WEST VIRGINIA LEGISLATURE

2024 REGULAR SESSION

Introduced

Senate Bill 444

By Senators Deeds, Smith, Stover, Stuart, Woelfel,

Barrett, Roberts, and Takubo

[Introduced January 15, 2024; referred

to the Committee on Human Resources; and then to

the Committee on Finance]

1 A BILL to amend and reenact §33-15-21 of the Code of West Virginia, 1931, as amended; to 2 amend and reenact §33-16-3i of said code; to amend and reenact §33-24-7e of said code; 3 to amend and reenact §33-25-8d of said code; and to amend and reenact §33-25A-8d of 4 said code, all relating to clarifying that health insurance coverage for emergency services, 5 when a prudent layperson acting reasonably would have believed that an emergency 6 medical condition existed, includes pre-hospital screening and stabilization of emergency 7 condition by ambulance service if the patient declines to be transported against medical 8 advice.

Be it enacted by the Legislature of West Virginia:

ARTICLE	15.	ACCIDENT	AND	SICKNESS	INSURANCE.
§33-15-21.	Coverage		of	emergency	services.

From July 1, 1998:

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(a) Every insurer shall provide coverage for emergency medical services, including
prehospital services, to the extent necessary to screen and to stabilize an emergency medical
condition. The insurer shall not require prior authorization of the screening services if a prudent
layperson acting reasonably would have believed that an emergency medical condition existed.
Prior authorization of coverage shall not be required for stabilization if an emergency medical
condition exists. Payment of claims for emergency services shall be based on the retrospective
review of the presenting history and symptoms of the covered person.

9 (b) The coverage for prehospital screening and stabilization of an emergency medical 10 condition shall include ambulance services provided under the provisions of §16-4-1, *et seq.* of 11 this code. The insurer shall pay claims for prehospital screening and stabilization of emergency 12 condition by ambulance service if the insured is transported to an emergency room of a facility 13 provider or if the patient declines to be transported against medical advice.

(b) (c) An insurer that has given prior authorization for emergency services shall cover the
 services and shall not retract the authorization after the services have been provided unless the

authorization was based on a material misrepresentation about the covered person's health
 condition made by the referring provider, the provider of the emergency services or the covered
 person.

(c) (d) Coverage of emergency services shall be subject to coinsurance, copayments and
 deductibles applicable under the health benefit plan.

(d) (e) The emergency department and the insurer shall make a good faith effort to
 communicate with each other in a timely fashion to expedite postevaluation or poststabilization
 services in order to avoid material deterioration of the covered person's condition.

24 (e) (f) As used in this section:

(1) "Emergency medical services" means those services required to screen for or treat an
 emergency medical condition until the condition is stabilized, including prehospital care;

(2) "Prudent layperson" means a person who is without medical training and who draws on
his or her practical experience when making a decision regarding whether an emergency medical
condition exists for which emergency treatment should be sought;

30 (3) "Emergency medical condition for the prudent layperson" means one that manifests 31 itself by acute symptoms of sufficient severity, including severe pain, such that the person could 32 reasonably expect the absence of immediate medical attention to result in serious jeopardy to the 33 individual's health, or, with respect to a pregnant woman, the health of the unborn child; serious 34 impairment to bodily functions; or serious dysfunction of any bodily organ or part;

(4) "Stabilize" means with respect to an emergency medical condition, to provide medical treatment of the condition necessary to assure, with reasonable medical probability that no medical deterioration of the condition is likely to result from or occur during the transfer of the individual from a facility: *Provided*, That this provision may not be construed to prohibit, limit or otherwise delay the transportation required for a higher level of care than that possible at the treating facility;

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(5) "Medical screening examination" means an appropriate examination within the

42 capability of the hospital's emergency department, including ancillary services routinely available
43 to the emergency department, to determine whether or not an emergency medical condition
44 exists; and

45 (6) "Emergency medical condition" means a condition that manifests itself by acute 46 symptoms of sufficient severity including severe pain such that the absence of immediate medical 47 attention could reasonably be expected to result in serious jeopardy to the individual's health or 48 with respect to a pregnant woman the health of the unborn child, serious impairment to bodily 49 functions or serious dysfunction of anv bodilv part or organ. ARTICLE 16. GROUP ACCIDENT AND SICKNESS COVERAGE. §33-16-3i. Coverage of emergency services.

1 (a) Notwithstanding any provision of any policy, provision, contract, plan or agreement to 2 which this article applies, any entity regulated by this article shall provide as benefits to all 3 subscribers and members coverage for emergency services. A policy, provision, contract, plan or 4 agreement may apply to emergency services the same deductibles, coinsurance and other 5 limitations as apply to other covered services: *Provided*, That preauthorization or precertification 6 shall not be required.

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(b) From July 1, 1998, the following provisions apply:

8 (1) Every insurer shall provide coverage for emergency medical services, including 9 prehospital services, to the extent necessary to screen and to stabilize an emergency medical 10 condition. The insurer shall not require prior authorization of the screening services if a prudent 11 layperson acting reasonably would have believed that an emergency medical condition existed. 12 Prior authorization of coverage shall not be required for stabilization if an emergency medical 13 condition exists. Payment of claims for emergency services shall be based on the retrospective 14 review of the presenting history and symptoms of the covered person.

(2) The coverage for prehospital screening and stabilization of an emergency medical
 condition shall include ambulance services provided under the provisions of §16-4-1, *et seq.* of

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17 this code. The insurer shall pay claims for prehospital screening and stabilization of emergency

18 <u>condition by ambulance service if the insured is transported to an emergency room of a facility</u>

19 provider or if the patient declines to be transported against medical advice.

(2) (3) An insurer that has given prior authorization for emergency services shall cover the services and shall not retract the authorization after the services have been provided unless the authorization was based on a material misrepresentation about the covered person's health condition made by the referring provider, the provider of the emergency services or the covered person.

25 (3) (4) Coverage of emergency services shall be subject to coinsurance, copayments and
 26 deductibles applicable under the health benefit plan.

(4) (5) The emergency department and the insurer shall make a good faith effort to
 communicate with each other in a timely fashion to expedite postevaluation or poststabilization
 services in order to avoid material deterioration of the covered person's condition.

30 (5) (6) As used in this section:

(A) "Emergency medical services" means those services required to screen for or treat an
 emergency medical condition until the condition is stabilized, including prehospital care;

(B) "Prudent layperson" means a person who is without medical training and who draws on
his or her practical experience when making a decision regarding whether an emergency medical
condition exists for which emergency treatment should be sought;

36 (C) "Emergency medical condition for the prudent layperson" means one that manifests 37 itself by acute symptoms of sufficient severity, including severe pain, such that the person could 38 reasonably expect the absence of immediate medical attention to result in serious jeopardy to the 39 individual's health, or, with respect to a pregnant woman, the health of the unborn child; serious 40 impairment to bodily functions; or serious dysfunction of any bodily organ or part;

(D) "Stabilize" means with respect to an emergency medical condition, to provide medical
 treatment of the condition necessary to assure, with reasonable medical probability that no

43 medical deterioration of the condition is likely to result from or occur during the transfer of the 44 individual from a facility: *Provided*, That this provision may not be construed to prohibit, limit or 45 otherwise delay the transportation required for a higher level of care than that possible at the 46 treating facility;

47 (E) "Medical screening examination" means an appropriate examination within the
48 capability of the hospital's emergency department, including ancillary services routinely available
49 to the emergency department, to determine whether or not an emergency medical condition
50 exists; and

51 (F) "Emergency medical condition" means a condition that manifests itself by acute 52 symptoms of sufficient severity including severe pain such that the absence of immediate medical 53 attention could reasonably be expected to result in serious jeopardy to the individual's health or 54 with respect to a pregnant woman the health of the unborn child, serious impairment to bodily 55 functions or serious dysfunction of any bodily part or organ. ARTICLE 24. HOSPITAL SERVICE CORPORATIONS, MEDICAL SERVICE CORPORATIONS, DENTAL SERVICE CORPORATIONS AND HEALTH SERVICE CORPORATIONS.

§33-24-7e. Coverage of emergency services. 1 (a) Notwithstanding any provision of any policy, provision, contract, plan or agreement to 2 which this article applies, any entity regulated by this article shall provide as benefits to all 3 subscribers and members coverage for emergency services. A policy, provision, contract, plan or 4 agreement may apply to emergency services the same deductibles, coinsurance and other 5 limitations as apply to other covered services: Provided, That preauthorization or precertification 6 shall not be required.

7 (b) From July 1, 1998, the following provisions apply:

8 (1) Every insurer shall provide coverage for emergency medical services, including

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9 prehospital services, to the extent necessary to screen and to stabilize an emergency medical 10 condition. The insurer shall not require prior authorization of the screening services if a prudent 11 layperson acting reasonably would have believed that an emergency medical condition existed. 12 Prior authorization of coverage shall not be required for stabilization if an emergency medical 13 condition exists. Payment of claims for emergency services shall be based on the retrospective 14 review of the presenting history and symptoms of the covered person.

(2) The coverage for prehospital screening and stabilization of an emergency medical
 condition shall include ambulance services provided under the provisions of §16-4-1, *et seq.* of
 this code. The insurer shall pay claims for prehospital screening and stabilization of emergency
 condition by ambulance service if the insured is transported to an emergency room of a facility
 provider or if the patient declines to be transported against medical advice.

(2) (3) An insurer that has given prior authorization for emergency services shall cover the services and shall not retract the authorization after the services have been provided unless the authorization was based on a material misrepresentation about the covered person's health condition made by the referring provider, the provider of the emergency services or the covered person.

25 (3) (4) Coverage of emergency services shall be subject to coinsurance, copayments and
 26 deductibles applicable under the health benefit plan.

(4) (5) The emergency department and the insurer shall make a good faith effort to
communicate with each other in a timely fashion to expedite postevaluation or poststabilization
services in order to avoid material deterioration of the covered person's condition.

30 (5) (6) As used in this section:

31 (A) "Emergency medical services" means those services required to screen for or treat an
 32 emergency medical condition until the condition is stabilized, including prehospital care;

(B) "Prudent layperson" means a person who is without medical training and who draws on
 his or her practical experience when making a decision regarding whether an emergency medical

35 condition exists for which emergency treatment should be sought;

36 (C) "Emergency medical condition for the prudent layperson" means one that manifests 37 itself by acute symptoms of sufficient severity, including severe pain, such that the person could 38 reasonably expect the absence of immediate medical attention to result in serious jeopardy to the 39 individual's health, or, with respect to a pregnant woman, the health of the unborn child; serious 40 impairment to bodily functions; or serious dysfunction of any bodily organ or part;

(D) "Stabilize" means with respect to an emergency medical condition, to provide medical treatment of the condition necessary to assure, with reasonable medical probability that no medical deterioration of the condition is likely to result from or occur during the transfer of the individual from a facility: *Provided*, That this provision may not be construed to prohibit, limit or otherwise delay the transportation required for a higher level of care than that possible at the treating facility;

47 (E) "Medical screening examination" means an appropriate examination within the
48 capability of the hospital's emergency department, including ancillary services routinely available
49 to the emergency department, to determine whether or not an emergency medical condition
50 exists; and

51 (F) "Emergency medical condition" means a condition that manifests itself by acute 52 symptoms of sufficient severity including severe pain such that the absence of immediate medical 53 attention could reasonably be expected to result in serious jeopardy to the individual's health or 54 with respect to a pregnant woman the health of the unborn child, serious impairment to bodily 55 functions or serious dysfunction of any bodily part or organ.

ARTICLE25.HEALTHCARECORPORATIONS.§33-25-8d.Coverageofemergencyservices.

(a) Notwithstanding any provision of any policy, provision, contract, plan or agreement to
 which this article applies, any entity regulated by this article shall provide as benefits to all
 subscribers and members coverage for emergency services. A policy, provision, contract, plan or

agreement may apply to emergency services the same deductibles, coinsurance and other
limitations as apply to other covered services: *Provided*, That preauthorization or precertification
shall not be required.

7

(b) From July 1, 1998, the following provisions apply:

8 (1) Every insurer shall provide coverage for emergency medical services, including 9 prehospital services, to the extent necessary to screen and to stabilize an emergency medical 10 condition. The insurer shall not require prior authorization of the screening services if a prudent 11 layperson acting reasonably would have believed that an emergency medical condition existed. 12 Prior authorization of coverage shall not be required for stabilization if an emergency medical 13 condition exists. Payment of claims for emergency services shall be based on the retrospective 14 review of the presenting history and symptoms of the covered person.

15 (2) The coverage for prehospital screening and stabilization of an emergency medical 16 condition shall include ambulance services provided under the provisions of §16-4-1, *et seq.* of 17 this code. The insurer shall pay claims for prehospital screening and stabilization of emergency 18 condition by ambulance service if the insured is transported to an emergency room of a facility 19 provider or if the patient declines to be transported against medical advice.

20 (2) (3) An insurer that has given prior authorization for emergency services shall cover the 21 services and shall not retract the authorization after the services have been provided unless the 22 authorization was based on a material misrepresentation about the covered person's health 23 condition made by the referring provider, the provider of the emergency services or the covered 24 person.

25 (3) (4) Coverage of emergency services shall be subject to coinsurance, copayments and
 26 deductibles applicable under the health benefit plan.

27 (4) (5) The emergency department and the insurer shall make a good faith effort to
28 communicate with each other in a timely fashion to expedite postevaluation or poststabilization
29 services in order to avoid material deterioration of the covered person's condition.

30 (5) (6) As used in this section:

31 (A) "Emergency medical services" means those services required to screen for or treat an
 32 emergency medical condition until the condition is stabilized, including prehospital care;

(B) "Prudent layperson" means a person who is without medical training and who draws on
his or her practical experience when making a decision regarding whether an emergency medical
condition exists for which emergency treatment should be sought;

36 (C) "Emergency medical condition for the prudent layperson" means one that manifests 37 itself by acute symptoms of sufficient severity, including severe pain, such that the person could 38 reasonably expect the absence of immediate medical attention to result in serious jeopardy to the 39 individual's health, or, with respect to a pregnant woman, the health of the unborn child; serious 40 impairment to bodily functions; or serious dysfunction of any bodily organ or part;

(D) "Stabilize" means with respect to an emergency medical condition, to provide medical treatment of the condition necessary to assure, with reasonable medical probability that no medical deterioration of the condition is likely to result from or occur during the transfer of the individual from a facility: *Provided*, That this provision may not be construed to prohibit, limit or otherwise delay the transportation required for a higher level of care than that possible at the treating facility;

47 (E) "Medical screening examination" means an appropriate examination within the
48 capability of the hospital's emergency department, including ancillary services routinely available
49 to the emergency department, to determine whether or not an emergency medical condition
50 exists; and

51 (F) "Emergency medical condition" means a condition that manifests itself by acute 52 symptoms of sufficient severity including severe pain such that the absence of immediate medical 53 attention could reasonably be expected to result in serious jeopardy to the individual's health or 54 with respect to a pregnant woman the health of the unborn child, serious impairment to bodily 55 functions or serious dysfunction of any bodily part or organ.

ARTICLE 25A. HEALTH MAINTENANCE ORGANIZATION ACT.

	§33-25A-8d.	Coverage	of	emergency	services.
1	(a) Notwiths	standing any provision of	any policy, _l	provision, contract, plan	or agreement to
2	which this article	applies, any entity regul	ated by this	article shall provide a	is benefits to all
3	subscribers and me	embers coverage for eme	rgency servi	ices. A policy, provision,	contract, plan or
4	agreement may a	pply to emergency servi	ices the sar	me deductibles, coinsu	rance and other
5	limitations as apply	v to other covered service	s: Provided,	That preauthorization of	or precertification
6	shall not be require	ed.			
7	(b) From Ju	lly 1, 1998, the following p	provisions ap	oply:	
8	(1) Every i	insurer shall provide co	verage for	emergency medical se	rvices, including
9	prehospital service	es, to the extent necessa	ry to screen	and to stabilize an em	ergency medical
10	condition. The insu	irer shall not require prior	r authorizatio	on of the screening serv	vices if a prudent
11	layperson acting re	easonably would have be	lieved that a	n emergency medical c	condition existed.
12	Prior authorization	of coverage shall not be	e required fo	or stabilization if an em	ergency medical
13	condition exists. Pa	ayment of claims for eme	rgency serv	ices shall be based on	the retrospective
14	review of the prese	enting history and sympton	ms of the co	vered person.	
15	<u>(2) The cov</u>	verage for prehospital sc	reening and	l stabilization of an em	ergency medical
16	condition shall incl	ude ambulance services	provided un	der the provisions of §1	<u>16-4-1, et seq. of</u>
17	this code. The insu	urer shall pay claims for p	<u>prehospital s</u>	creening and stabilization	on of emergency
18	condition by ambu	lance service if the insure	<u>ed is transpo</u>	orted to an emergency	room of a facility
19	provider or if the pa	atient declines to be trans	ported agair	nst medical advice.	

20 (2) (3) An insurer that has given prior authorization for emergency services shall cover the
 21 services and shall not retract the authorization after the services have been provided unless the
 22 authorization was based on a material misrepresentation about the covered person's health

condition made by the referring provider, the provider of the emergency services or the coveredperson.

25 (3) (4) Coverage of emergency services shall be subject to coinsurance, copayments and
 26 deductibles applicable under the health benefit plan.

(4) (5) The emergency department and the insurer shall make a good faith effort to
 communicate with each other in a timely fashion to expedite postevaluation or poststabilization
 services in order to avoid material deterioration of the covered person's condition.

(5) (6) As used in this section:

(A) "Emergency medical services" means those services required to screen for or treat an
 emergency medical condition until the condition is stabilized, including prehospital care;

(B) "Prudent layperson" means a person who is without medical training and who draws on
his or her practical experience when making a decision regarding whether an emergency medical
condition exists for which emergency treatment should be sought;

36 (C) "Emergency medical condition for the prudent layperson" means one that manifests 37 itself by acute symptoms of sufficient severity, including severe pain, such that the person could 38 reasonably expect the absence of immediate medical attention to result in serious jeopardy to the 39 individual's health, or, with respect to a pregnant woman, the health of the unborn child; serious 40 impairment to bodily functions; or serious dysfunction of any bodily organ or part;

(D) "Stabilize" means with respect to an emergency medical condition, to provide medical treatment of the condition necessary to assure, with reasonable medical probability that no medical deterioration of the condition is likely to result from or occur during the transfer of the individual from a facility: *Provided*, That this provision may not be construed to prohibit, limit or otherwise delay the transportation required for a higher level of care than that possible at the treating facility;

47 (E) "Medical screening examination" means an appropriate examination within the 48 capability of the hospital's emergency department, including ancillary services routinely available

49 to the emergency department, to determine whether or not an emergency medical condition50 exists; and

51 (F) "Emergency medical condition" means a condition that manifests itself by acute 52 symptoms of sufficient severity including severe pain such that the absence of immediate medical 53 attention could reasonably be expected to result in serious jeopardy to the individual's health or 54 with respect to a pregnant woman the health of the unborn child, serious impairment to bodily 55 functions or serious dysfunction of any bodily part or organ.

56 (6) (7) Each insurer shall provide the enrolled member with a description of procedures to

57 be followed by the member for emergency services, including the following:

- 58 (A) The appropriate use of emergency facilities;
- 59 (B) The appropriate use of any prehospital services provided by the health maintenance
- 60 organization;
- 61 (C) Any potential responsibility of the member for payment for nonemergency services
- 62 rendered in an emergency facility;
- 63 (D) Any cost-sharing provisions for emergency services; and
- 64 (E) An explanation of the prudent layperson standard for emergency medical condition.

NOTE: The purpose of this bill is to clarify that health insurance coverage for emergency services when a prudent layperson acting reasonably would have believed that an emergency medical condition existed includes prehospital screening and stabilization of emergency condition by ambulance service if the patient declines to be transported against medical advice.

Strike-throughs indicate language that would be stricken from a heading or the present law and underscoring indicates new language that would be added.