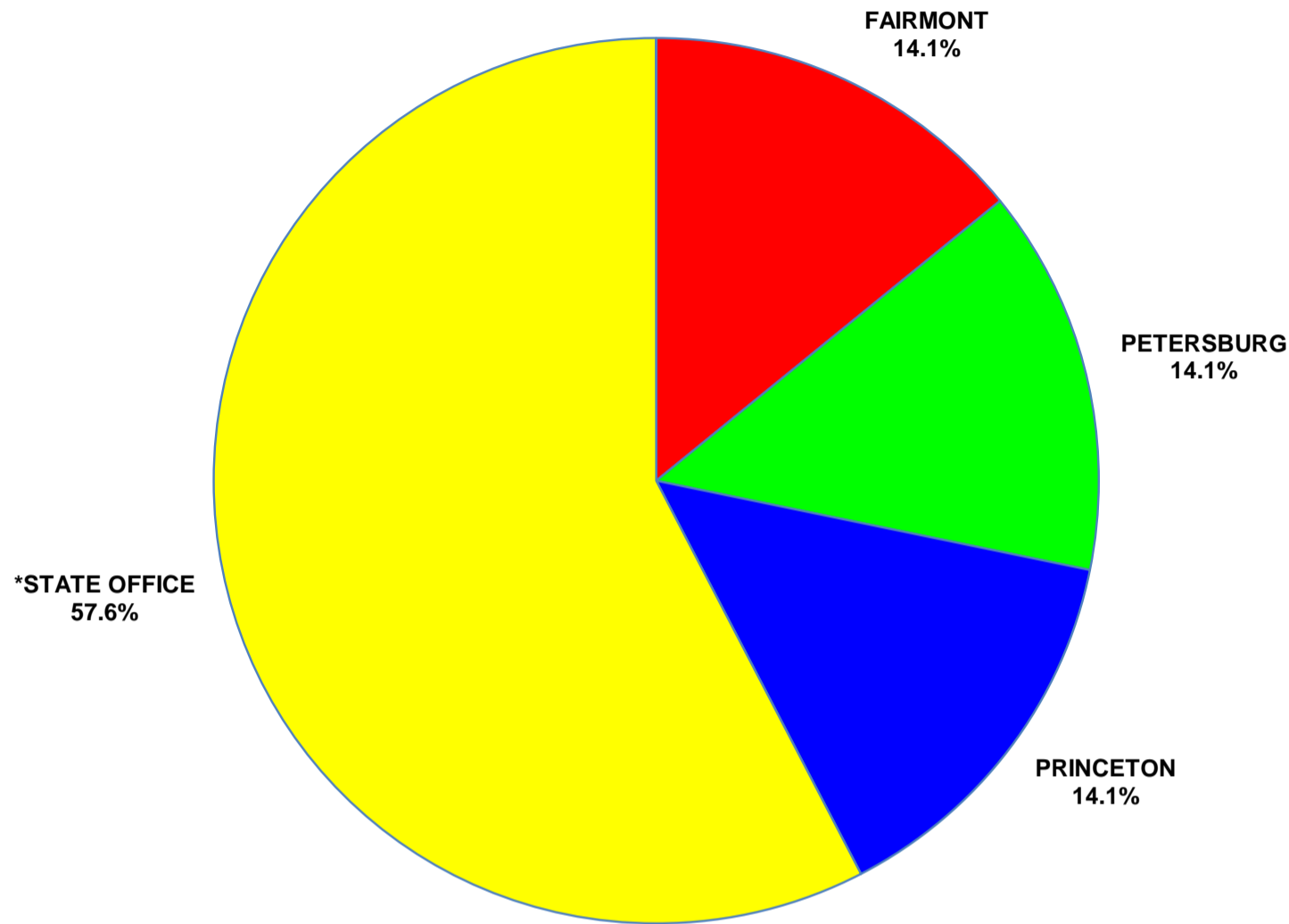
TOTAL	\$11,654,097	\$10,574,429	\$2,246,663	\$10,296,492	\$115,499	\$880,254	\$2,305,678	\$3,847	\$348,232	\$38,425,191
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AGING & DISABILITY RESOURCE NETWORK OFFICES



The State Office in Charleston serves all West Virginia counties.

**WEST VIRGINIA AGING & DISABILITY RESOURCE CENTERS
FY2016 BUDGETS BY SITE**

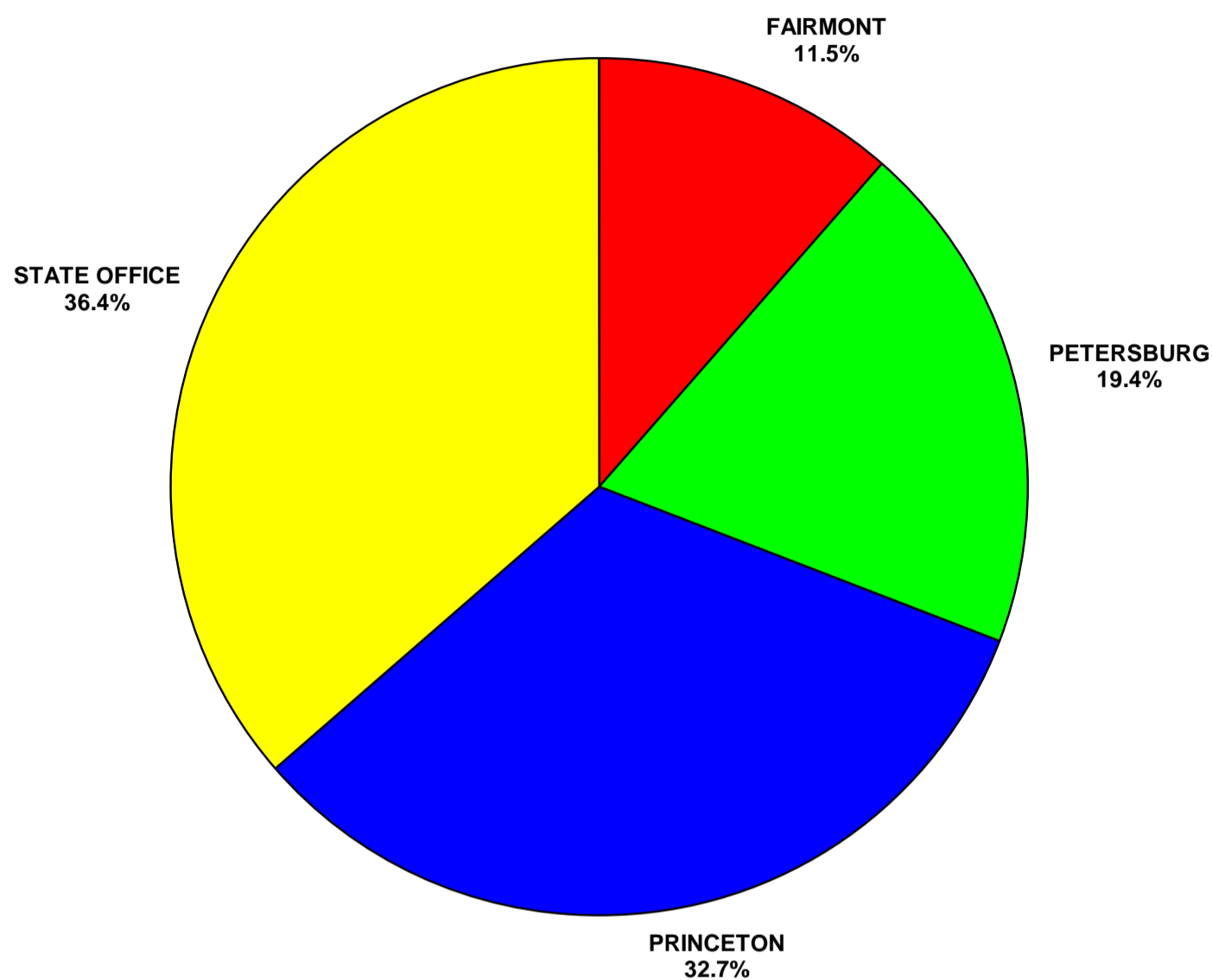


**ADRC'S
SITE BUDGETS**

FAIRMONT	14.12%	\$60,000
PETERSBURG	14.12%	\$60,000
PRINCETON	14.12%	\$60,000
*STATE OFFICE	57.65%	\$245,000
**TOTAL	100.00%	\$425,000

* State Office includes funding for the comprehensive on-line resource database,
 **State funded from Lottery Appropriations

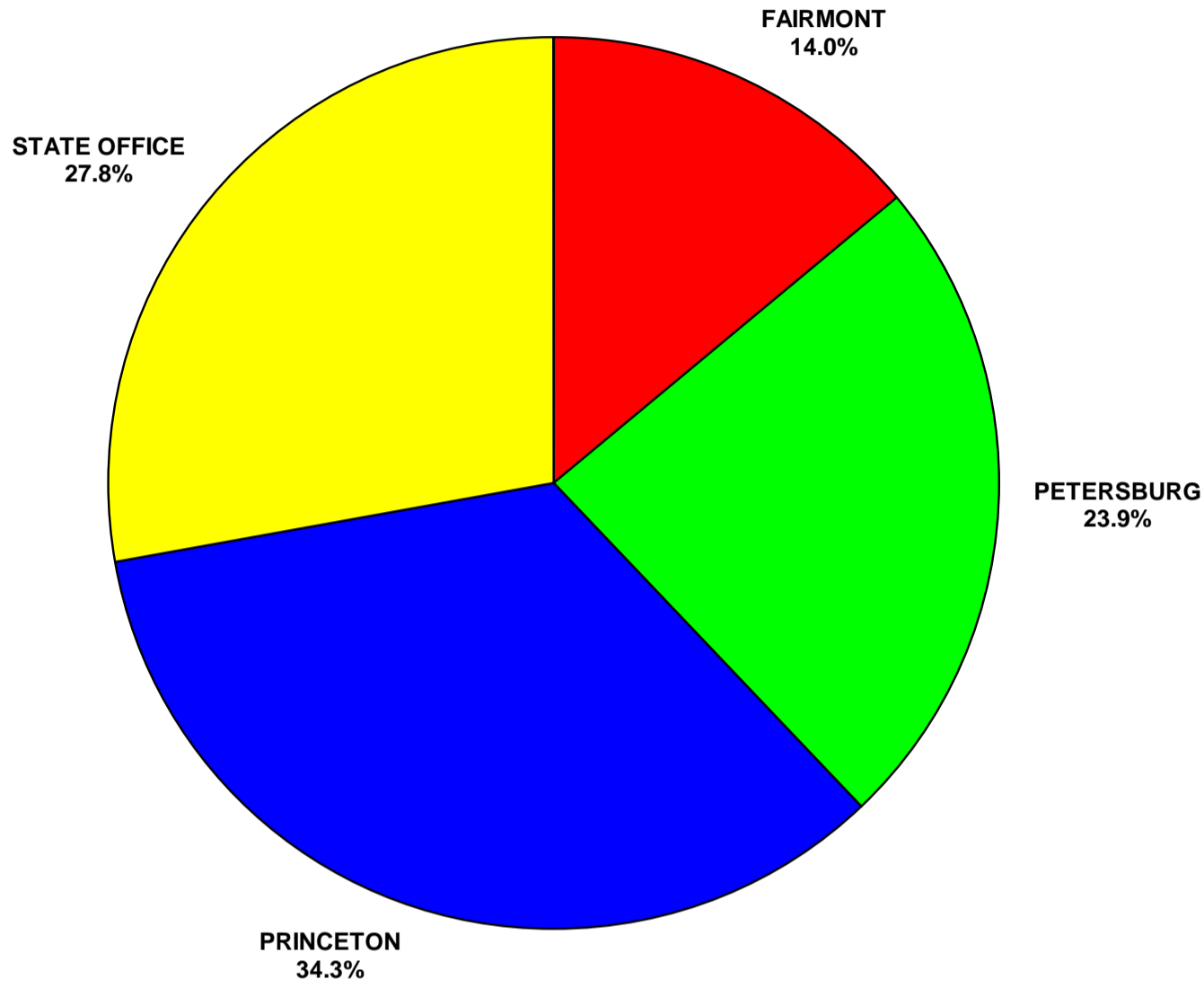
**WEST VIRGINIA AGING & DISABILITY RESOURCE CENTERS
FY2016 UNDUPLICATED CLIENTS BY SITE**



**ADRC'S
UNDUPLICATED CLIENTS**

FAIRMONT	11.45%	1,049
PETERSBURG	19.41%	1,778
PRINCETON	32.74%	2,999
STATE OFFICE	36.40%	3,334
TOTAL	100.00%	9,160

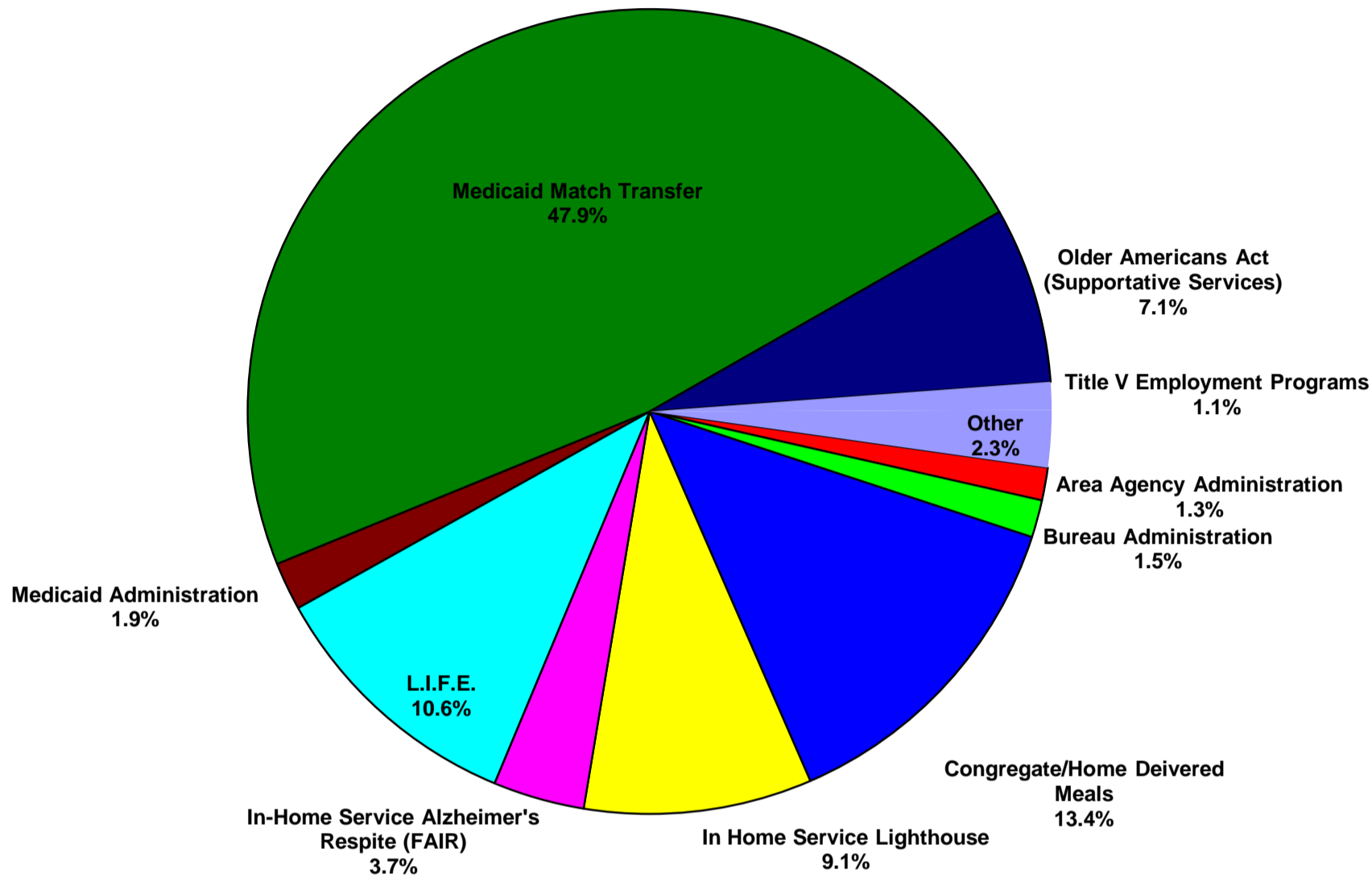
**WEST VIRGINIA AGING & DISABILITY RESOURCE CENTERS
FY2016 CONTACTS BY SITE**



**ADRC'S
CONTACTS**

FAIRMONT	13.95%	2,313
PETERSBURG	23.93%	3,967
PRINCETON	34.28%	5,682
STATE OFFICE	27.83%	4,613
TOTAL	100.00%	16,575

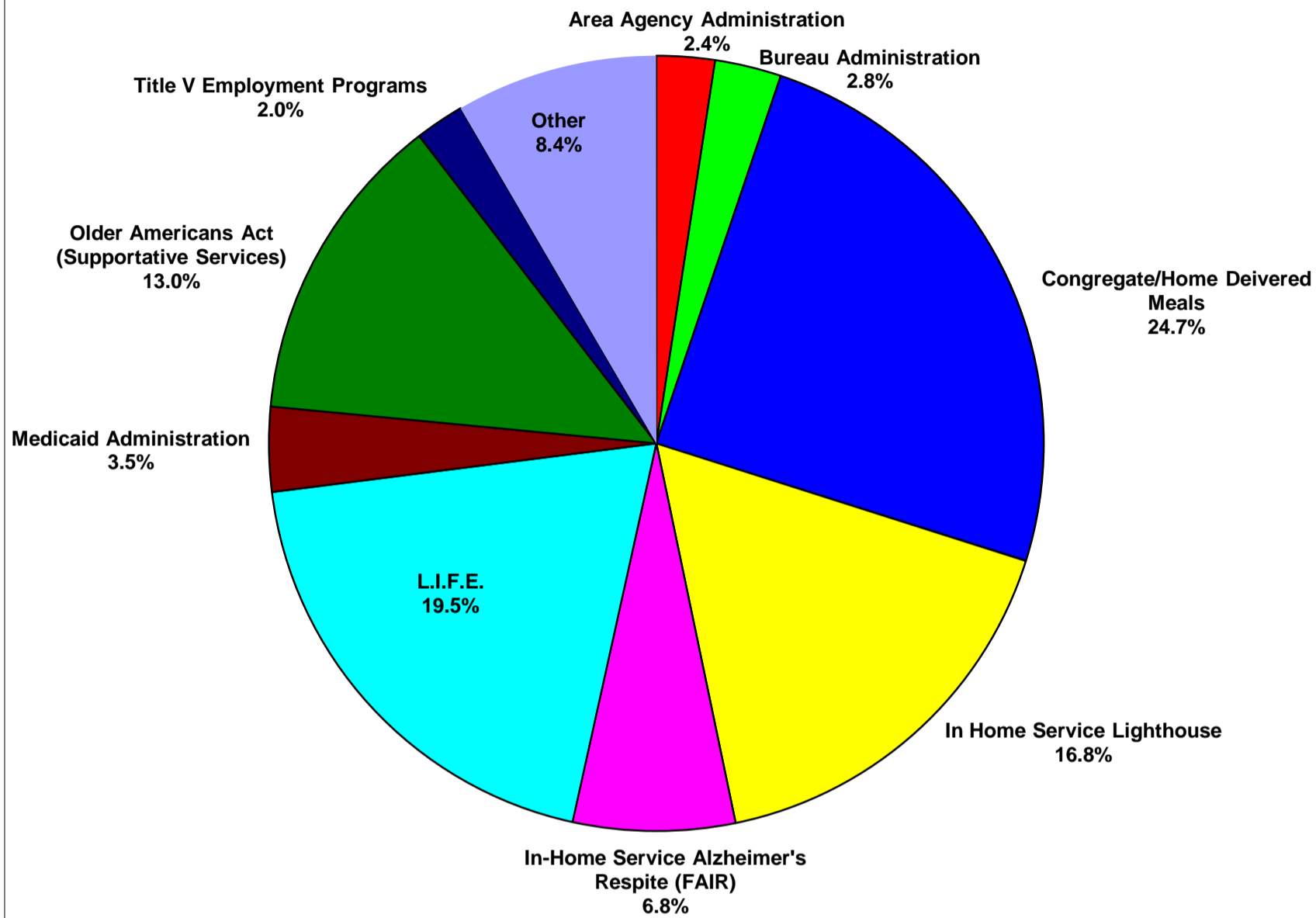
**BUREAU OF SENIOR SERVICES
FY2016 PROGRAMS BY REVENUE**



**BUREAU OF SENIOR SERVICES
FY 2016 PROGRAMS BY REVENUE**

Area Agency Administration	1.32%	\$1,191,162
Bureau Administration	1.51%	\$1,358,296
Congregate/Home Deivered Meals	13.43%	\$12,112,211
In Home Service Lighthouse	9.15%	\$8,253,400
In-Home Service Alzheimer's Respi	3.67%	\$3,312,190
L.I.F.E.	10.61%	\$9,574,527
Medicaid Administration	1.92%	\$1,730,000
Medicaid Match Transfer	47.92%	\$43,236,458
Older Americans Act (Supportative	7.08%	\$6,383,728
Title V Employment Programs	1.11%	\$1,000,000
Other	2.29%	\$2,065,935
TOTAL	100.00%	\$90,217,907
Other		
Special Projects	0.07%	\$63,500
Aged & Disabled Resource Centers	0.47%	\$425,000
Ombudsman	0.68%	\$617,226
Transportation	1.06%	\$960,209
	2.29%	\$2,065,935

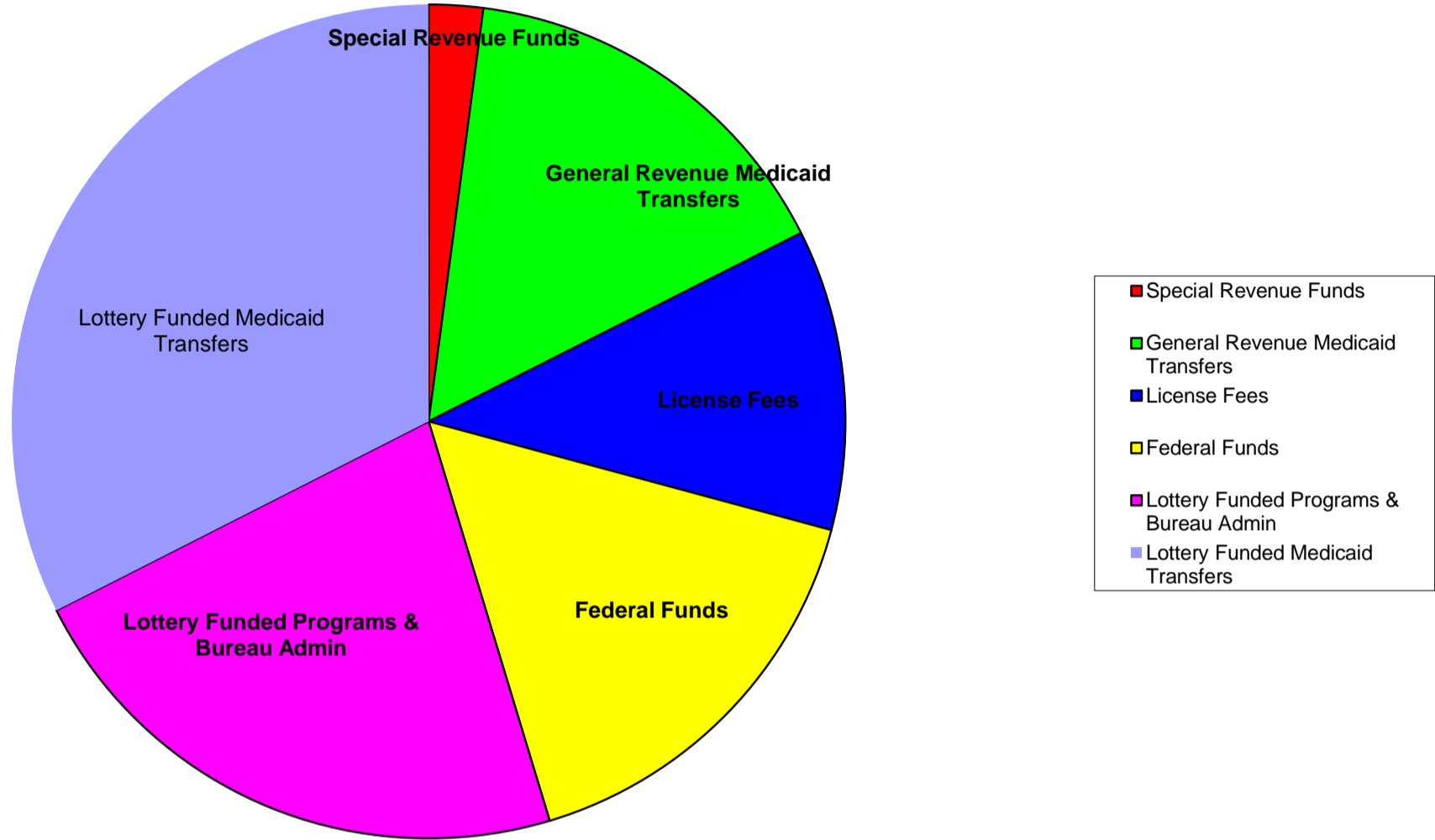
**BUREAU OF SENIOR SERVICES
FY2016 PROGRAMS BY REVENUE
non Medicaid Transfers**



**BUREAU OF SENIOR SERVICES
FY 2016 PROGRAMS BY REVENUE
(non Medicaid Transfers)**

Area Agency Administration	2.54%	\$1,191,162
Bureau Administration	2.89%	\$1,358,296
Congregate/Home Deivered Meals	25.78%	\$12,112,211
In Home Service Lighthouse	17.57%	\$8,253,400
In-Home Service Alzheimer's Respi	7.05%	\$3,312,190
L.I.F.E.	20.38%	\$9,574,527
Medicaid Administration	3.68%	\$1,730,000
Older Americans Act (Supportative	13.59%	\$6,383,728
Title V Employment Programs	2.13%	\$1,000,000
Other	8.79%	\$2,065,935
TOTAL	100.00%	\$46,981,449
Other		
Special Projects	0.14%	\$63,500
Aged & Disabled Resource Centers	0.90%	\$425,000
Ombudsman	1.31%	\$617,226
Transportation	2.04%	\$960,209
	4.40%	\$2,065,935

**BUREAU OF SENIOR SERVICES
FY2016 REVENUES BY SOURCE**



**BUREAU OF SENIOR SERVICES
FY 2016 REVENUES BY SOURCE**

Special Revenue Funds	2.11%	\$1,900,000
General Revenue Medicaid Transfers	15.45%	\$13,937,701
License Fees	11.64%	\$10,500,000
Federal Funds	16.11%	\$14,536,246
Lottery Funded Programs & Bureau Admin	22.22%	\$20,045,203
Lottery Funded Medicaid Transfers	32.48%	\$29,298,757
TOTAL	100.00%	\$90,217,907

**BUREAU OF SENIOR SERVICES GRANTS
PROVIDER TOTALS FY 2016**

AGING PROVIDERS SERVICE AWARDS

AGING & FAMILY SERV OF MINERAL CO	\$233,124
ALZHEIMERS ASSOCIATION	\$45,000
BARBOUR CO SENIOR CENTER INC	\$190,174
BERKELEY SENIOR SERVICES	\$345,717
BOONE CO COMMUNITY ORG	\$231,841
BRAXTON CO SENIOR CITIZENS CENTER INC	\$204,173
BROOKE CO COMMITTEE ON AGING	\$282,746
CABELL CO COMMUNITY SERVICES	\$479,502
CALHOUN CO COMMITTEE ON AGING	\$156,777
CLAY CO DEVELOPMENT CORP	\$141,167
COALFIELD COMMUNITY ACTION PARTNERSHIP INC	\$205,301
COMMITTEE FOR HANCOCK CO SENIOR CITIZENS INC	\$175,645
COMMUNITY ACTION OF SE WV	\$342,020
COUNCIL OF SENIOR CITIZENS OF GILMER COUNTY INC	\$151,907
COUNCIL OF SENIOR TYLER COUNTIANS	\$143,512
COUNCIL OF SR CITIZENS OF GILMER CO INC	\$28,629
COUNCIL ON AGING INC	\$225,886
DODDRIDGE CO SENIOR CITIZENS INC	\$111,700
FAMILY SERVICE UPPER OHIO VALLEY	\$178,785
GRANT CO COMMISSION ON AGING	\$209,373
GREENBRIER CO COMM ON AGING	\$135,562
HAMPSHIRE CO COMM ON AGING	\$204,018
HARDY CO COMMITTEE ON AGING	\$219,408
HARRISON CO SENIOR CITIZENS CTR INC	\$286,851
JACKSON CO COMM ON AGING	\$206,448
JEFFERSON CO COUNCIL ON AGING	\$258,373
KANAWHA VALLEY SENIOR SERVICES	\$941,243
LEGAL AID OF WEST VIRGINIA INC	\$726,495
LEWIS CO SENIOR CITIZENS CENTER INC	\$210,451
LINCOLN CO OPPORTUNITY CO	\$357,699
MARION CO SENIOR CITIZENS	\$320,053
MARSHALL CO COMMITTEE ON AGING	\$203,867
MASON CO ACTION GROUP INC	\$188,734
MCDOWELL CO COMMISSION ON AGING	\$249,106
MISSION WEST VIRGINIA INC	\$34,424
MONROE CO COUNCIL ON AGING INC	\$160,267
NICHOLAS CO COMMUNITY ACTION PARTNERSHIP INC	\$208,641
PENDLETON SENIOR & FAMILY SVS	\$161,727
PLEASANTS CO COMMISSION	\$79,185
POCAHONTAS CO SENIOR CITIZENS	\$60,940
PRESTON CO SENIOR CITIZENS INC	\$223,835
PRESTON CO SENIOR CITIZENS INC	\$809,596
PRIDE COMMUNITY SERVICES INC	\$220,545
PUTNAM CO AGING PROGRAM INC	\$270,844
RALEIGH CO COMMISSION ON AGING INC	\$602,725

RANDOLPH CO COMMITTEE ON AGING	\$208,171
RITCHIE CO INTEGRATED FAMILY SVS	\$155,149
ROANE CO COMMITTEE ON AGING INC	\$66,064
SENIOR LIFE SERVICES OF MORGAN CO	\$173,845
SENIOR MONONGALIANS INC	\$193,094
SUMMERS CO COUNCIL ON AGING	\$185,696
TAYLOR CO SENIOR CITIZENS INC	\$149,041
TUCKER CO SENIOR CITIZENS INC	\$172,476
UPSHUR CO SR CITIZEN OPP CTR INC	\$474,297
WAYNE CO COMMUNITY SERVICE ORG INC	\$271,259
WEBSTER CO COMM OF SENIOR CITIZENS	\$160,645
WETZEL CO BD OF EDUCATION	\$17,600
WETZEL CO COMMITTEE ON AGING	\$183,500
WIRT CO COMMITTEE ON AGING	\$197,279
WOOD CO SENIOR CITIZENS ASSOCIATION INC	\$278,760

AREA AGENCY ON AGING CONTRACTED PROVIDER AWARDS

APPALACHIAN AREA AGENCY ON AGING	\$6,725,945
BELOMAR REGIONAL COUNCIL	\$7,172,507
REGION VIII PLANNING & DEV COUNCIL	\$6,325,781
WVSU METRO AREA AGENCY ON AGING INC	\$7,588,406

AGING NETWORK INITIATIVES

APPALACHIAN CTR INDEPENDENT LIVING INC	\$5,000
BIG OTTER COMMUNITY & SENIOR CENTER	\$5,000
CATHOLIC CHARITIES WEST VIRGINIA INC	\$2,000
CLAY BATTELLE AREA SENIOR CITIZENS INC	\$10,000
GOOD SHEPHERD INTERFAITH VOL CAREGIVERS INC	\$5,000
INSTITUTE FOR GERI OLYMPICS AND ACTIVE LIVING INCORPORATED	\$24,500
MEALS ON WHEELS OF RANDOLPH CO INC	\$5,000
MONONGALIA CO COMMISSION	\$1,079
NICHOLAS CO COMMISSION	\$2,493
NORTHERN WV CTR FOR INDEPENDENT LIVING	\$5,000
SHENANDOAH VALLEY MEDICAL SYS INC	\$17,726
SHEPHERD OF THE HILLS MISSION	\$22,000
STEP BY STEP INC	\$11,500
TYLER MTN CROSS LANES COMMUNITY SERVICES LTD	\$27,000
UPPER MASON PARISH	\$4,500
WEST VIRGINIA SENIOR SPORTS CLASSIC INC	\$1,000

TOTAL FY 2016 BUREAU AWARDS	<u>\$42,272,324</u>
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