

Performance
Evaluation &
Research Division
(PERD)

PERD's Objectives:

To determine the effectiveness of the West Virginia Office of Technology's information technology security framework.

Key Recommendations:

The Cybersecurity Office within the West Virginia Office of Technology should begin collecting the risk assessments to fully implement the cybersecurity framework statewide as required by West Virginia Code §5A-6B-1 et seq.

The Office of Technology should develop and implement a plan of action to reacquire the GRC tool that incorporated pilot results.

The Chief Information Security Officer should ensure receipt from each state agency their respective annual report on their cybersecurity readiness, their ability to keep user data safe, and other steps taken towards information technology modernization as required by West Virginia Code §5A-6B-4.

The Chief Information Security Officer should annually submit a report to the governor and the Joint Committee on Government and Finance describing the status of the cybersecurity program, including any recommended statutory changes as required by West Virginia Code §5A-6B-6.

January 2026

Performance Review: The Cybersecurity Office within the West Virginia Office of Technology

Agency Purpose: The purpose of the West Virginia Office of Technology (Office) is to assist in satisfying technology essentials and provide products and services to all State agencies.

What Did PERD Find?

- The Office paid over \$1.3 million for an enterprise cybersecurity program for the State of West Virginia.

Table 2
Office of Technology Contracts for the Cyber Risk Program

Security Risk Solutions, Inc.	Amount Paid
Invoice 1 – Developed information security framework	\$26,853
Invoice 2 – Reporting templates	\$62,657
Invoice 3 – Program roadmap	\$134,265
Invoice 4 – Third-party procurement solicitations quantity two (2)	\$179,020
Invoice 5 – Implementation of governance tool	\$134,265
Invoice 6 – Agency roll-out plan	\$89,510
Invoice 7 – Policies and operations procedures	\$89,510
Invoice 8 – Assessment results	\$179,020
Relational Security Corporation	
GRC Risk Assessment Software	\$189,000
2-year Service Renewal Agreement	\$260,000
Total	\$1,344,098

Source: WVOASIS, calculations are PERD's.

- The program was completed and approved by the Office and it was turned over to the Office for implementation.
- However, the program has neither been rolled out to state agencies nor has the GRC risk assessment software been implemented statewide, despite a two-year service renewal agreement being paid.
- Furthermore, the Office is mandated by W. Va. Code §5A-6B-6 to report annually the Joint Committee on Government and Finance and the Governor on the status of the cyber security program and W. Va. Code §5A-6B-4 requires reports to include a summary of each agency's cybersecurity readiness. The reports have not been completed as mandated, and the current status of the State's cybersecurity is unknown.