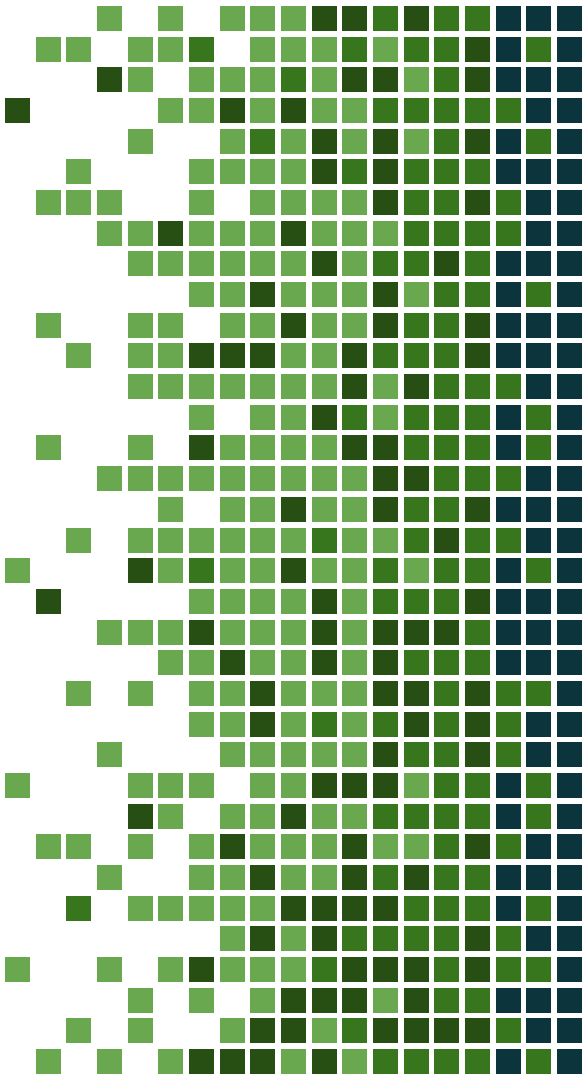
West Virginia Office of Technology

Joint Committee on Technology
September 14, 2021



WVOT Services

WVOT is a **service-based agency** within the Department of Administration. Our services range from **enterprise-class technology services**, such as communication & productivity platforms, to infrastructure management, technology support, cybersecurity and application services.

Enterprise IT Services

- ❏ Application Services
- ❏ Cybersecurity Services
- ❏ Business Operations
- ❏ Communications Services
- ❏ Mainframe Services
- ❏ Network Services
- ❏ Print Shop/Central Mail
- ❏ Server and Storage Solutions
- ❏ Tech Support

Supported Agencies

Executive Branch dept/agencies under the Governor

Exceptions

- ❏ Legislative/Judicial Branches
- ❏ Constitutional Executive Officers
- ❏ K12 Education
- ❏ Higher Education
- ❏ WV State Police

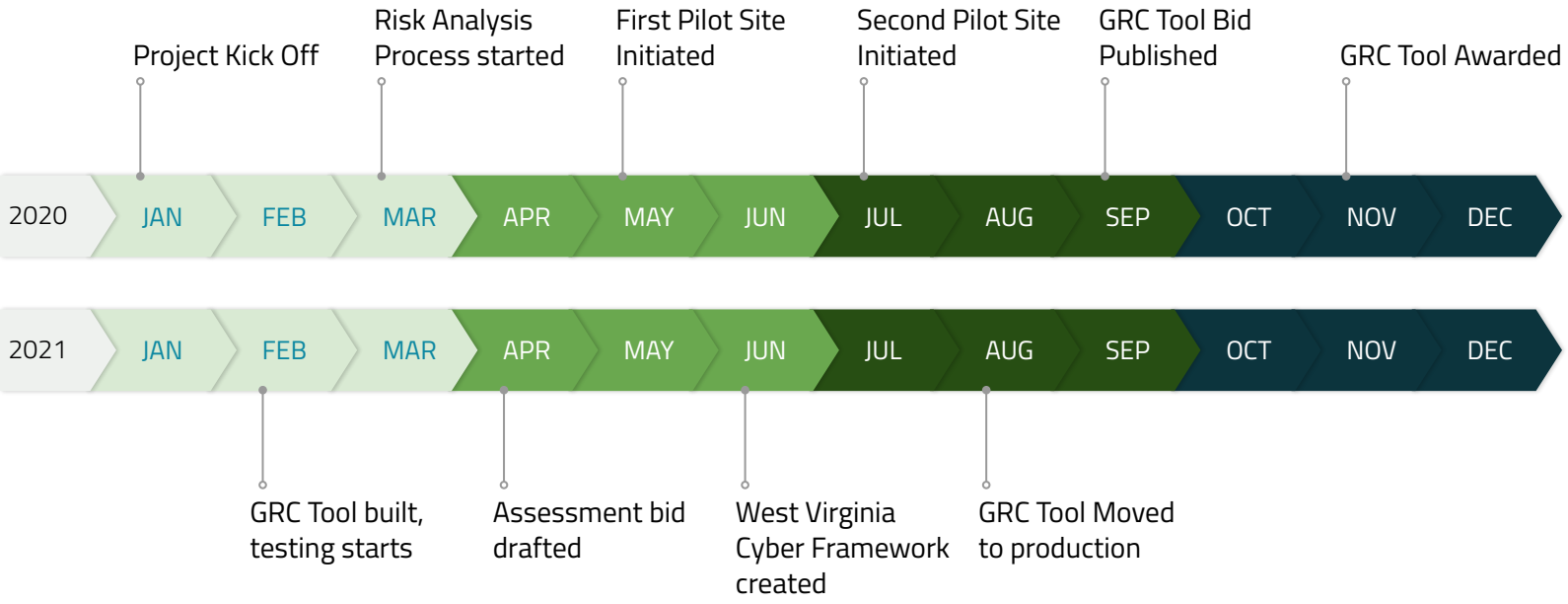
WVOT Funding

- **No recurring funding** provided to WVOT
- All funding sourced through **chargeback model**
- **Current spending authority $38M**
- WVOT chargeback rates have **remained flat** in recent years

Active Major Initiatives

01	**Cyber Risk Management**	❖ HB 2452 2019 RS ❖ Holistic cyber risk picture
02	**Data Center 2.0**	❖ On-premise infrastructure modernization ❖ Replacing aging system hardware & improving cyber security posture
03	**WVOT Support Services Modernization**	❖ Improving service responsiveness ❖ Driving cost efficiencies
04	**Application Portfolio**	❖ SB 486 2021 RS ❖ Strategic management of government technology

TIMELINE - Cyber Risk



GRC: governance, risk & compliance application

Looking Ahead

- **Service-based shift of technology industry**
  - CapEx to OpEx
- **Digital government/digital services strategy**
  - Seamless government services through tech
- **Federal Pandemic Funding**
  - Potential opportunities for tech modernization

Questions

Contact Information

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