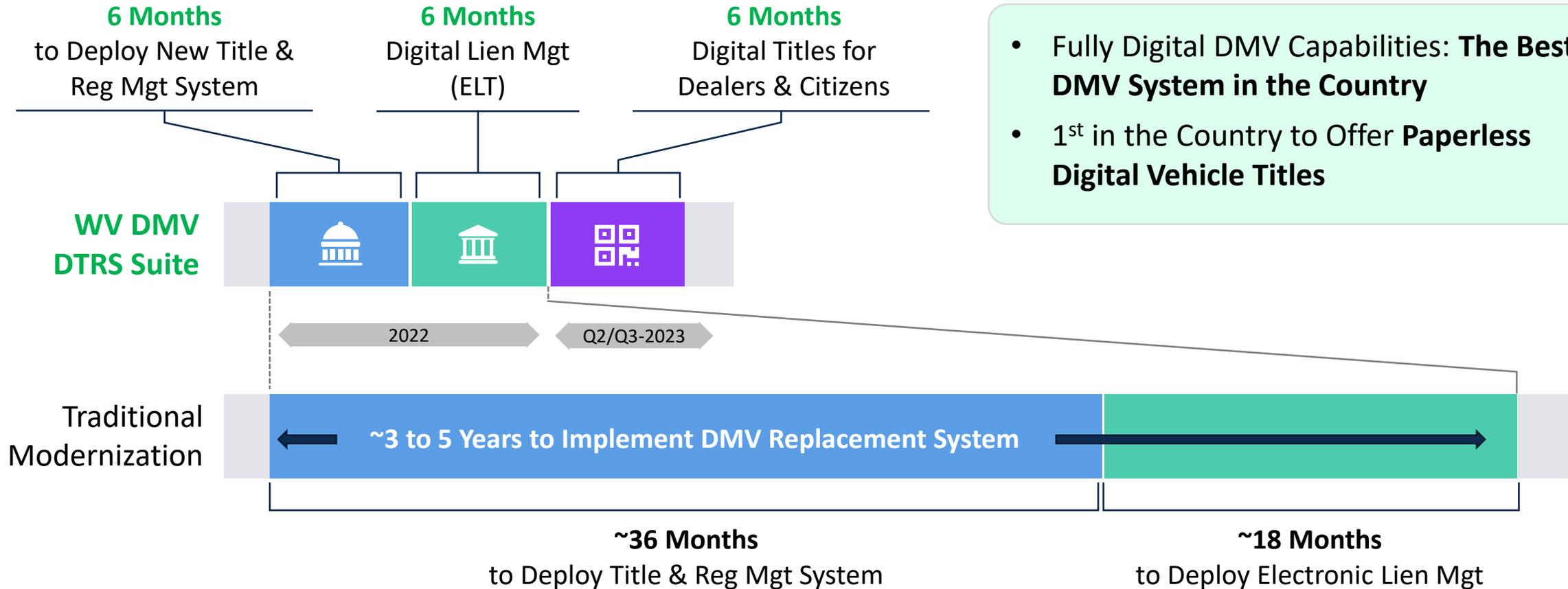


# West Virginia DMV Modernization

Q1 2023 Program Update

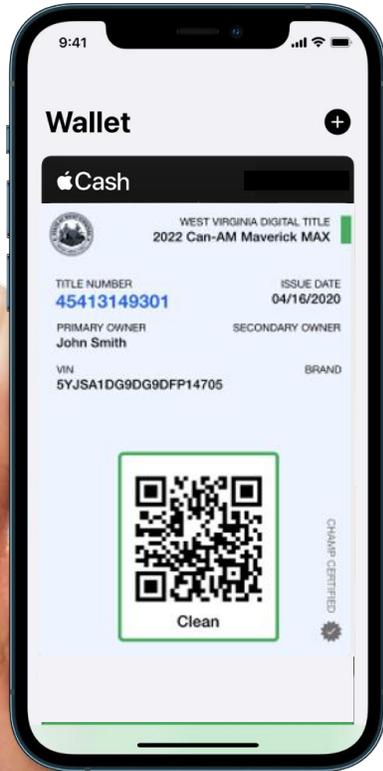
# WV DMV Modernization

Launched a New Title & Reg System in 6 Months vs 36 Months!



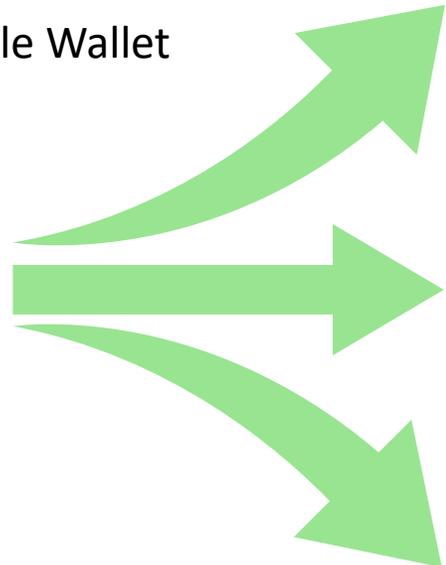
# West Virginia Vehicle Digital Titles

Passing Other State Agencies to be the 1<sup>st</sup> in the Country to Offer Digital Titles



 Google Wallet

 Apple Wallet



Tag & Plates



Proof of Ownership



Dealer Trades



Private Sale

# Benefits to West Virginia



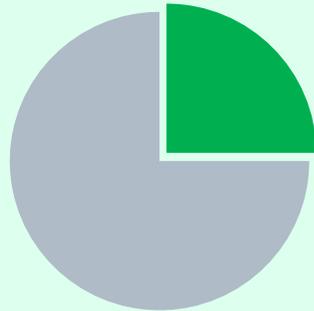
## Paper Reduction



- ▼ **+5mm Fewer Pieces of Paper Annually**  
**Eliminate Handling & Scanning of Paper**



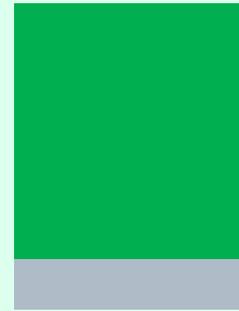
## Processing Time Improvements



- ▼ **4 Days to Approve**  
**~40 Days Previously To Approve Titles**



## Increased Productivity



- ▲ **5x Titles/Clerk/Day**  
**Improved Productivity vs Paper Process**



## Improved Citizen Experience

- ▼ **Reduced Wait Times in Offices**
- ▼ **New Online Service Options for Citizens**

**with Digital Titles + Dealer E-Filing Services + Digital Liens**